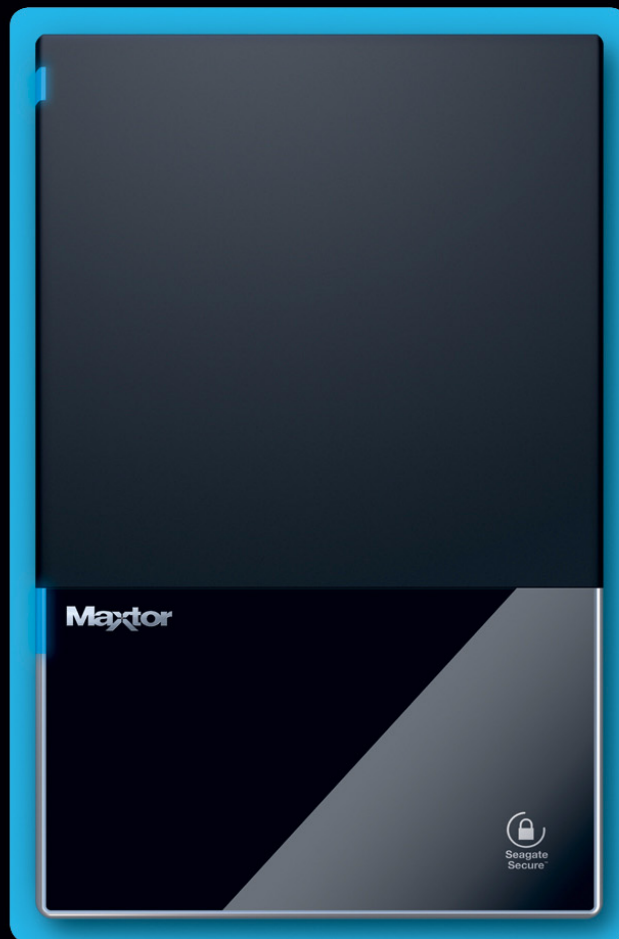


BlackArmor™

Always encrypted
Government-grade*
Secure portable storage



User Guide

Maxtor®

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Getting Started

This User Guide is written for both Windows XP and Windows Vista users. The images reflect the Windows XP environment, but all information is relevant for the Windows Vista environment as well.

The Maxtor BlackArmor™ drive offers these features:

- BlackArmor security to provide the strongest hardware-based, full disk encryption available for an external storage device*
- The BlackArmor Manager application to allow you to work with stored data on any computer
- Backup & Restore to protect your data
- Sync to synchronize one or more folders between two or more computers
- Power management features to conserve energy when your BlackArmor drive isn't being used

*Government-grade AES encryption certified by the National Institute of Standards and Technology (NIST)

Preparing the BlackArmor Drive for Use

Two applications provide the features offered by your BlackArmor drive, the BlackArmor Manager software and the Maxtor Manager software. Before you install the Maxtor Manager software for the BlackArmor, you must use the BlackArmor Manager application to configure and unlock your drive.

Configuring the BlackArmor Drive

To configure a BlackArmor drive,

Step 1: Connect the drive to your computer.

The **Configure** window opens:

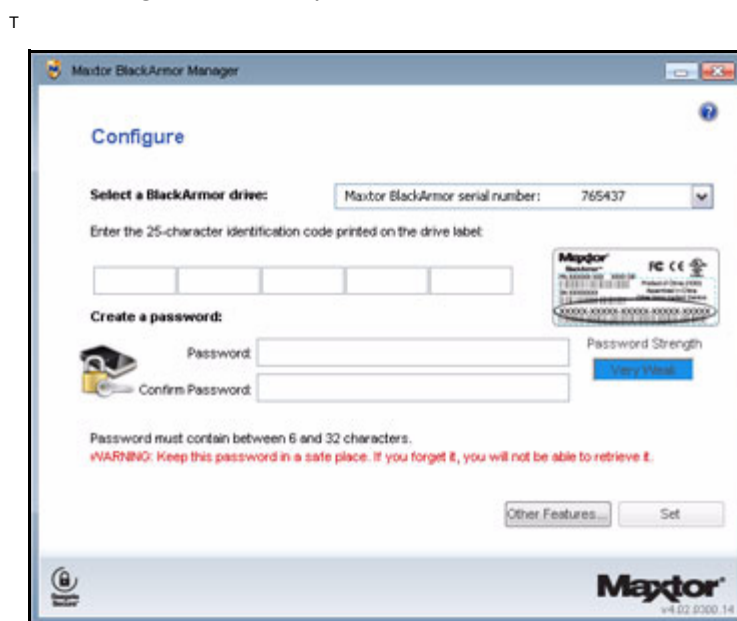


Figure 1: Configure

Step 2: Select your BlackArmor drive from the dropdown menu.

Step 3: Enter the 25-character identification code printed on the drive label.

Step 4: Enter and confirm a drive password.

The password must contain between 6 and 32 characters.

Step 5: Click **Set**.

A message confirms that a password has been set successfully and offers the option of setting a password hint:

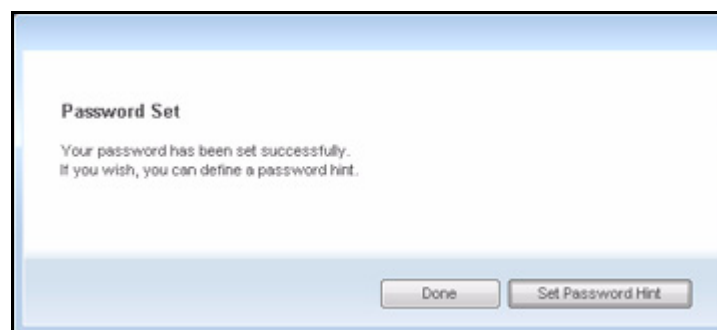


Figure 2: Password Set Successfully

Step 6: Click **Done** to close the Black Armor Manager window or **Set Password Hint** to create a password hint.

Note: For information on setting a password hint, see **Setting a Password Hint**.

The **Unlock Drive** window opens:

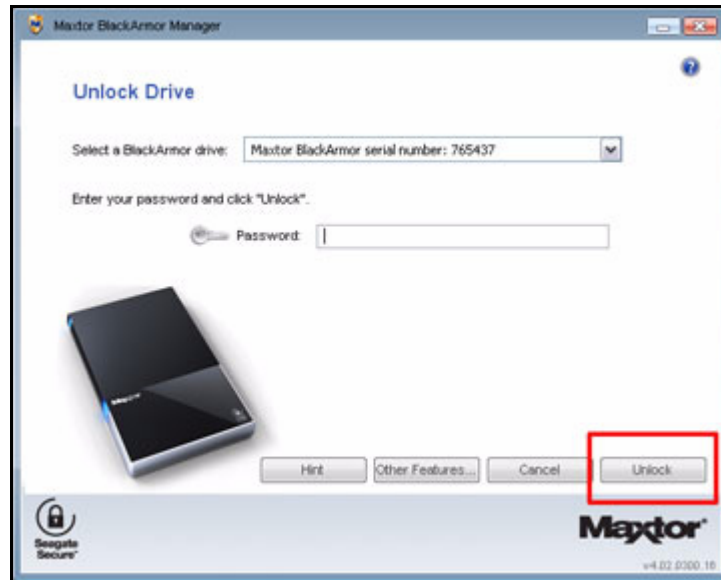


Figure 3: Unlock Drive

Step 7: Select your BlackArmor drive from the dropdown list, enter your password, and click **Unlock**.

The **Unlock Drive** window closes and the BlackArmor autostart window opens:

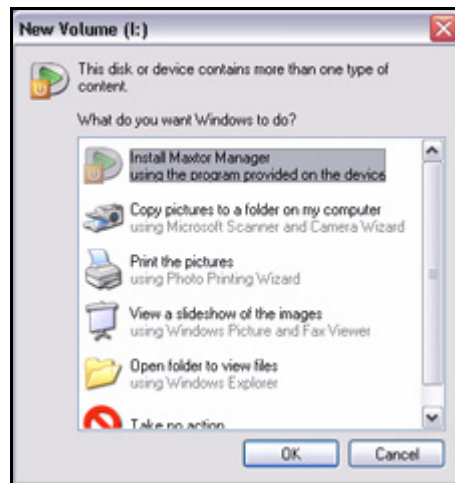


Figure 4: BlackArmor Autostart Window

Step 8: Select **Install Maxtor Manager using the program provided on the device** and click **OK**.

The Maxtor Manager installation window opens:



Figure 5: Maxtor Manager Installation Window

You're ready to install the Maxtor Manager software.

Installing the Maxtor Manager Software

To install the Maxtor Manager software,

Step 1: In the Maxtor Manager installation window, click **Install Maxtor Manager**.

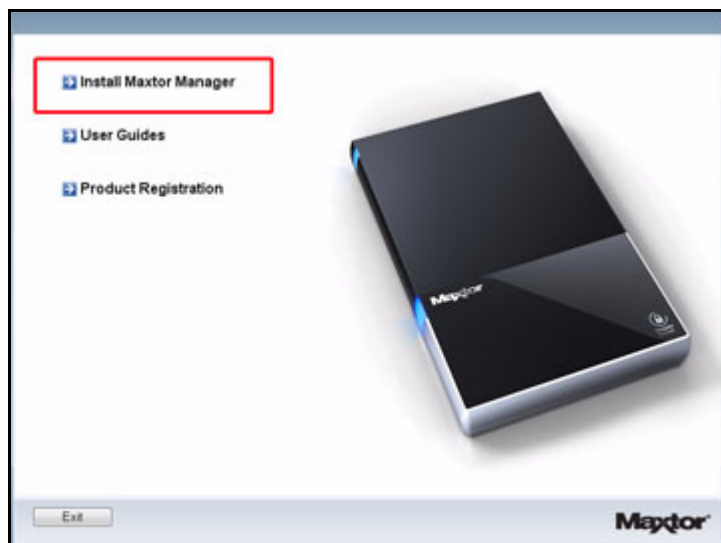


Figure 6: Maxtor Manager Install Window

The **Welcome** window opens:

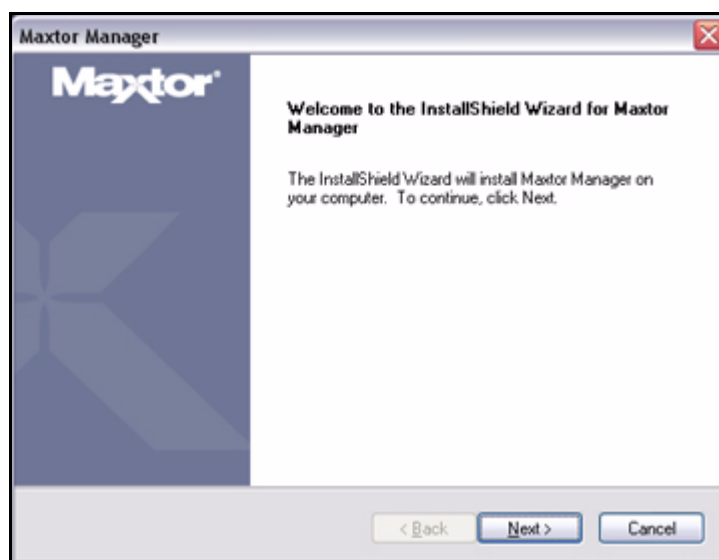


Figure 7: Welcome

Step 2: Click **Next**.

The **License Agreement** window opens:



Figure 8: License Agreement

Step 3: Click **Yes** to accept the terms of the License Agreement.

The **Choose Destination Location** window opens:

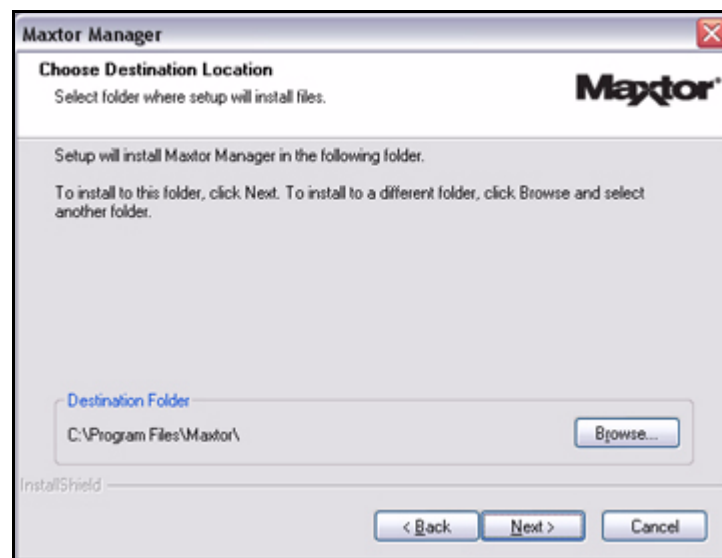


Figure 9: Select a Destination

Step 4: Accept the default destination folder or click **Browse** to select a different folder.

Step 5: Click **Next**.

A **Setup Status** window keeps you informed as the installation proceeds:

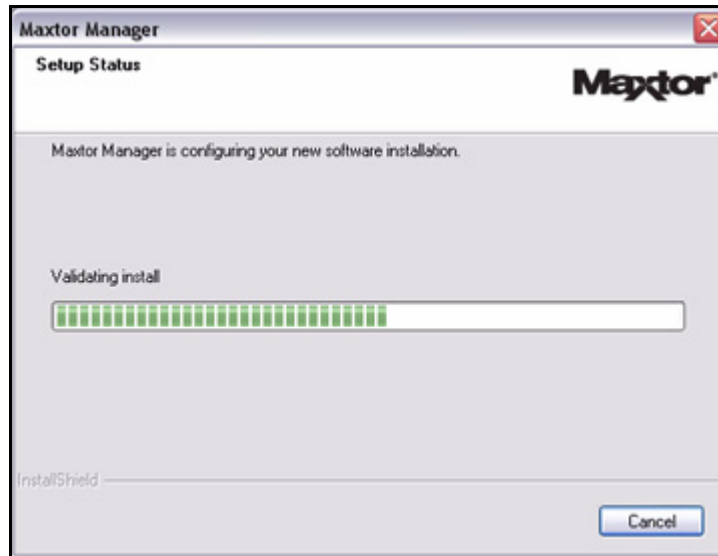


Figure 10: Setup Status

When the installation is finished, the **Register** window opens:

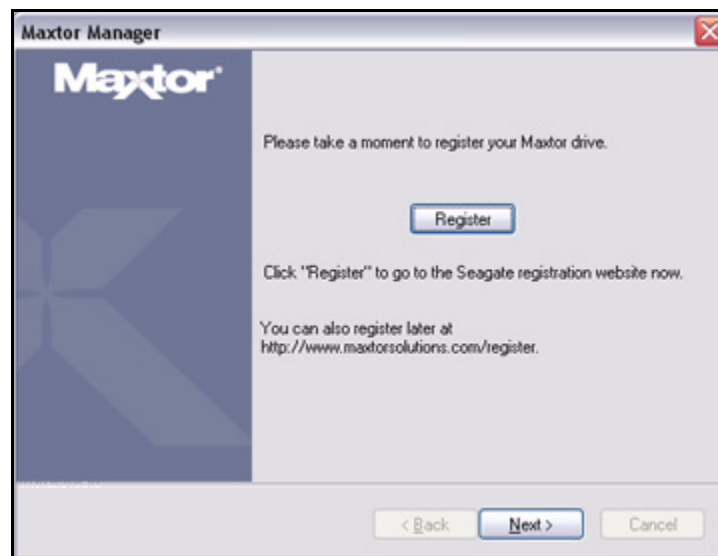


Figure 11: Register

Step 6: Decide whether to register now and click **Next**.

The **InstallShield Wizard Complete** window opens:

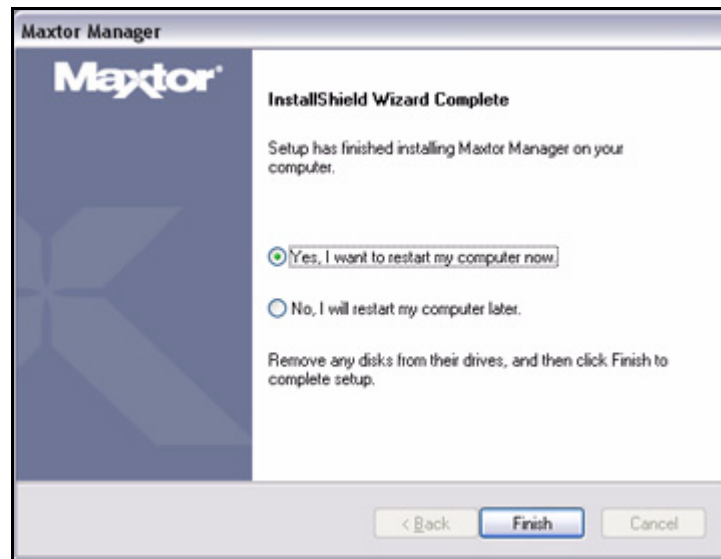


Figure 12: *InstallShield Wizard Complete*

Step 7: Click **Finish** to restart your computer and complete the installation.

When your computer has restarted, a Maxtor Manager icon appears on your desktop:



Step 8: Double-click the Maxtor Manager icon to open the BlackArmor application:

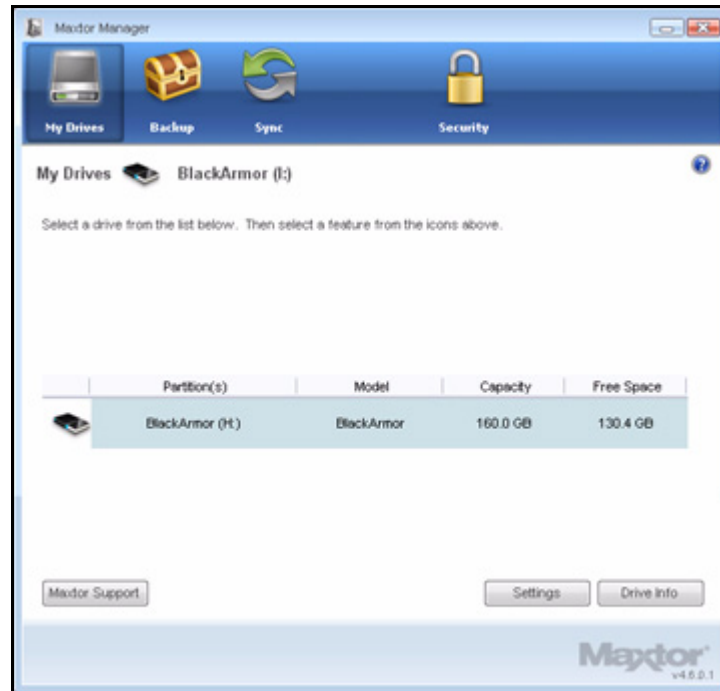


Figure 13: My Drives

Using the Maxtor System Tray Icon

You can use the Maxtor Manager system tray icon to check the status of your BlackArmor drive and to access the drive features.

Step 1: To check the status of your drive, roll your mouse over the system tray icon:



Figure 1: System Tray Icons

The information popup confirms the drive's status and identifies the drive letter.

The color of the system tray icon conveys this information:

	Drive connected
	Drive connected, Backup passed and Sync idle
	Backup in progress or Sync in progress
	No drive connected
	Backup Failed or Sync Failed

Figure 14: System Tray Icon Information

Note: When a backup or sync has failed, the red icon continues to display until the next successful backup or sync.

Step 2: To display the Maxtor Manager menu, click the system tray icon:

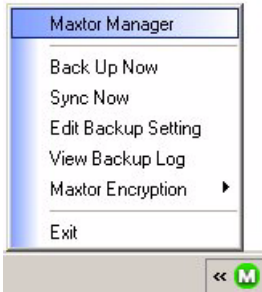


Figure 2: System Tray Menu

Step 3: Select the feature you want to access or select **Exit** to close the menu (the BlackArmor application remains open).

Table 1: Using your Mouse with the Maxtor System Tray Icon

Click the system tray icon to	• Launch Maxtor Manager • Back Up Now • Sync Now • Edit Backup Settings • View Log • Open Maxtor Encryption • Exit
Run your mouse over the icon to show	• Status Information • Status for Multiple Events

Restoring the System Tray Icon

If you select **Exit** from the System Tray menu, the Maxtor icon disappears from the System Tray. To restore the Maxtor icon to the System Tray, go to

Start > Programs > Maxtor > Maxtor Status Icon

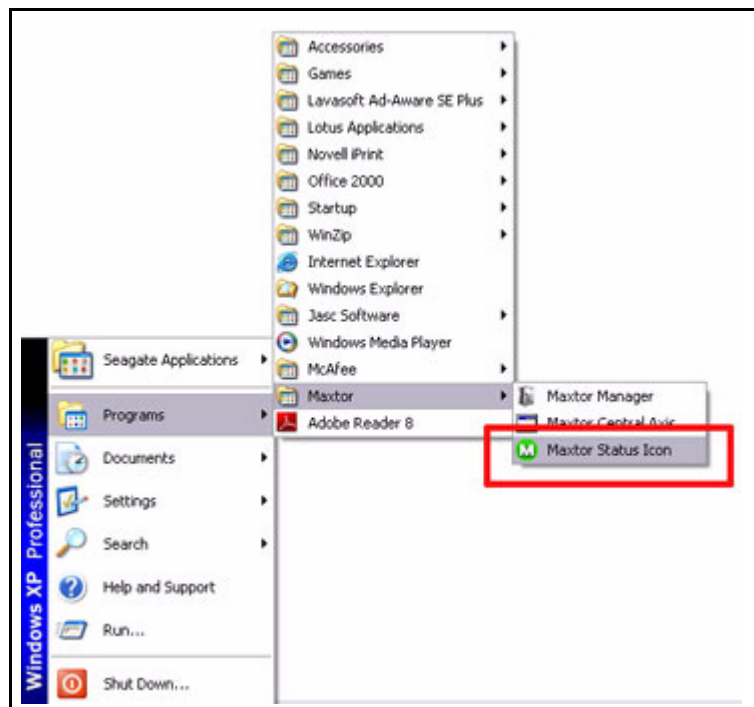


Figure 15: Restore Maxtor System Tray Icon

Managing Your Drives

The **My Drives** window provides a central point from which to manage your Maxtor BlackArmor™ drives:

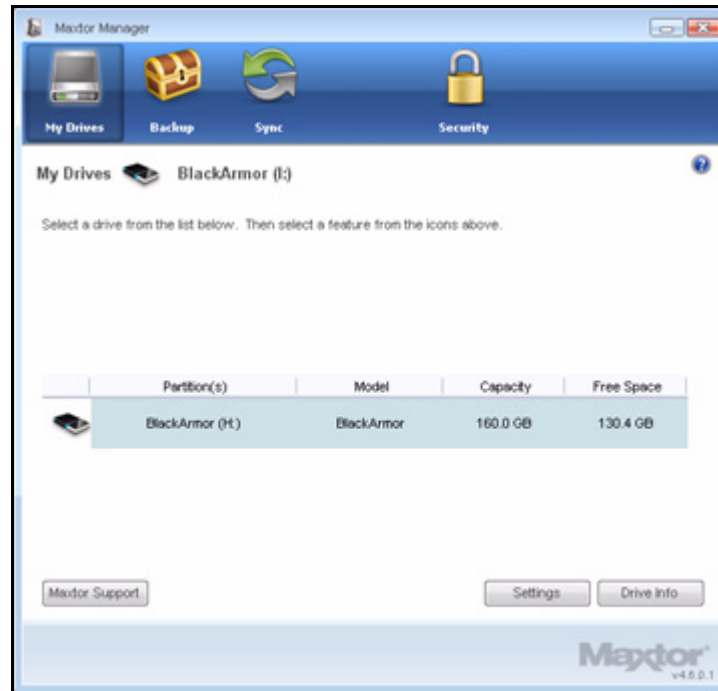


Figure 3: My Drives

The icons across the top of the **Maxtor Manager** window allow you to access your drive features.

In the **My Drives** window,

Step 1: Select a drive.

Step 2: Click an option from the icons across the top of the **Maxtor Manager** window.

Note: External drives are automatically detected and listed in the **My Drives** window. It can take a few seconds for the Maxtor Manager software to detect your drive. If your drive doesn't appear, make sure it's properly connected and turned on.

Adjusting the Power Setting

You can choose how long your drive should remain inactive before it goes into power-saving mode.

To adjust the power setting,

Step 1: In the **My Drives** window, click **Settings**.

The **Settings** window opens:

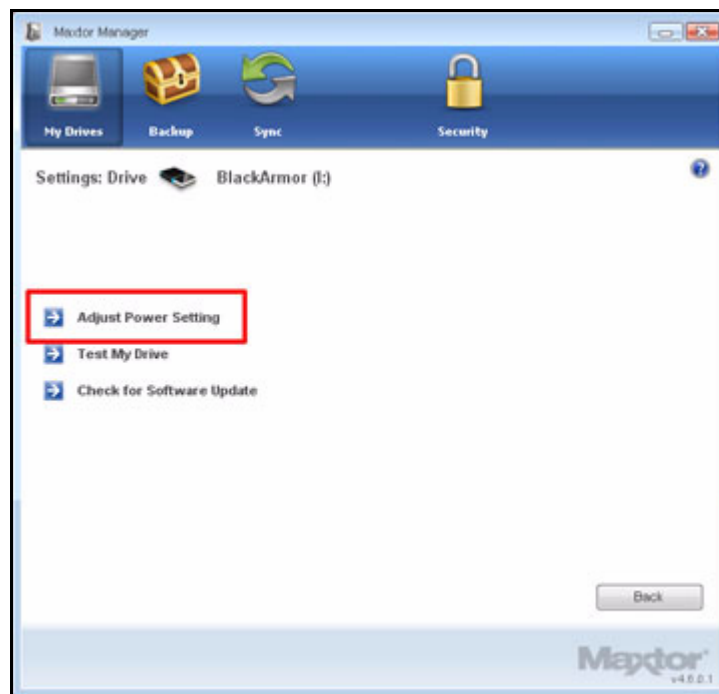


Figure 16: Settings

Step 2: Click **Adjust Power Setting**.

The **Adjust Power Setting** window opens:

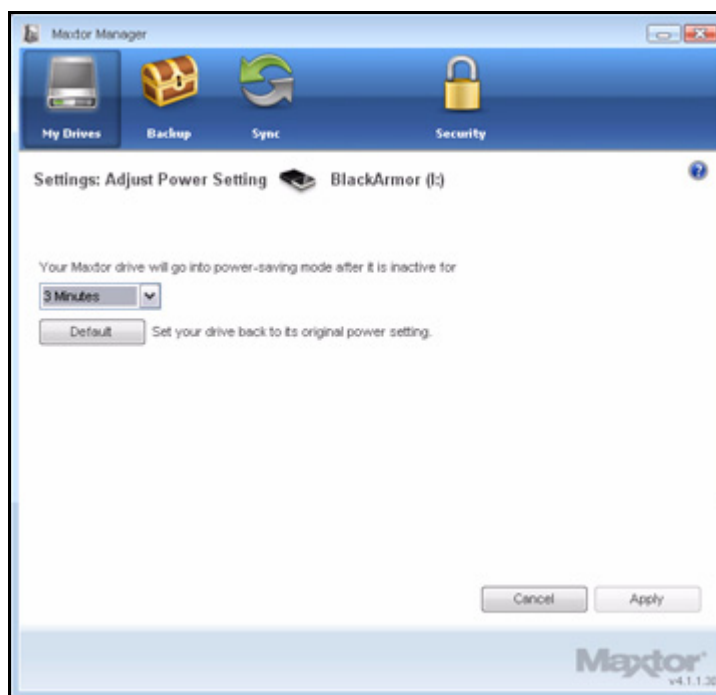


Figure 17: Adjust Power Setting

Step 3: Select an interval from the dropdown menu or click **Default** to return to the default power setting.

Step 4: Click **Apply** to save the power setting.

The **Adjust Power Setting** window confirms that the power setting for your drive has been changed:

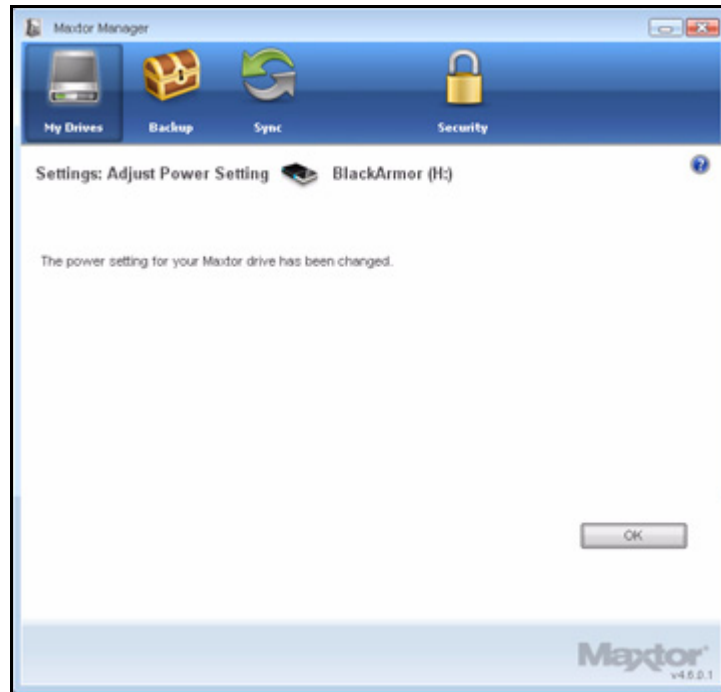


Figure 18: Power Setting Confirmation

Step 5: Click **OK** to return to the **My Drives** window.

Testing Your Drive

Test your drive to check the health of your BlackArmor drive. The diagnostic utility performs its tests without affecting the data on your drive.

To test your drive,

Step 1: In the **My Drives** window, click **Settings**.

The **Settings** window opens:

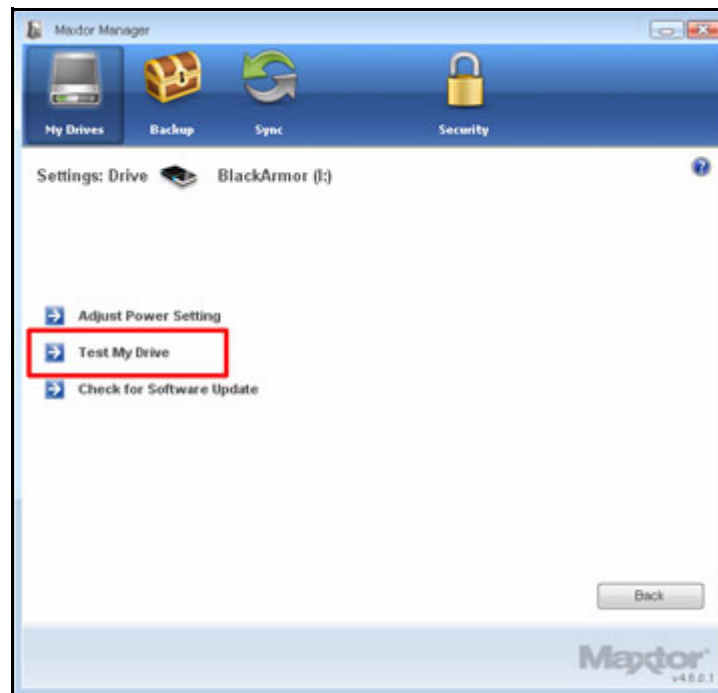


Figure 19: Settings

Step 2: Click **Test My Drive**.

The **Test My Drive** window opens:

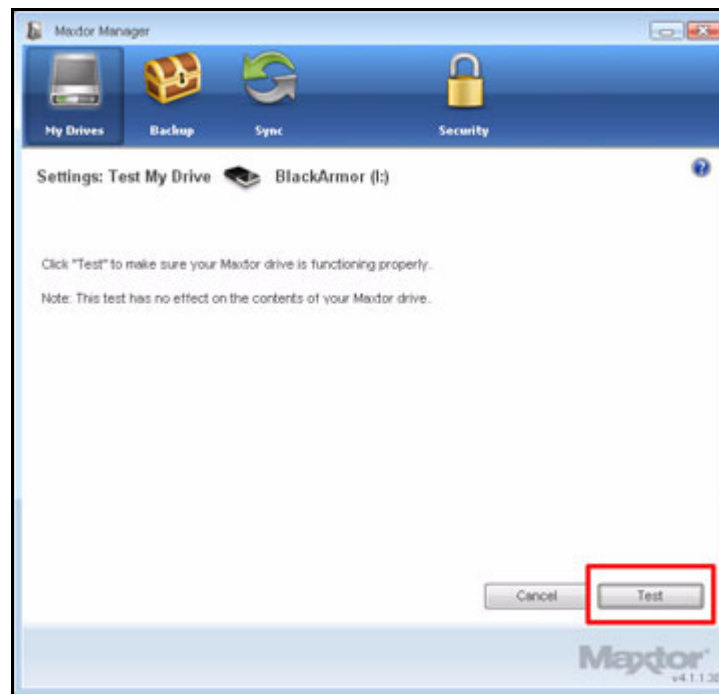


Figure 20: Test Drive

Step 3: Click **Test**.

A progress bar indicates the progress of the test. When the test is complete, the results are displayed:

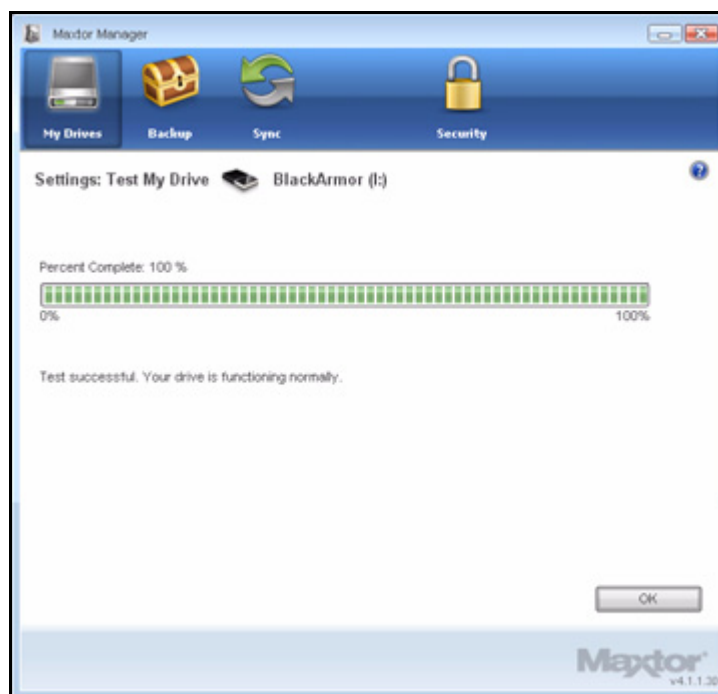


Figure 21: Drive Test Complete

The drive pictured above is functioning normally. If an error occurs during testing, the serial number of the bad device is displayed with instructions to contact Seagate for service and support:

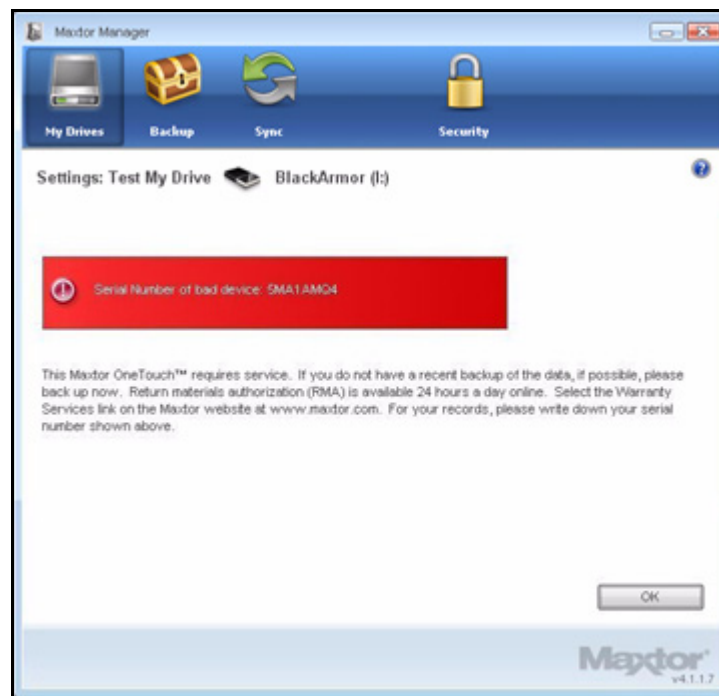


Figure 22: Drive Test - Bad Drive

Step 4: Click **OK** and contact Seagate Support for further assistance.

Updating Your Software

The Software Update feature automatically informs you when an update is available for your software. However, you can manually check to see if an update is available or you can turn off the Software Update feature.

To check for software updates,

Step 1: In the **My Drives** window, click **Settings**.

The **Settings** window opens:

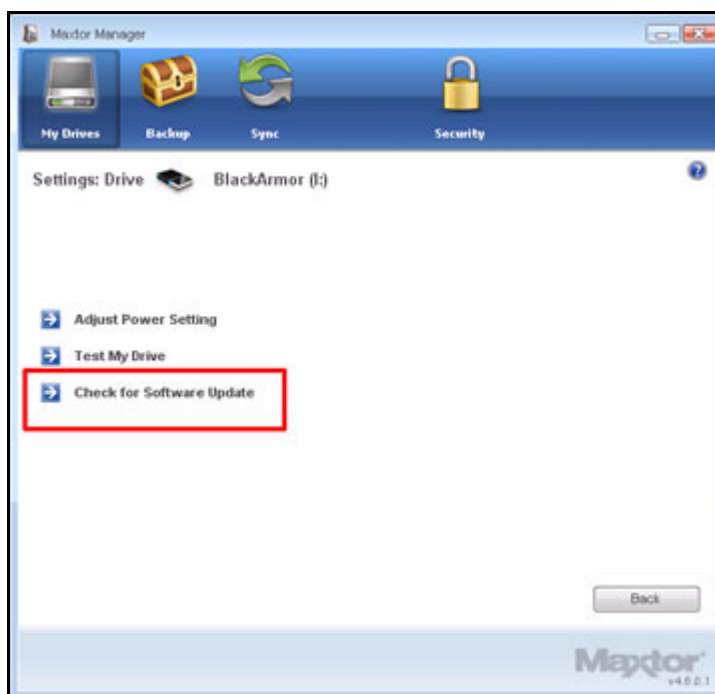


Figure 23: Settings

Step 2: Click **Check for Software Update**.

The **Software Update** window opens:

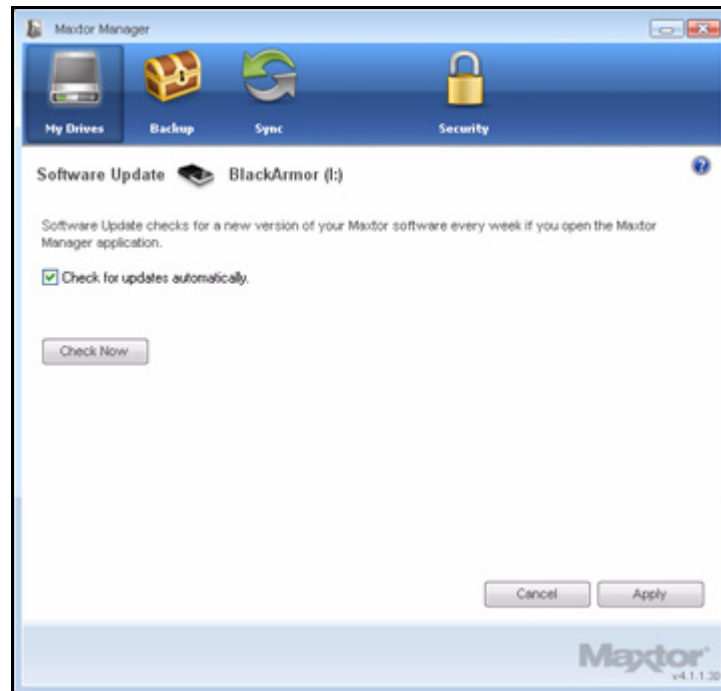


Figure 24: Software Update

Check for update automatically is selected by default.

Step 3: To turn off Software Update, unselect **Check for updates automatically**.

Step 4: To check for updates now, click **Check Now**.

If an update is available for your software, a **Software Update** window allows you to download the update:



Figure 25: Software Update Available

Step 5: Click **Yes** to download the software update and follow the Install Wizard instructions to install it.

If your software is up to date, a **Software Update** window informs you of that:

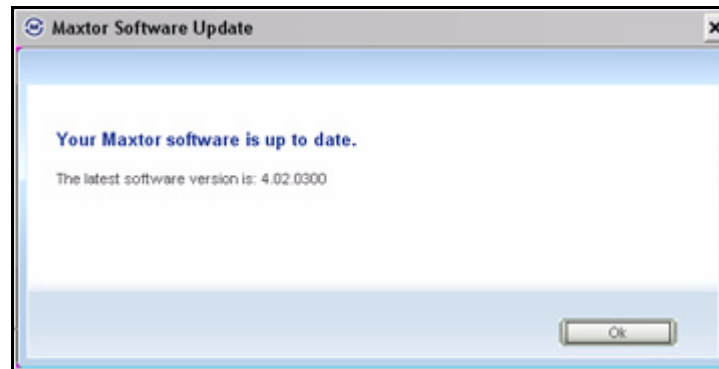


Figure 26: *Software Up to Date*

Step 6: Click **OK** to return to the **Settings** window.

Backing Up & Restoring Folders

The Maxtor Manager Backup feature allows you to

- Schedule the backup of selected folders
- Edit backup settings
- Launch an immediate file backup
- Restore backed up files

After the initial backup, the Maxtor Manager software backs up changed files in backed up folders on a schedule you set or right away when you click **Back Up Now** in the **Backup** window.

Creating a Backup Plan

You can create one Backup Plan for each Maxtor drive connected to your computer. You can select either of two Backup Plans:

- **Simple Backup:** Pre-configured to back up your XP **My Documents**/Vista **Personal Folder** folder daily at 10:00 p.m.
- OR —
- **Custom Backup:** You select the folders to be backed up and set a backup destination and schedule.

Using Simple Backup

Use Simple Backup to back up your XP **My Documents** or Vista **Personal Folder** folder daily at 10 p.m.

To use Simple Backup,

Step 1: Click the **Backup** icon in the Maxtor Manager window.

The **Backup** window opens:

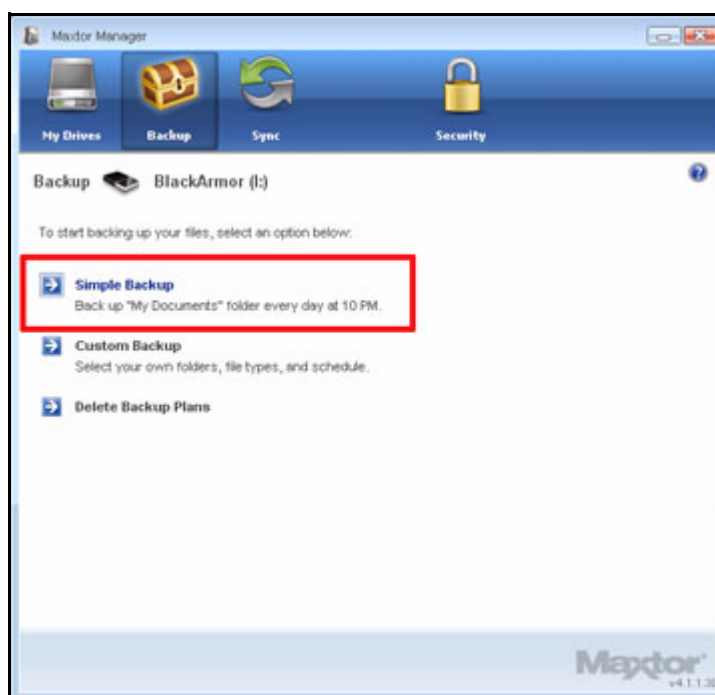


Figure 27: Backup

Step 2: In the **Backup** window, click **Simple Backup**.

A **Simple Backup Confirmation** window confirms that you've selected Simple Backup and asks you to name this Backup Plan:

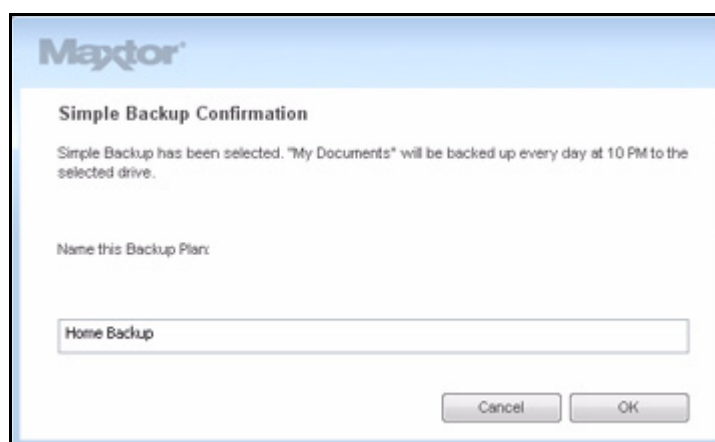


Figure 28: Simple Backup Confirmation

Step 3: Enter a name for your Backup Plan and click **OK**.

The **Backup** window now allows you to edit your backup settings and restore backed up files and describes your Backup Plan and the details of your last backup.

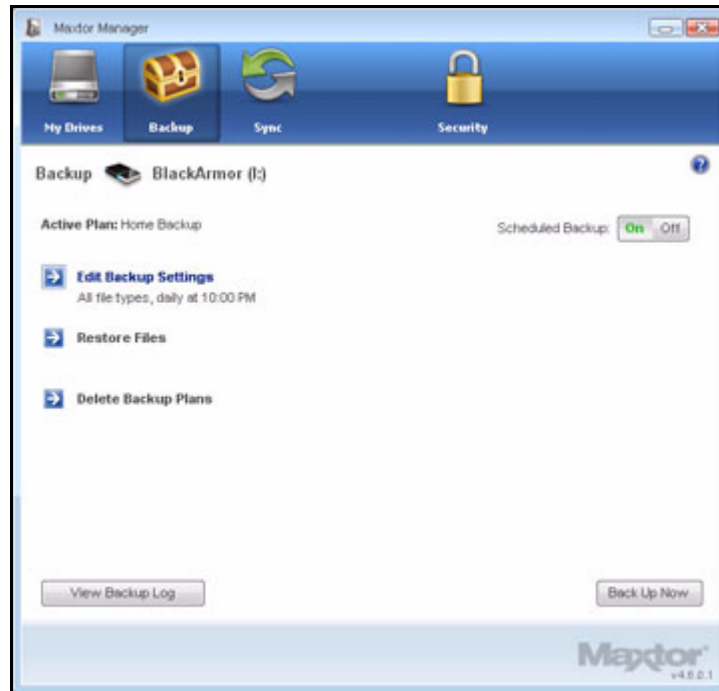


Figure 29: Simple Backup Details

Creating a Custom Backup

To select specific folders for backup and set up a backup destination and schedule,

Step 1: Click the **Backup** icon in the Maxtor Manager window.

The **Backup** window opens:

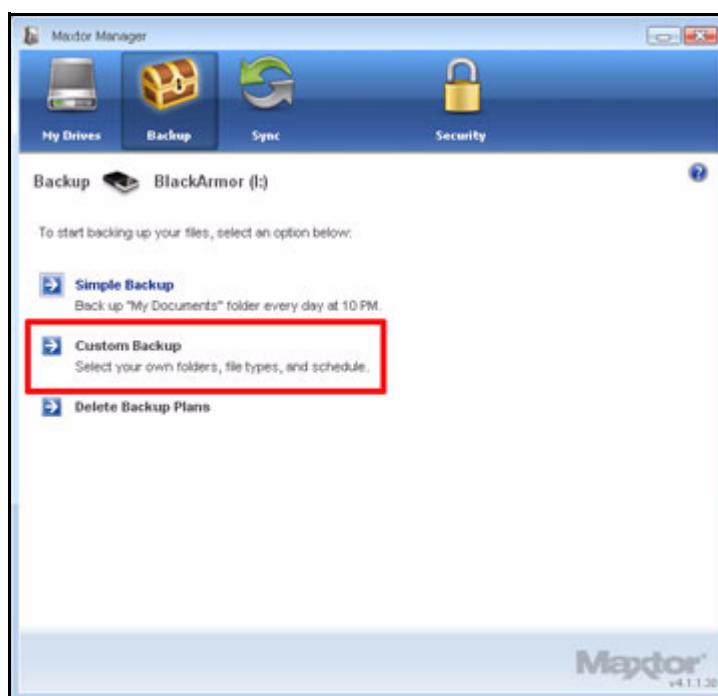


Figure 30: Backup

Step 2: In the **Backup** window, click **Custom Backup**.

The **Backup Folder Selection** window opens:

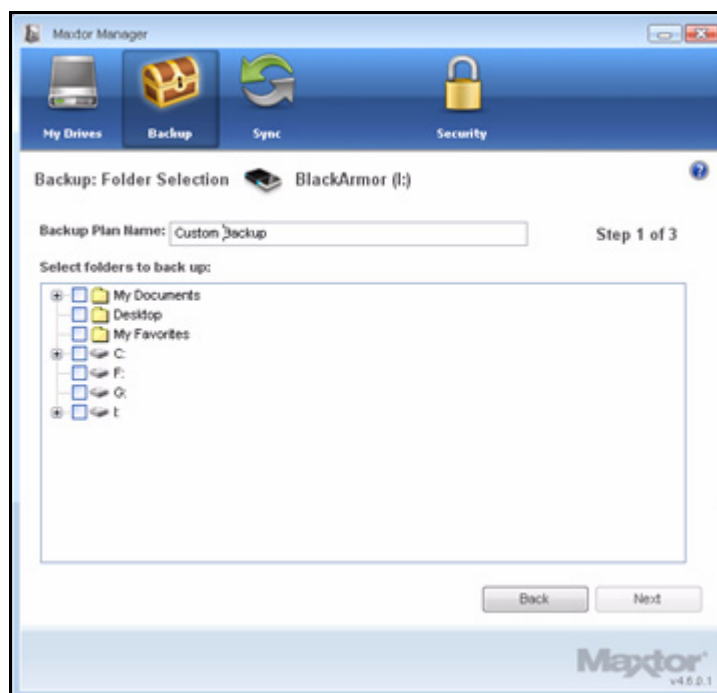


Figure 31: Backup Folder Selection

Step 3: Name your Backup Plan, select the folders to be backed up, and click **Next**.

The **Backup File Types** window opens:

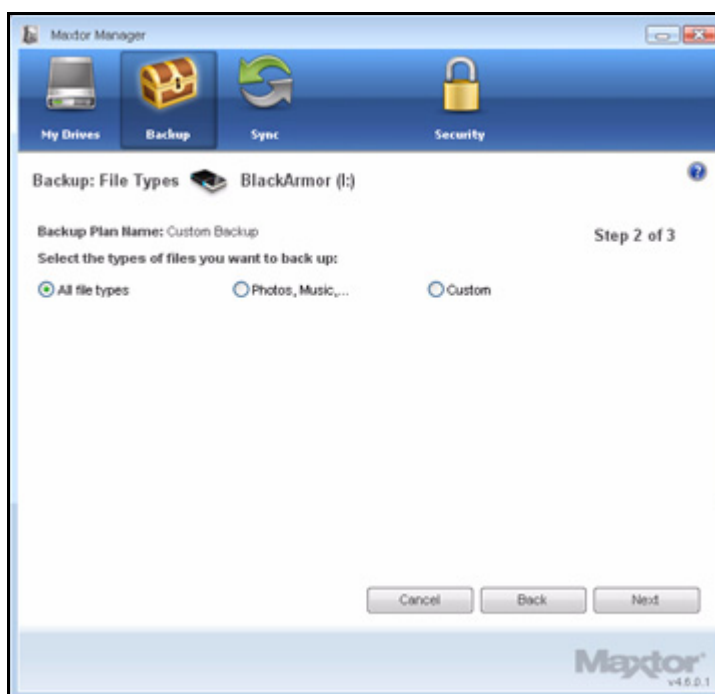


Figure 32: File Types: All Types

Step 4: Select the types of files you want to back up:

- All File Types
- Photos, Music, Videos, Documents

Back up any or all of these types of files:

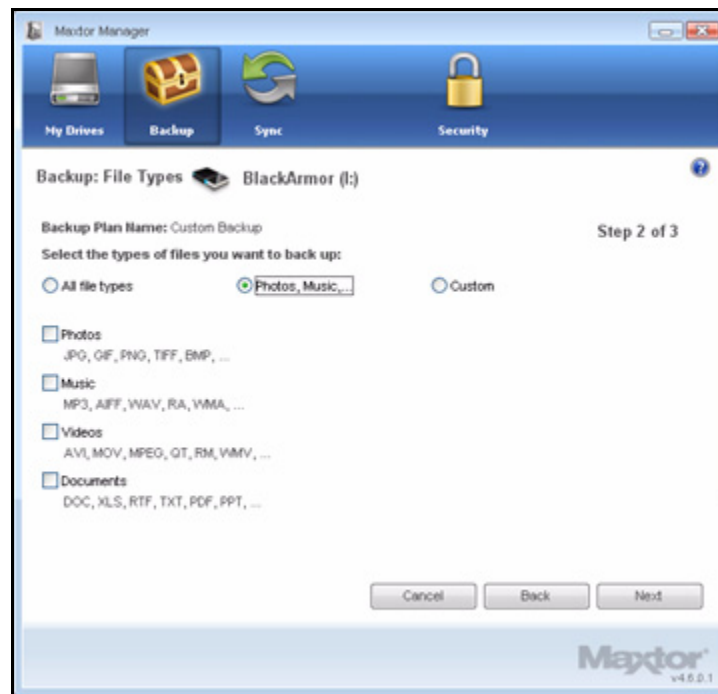


Figure 33: File Types: Photo, Music, Video, Documents

- Custom

Select specific file types to include or exclude for backup:

— To back up only a few of the available file types,

1. Select **Include these file types**.
2. Select each file type you *do* want to back up and click **Add** to move it to the **Include** list.

— To back up most of the available file types,

1. Select **Exclude these file types**.
2. Select each file type you *don't* want to back up and click **Add** to move it to the **Exclude** list.

Note: File extensions are the last three characters of a file name that define the file type.

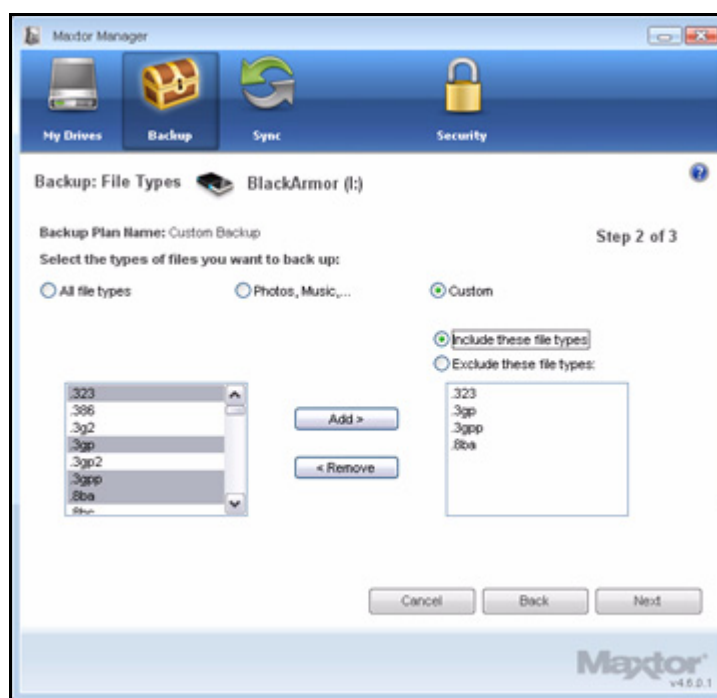


Figure 34: File Types: Custom

Step 5: Click **Next**.

The **Backup Schedule** window opens:

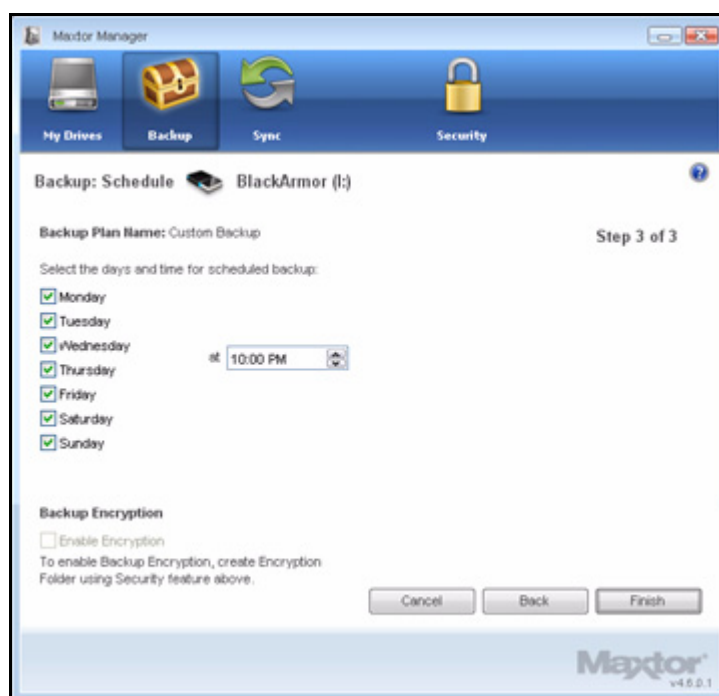


Figure 35: Backup Schedule

Step 6: Select the days and time you want to back up your folders and click **Finish**.

The **Backup** window now offers the options of editing your backup settings and restoring backed up files and describes your Backup Plan.

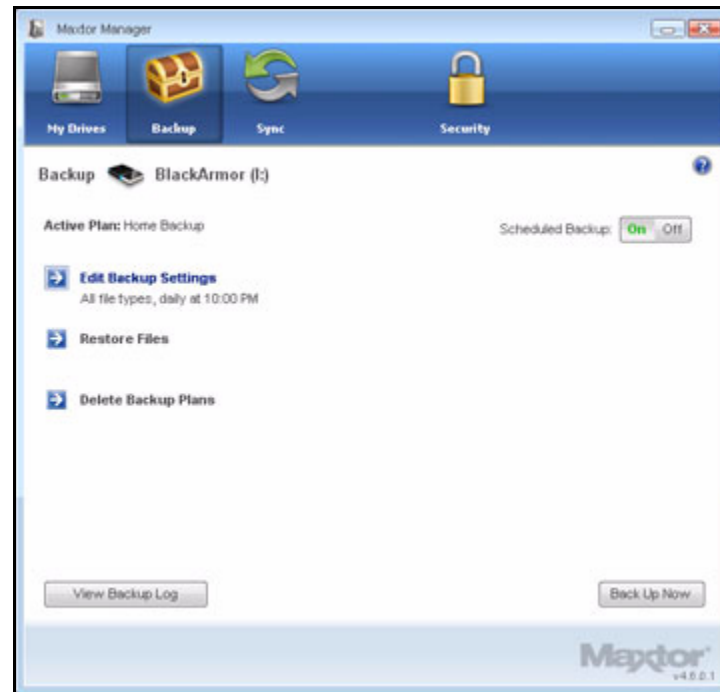


Figure 36: Custom Backup Details

Managing Backup Settings

Use the **Backup** window to manage your backup settings:

- Edit your backup settings
- Restore backed up files
- Delete Backup Plans
- Turn Scheduled Backup on or off
- Back up a folder manually
- View the Backup Log

Editing Backup Settings

To edit the settings for a Backup Plan,

Step 1: Click the **Backup** icon in the Maxtor Manager window.

The **Backup** window opens:

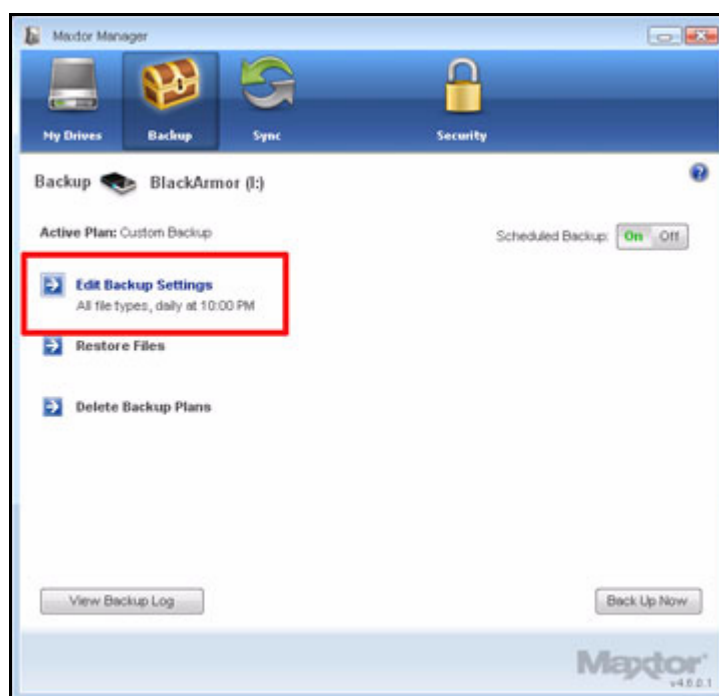


Figure 37: Backup

Step 2: In the **Backup** window, click **Edit Backup Settings**.

The **Backup Folder Selection** window displays your current Backup Plan name and folder selection:

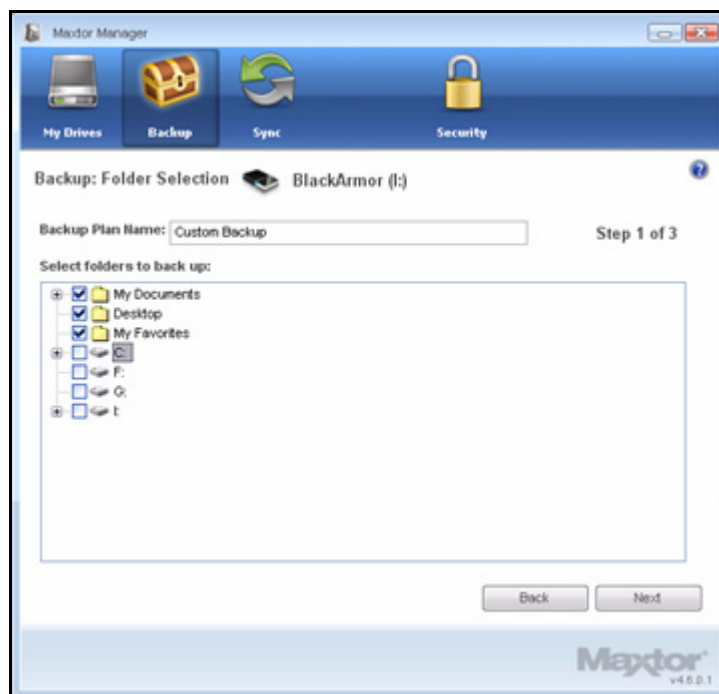


Figure 38: Backup Folder Selection

Step 3: Edit the Backup Plan name and/or the folder selection and click **Next**.

The **Backup File Types** window displays your file types selection:

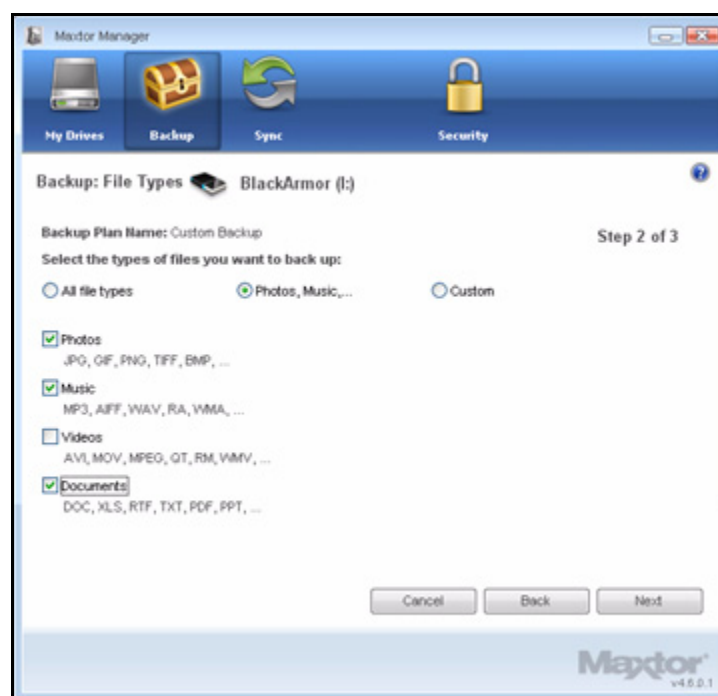


Figure 39: File Types

Step 4: Edit the types of files to be backed up and click **Next**.

The **Backup Schedule** window displays your current schedule:

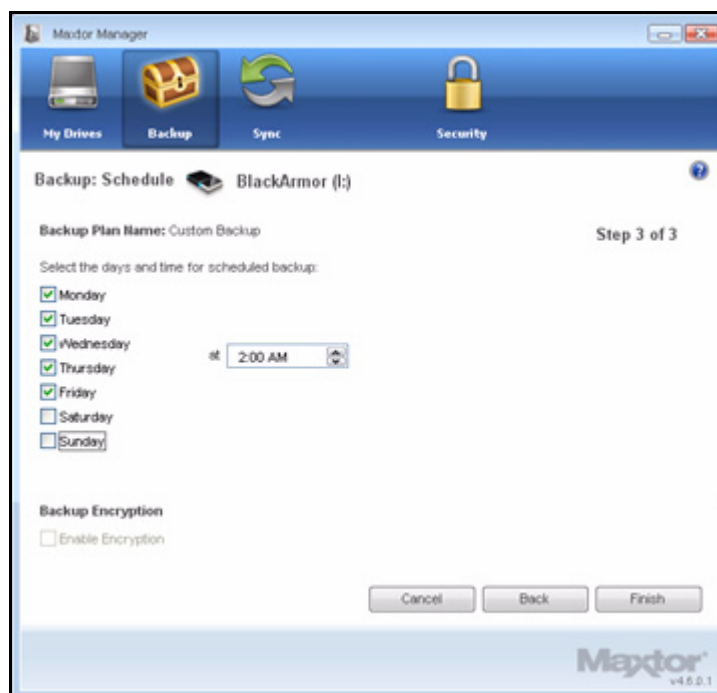


Figure 40: Backup Schedule

Step 5: Edit the days and/or time you want to back up your folders and click **Finish**.

The **Backup** window now displays your edited Backup Plan.

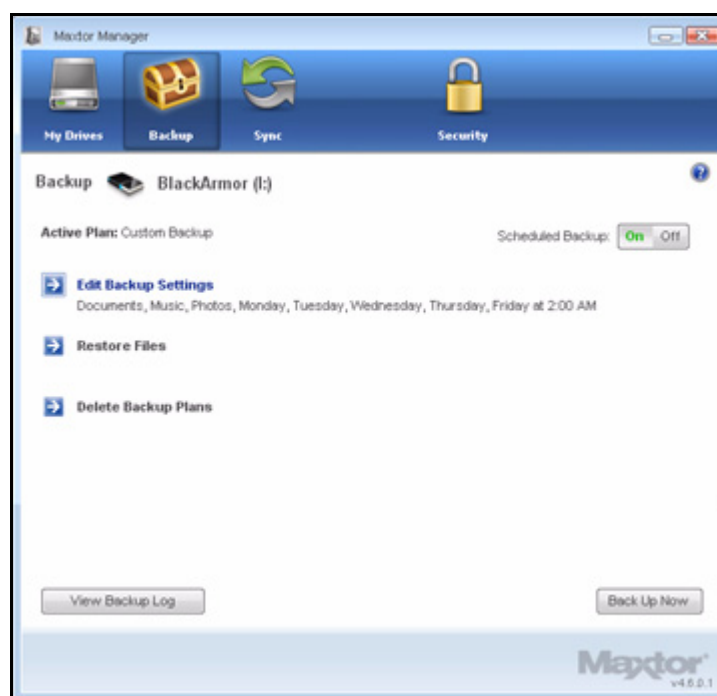


Figure 41: Backup

Deleting a Backup Plan

You can delete the Backup Plan for any BlackArmor drive on which you've created one, even if the drive is not connected to your computer.

To delete a Backup Plan,

Step 1: Click the **Backup** icon in the Maxtor Manager window.

The **Backup** window opens:

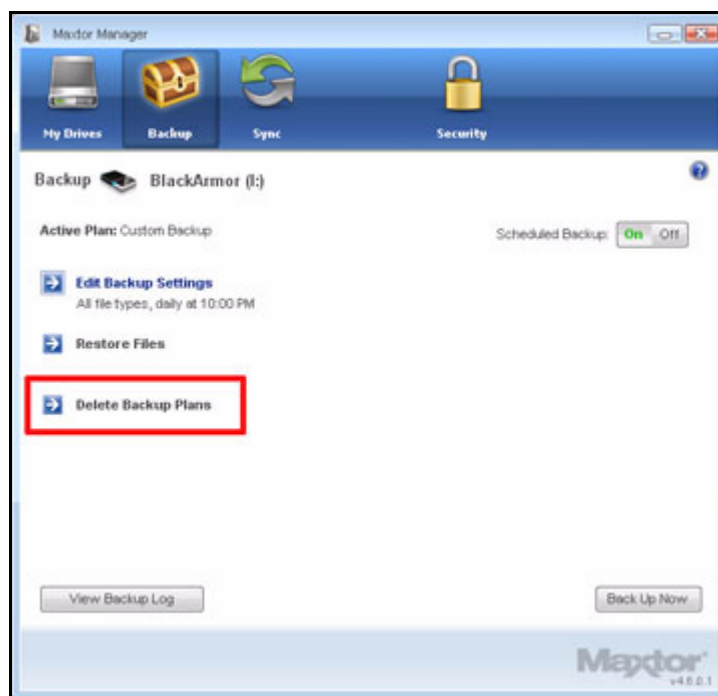


Figure 42: Backup

Step 2: In the **Backup** window, click **Delete Backup Plan**.

The **Delete Backup Plan** window opens:

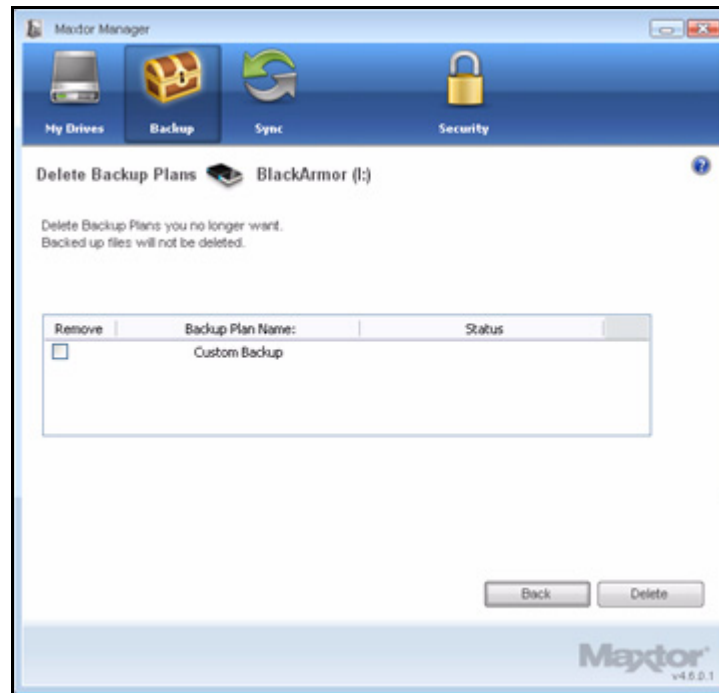


Figure 43: Delete Backup Plan

Listed is the Backup Plan for each BlackArmor drive connected to your computer.

Step 3: Select the Backup Plan you want to delete and click **Delete**.

The Backup Plan is deleted.

Note: Your backed up files are **NOT** deleted.

Using Scheduled Backup

Use Scheduled Backup to back up changes in backed up folders on the days and time you set. The Scheduled Backup On/Off switch enables or disables the Backup schedule.

By default, Scheduled Backup is turned on.

Turning Off Scheduled Backup

To turn off Scheduled Backup,

- In the **Backup** window, click the **Scheduled Backup Off** button.

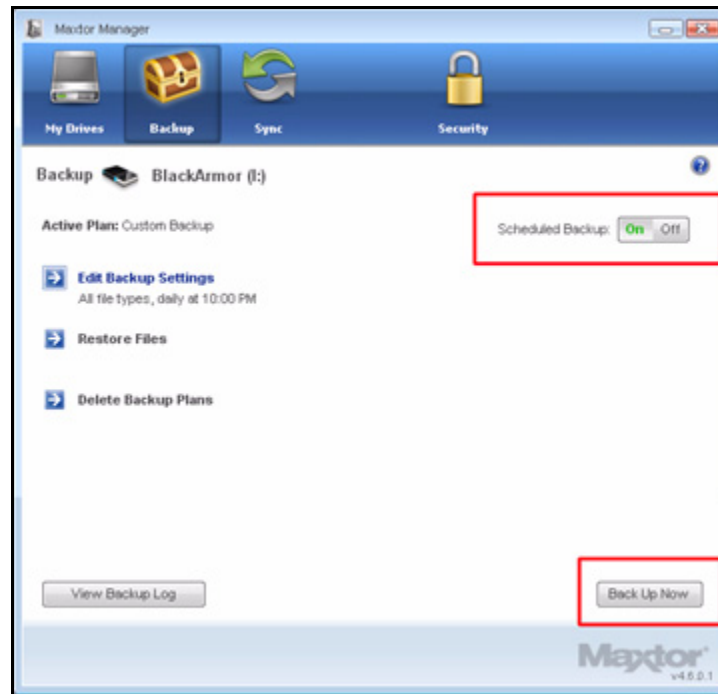


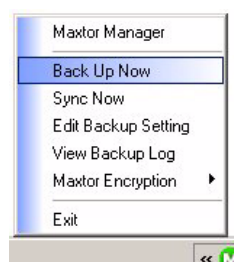
Figure 44: Scheduled Backup Off

Backing Up Manually

You can back up files manually whenever you like, whether Scheduled Backup is on or off.

To launch a backup manually,

- Click **Back Up Now** in the lower right corner of the **Backup** window.
- OR —
- Select **Back Up Now** from the System Tray menu:



A **Backup Progress** window informs you of the progress of the manual backup and lets you know when the backup is complete:

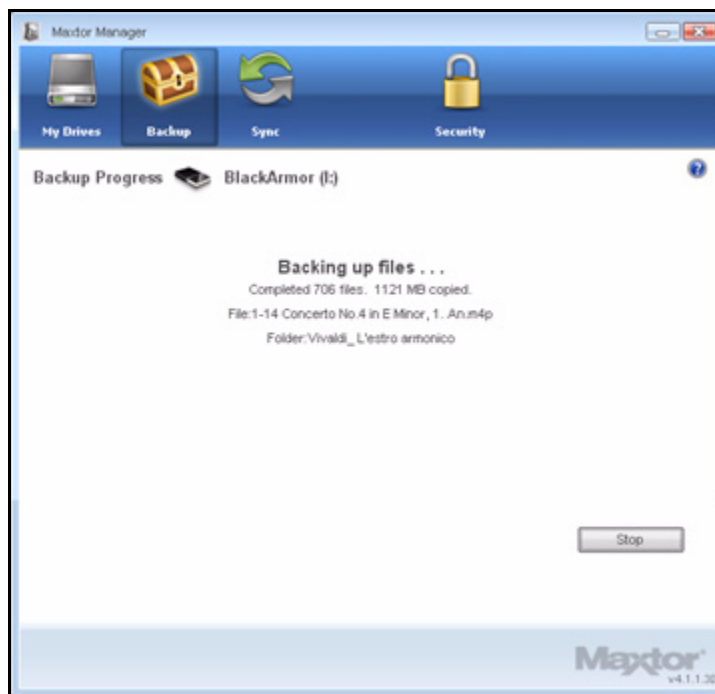


Figure 45: Manual Backup Complete

Viewing the Backup Log

The Backup Log is a text-based report of your backup history.

To view the Backup Log,

Step 1: Click **View Log** in the **Backup** window:

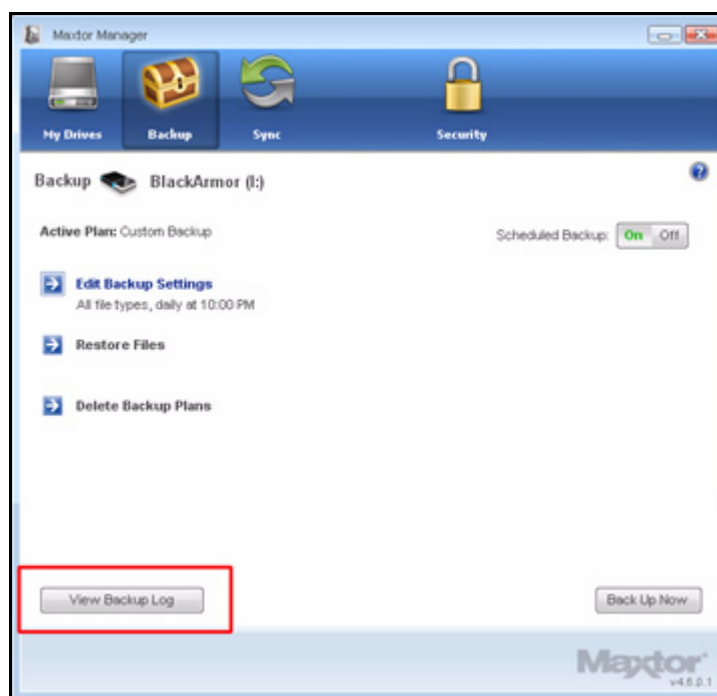
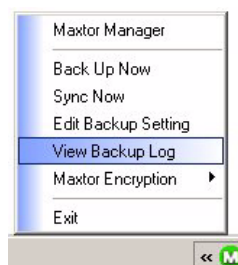


Figure 46: Backup

— OR —

Click the BlackArmor icon in your System Tray to display the BlackArmor popup menu:



Step 2: Click **View Log** to open a text file showing the history of your system backups:

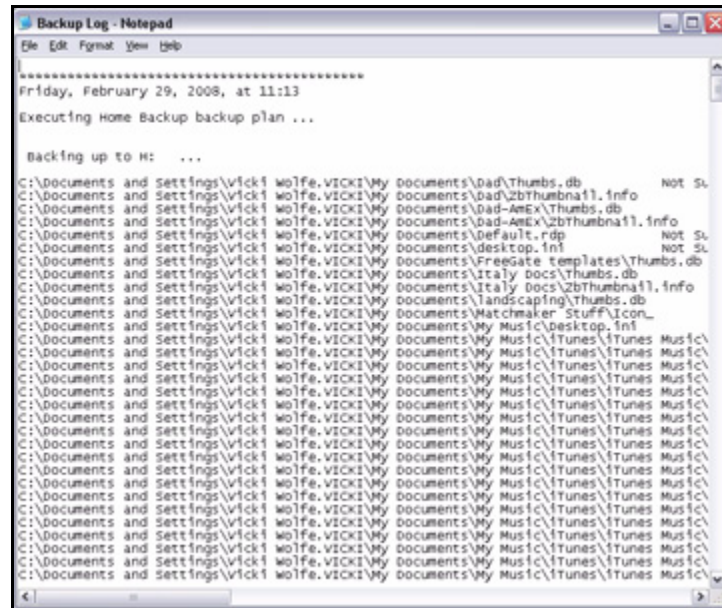


Figure 47: Backup Log

Restoring Files

When you back up the files stored in selected folders, the Maxtor Manager saves ten (10) previous, or historical, versions of each revised file stored on your BlackArmor drive. You can restore a saved historical version of a backed up file based on the date it was last modified or you can restore the most recent version of a backed up file.

To restore files,

Step 1: Click the **Backup** icon in the Maxtor Manager window.

The **Backup** window opens:

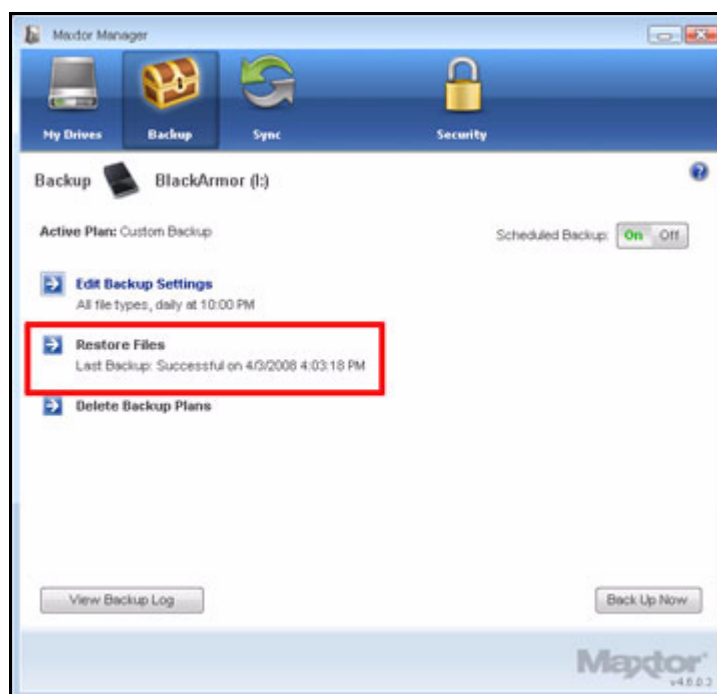


Figure 48: Backup

Listed beneath **Restore Files** are the date and time of your most recent backup.

Step 2: In the **Backup** window, click **Restore Files**.

The **Restore a Backup** window opens:

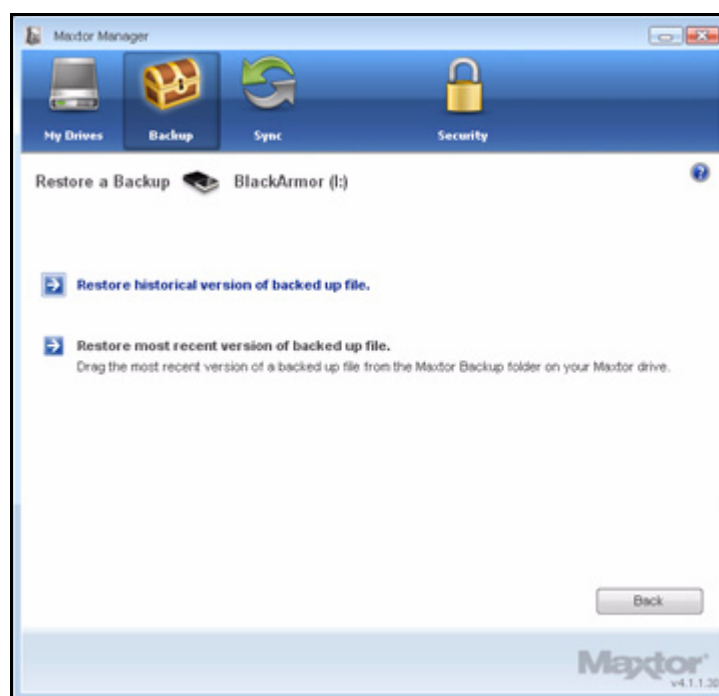


Figure 49: *Restore a Backup*

Restoring an Historical Version

Step 1: Click **Restore historical version of backed up file** to restore a previous version of a file.

The **Restore Historical Version** window opens:

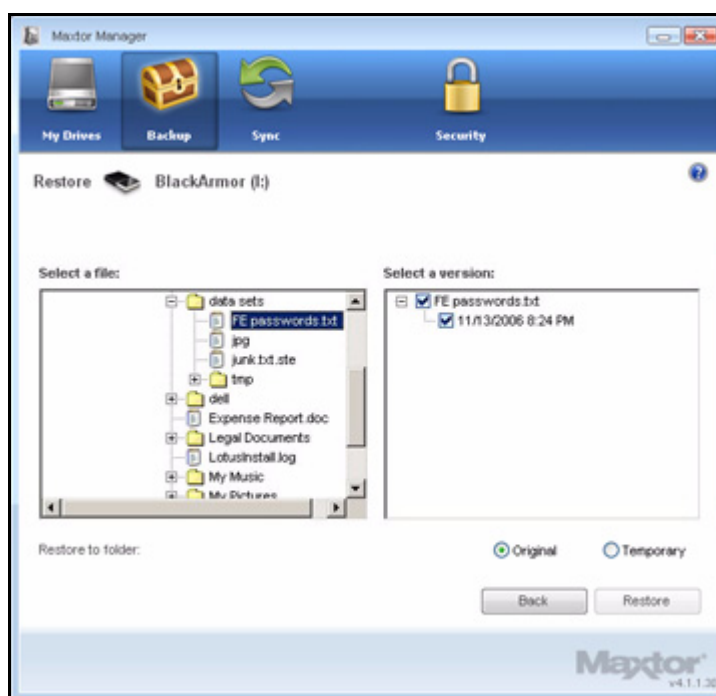


Figure 50: Restore Historical Version

Step 2: Select a file and file version to be restored and click **Restore**.

The selected file version is restored to the location noted in the **Restore Historical Version** window.

Restoring the Most Recent Version

Step 1: Click **Restore most recent version** to restore the latest version of a file.

Windows Explorer displays the contents of the **Maxtor Backup** folder:

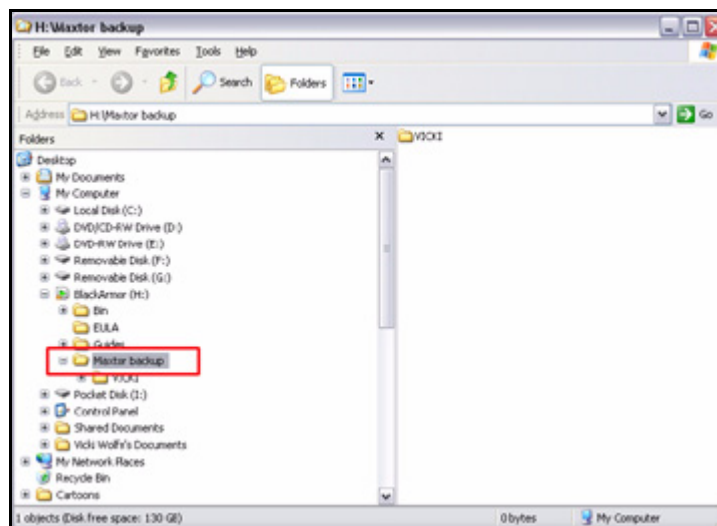


Figure 51: *Maxtor Backup in Windows Explorer*

Step 2: Browse to the desired file and drag it to the location at which you want it restored.

Step 3: Close Windows Explorer.

Synchronizing Folders

Sync is designed to synchronize files in one or more folders between two or more computers. You can sync selected folders from one computer to your BlackArmor drive and then connect the drive to another computer to complete the sync.

Note: Files cannot be synchronized between computers running XP and those running Vista.

You have these Sync options:

Simple Sync:	Custom Sync:
Sync XP My Documents or Vista Personal Folder	Select one or more folders to sync
Sync all file types	Select file types to include or exclude
Sync automatically	Select automatic or manual sync
Always overwrite older file versions	Set Sync and Copy & Replace Rules

Note: Make sure all computers participating in the Sync are set to precisely the same time to ensure that Sync works properly.

Using Simple Sync

Simple Sync is pre-configured to automatically sync all file types in your XP **My Documents** or Vista **Personal Folder** folder. Newer file versions always overwrite older versions.

To select Simple Sync,

Step 1: Click the **Sync** icon in the Maxtor Manager window.

The **Sync** window opens:

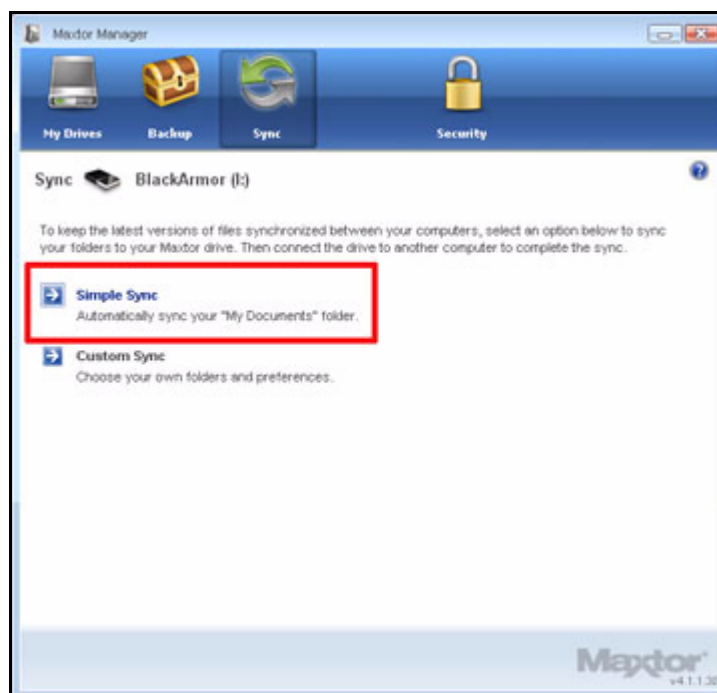


Figure 52: Sync

Step 2: Click **Simple Sync**.

The **Simple Sync Confirmation** window opens:

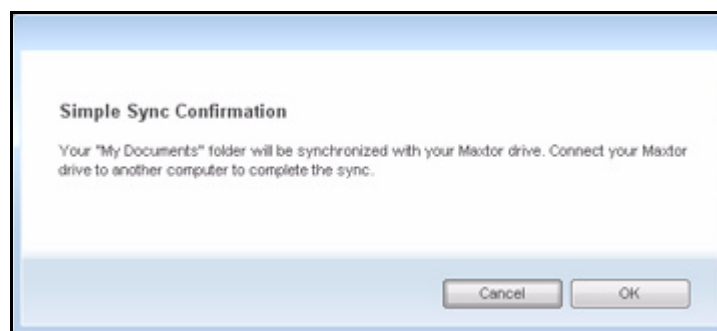


Figure 53: Confirm Simple Sync

Step 3: Click **OK** to close the confirmation window.

Your XP **My Documents** or Vista **Personal Folder** folder is now synchronized with your drive. Connect the drive to other computers to complete the sync.

Using Custom Sync

Custom Sync allows you to select specific folders and file types for synchronization and to choose sync and encryption settings.

To configure Custom Sync,

Step 1: Click the **Sync** icon in the Maxtor Manager window.

The **Sync** window opens:

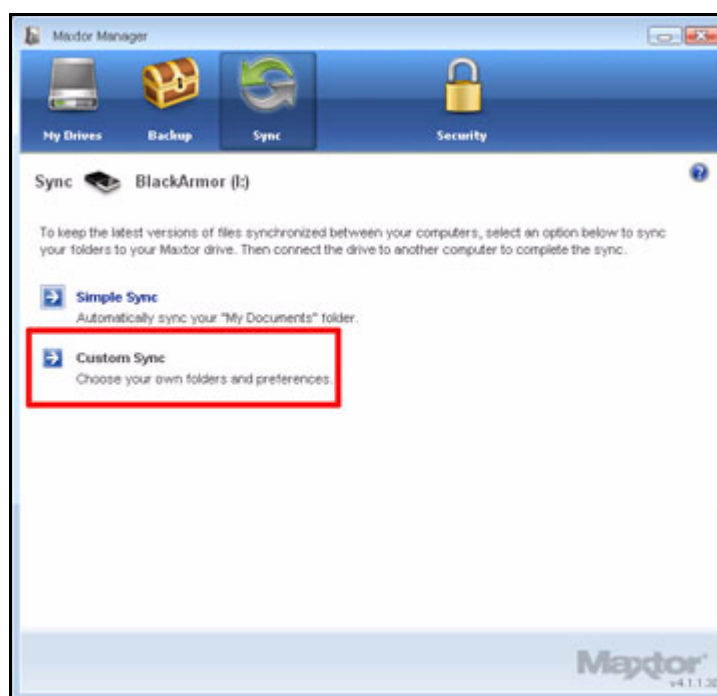


Figure 54: Sync

Step 2: Click **Custom Sync**.

The **Folder Selection** window opens:

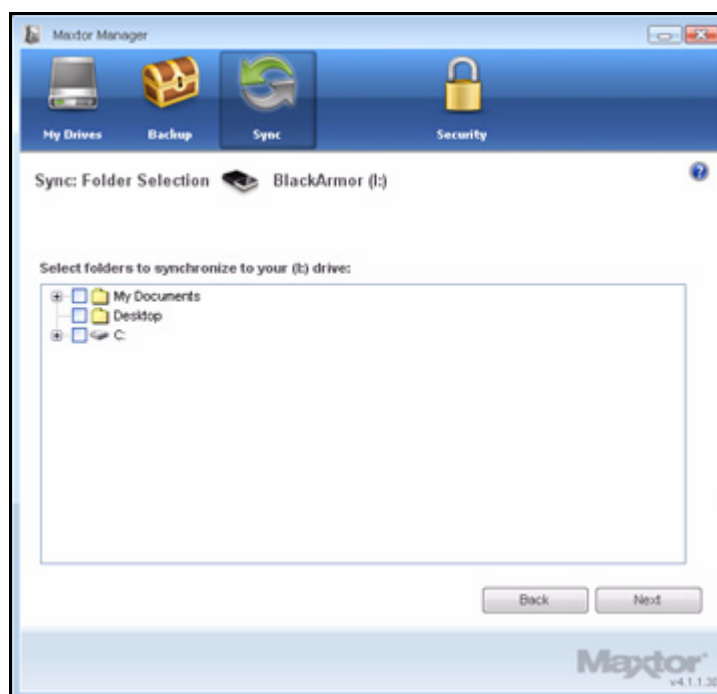


Figure 55: Folder Selection

Step 3: Select the folders to be synchronized.

You can select as many folders as you like, but they must all reside on the same drive (partition).

Step 4: Click **Next**.

The **File Types** window opens:

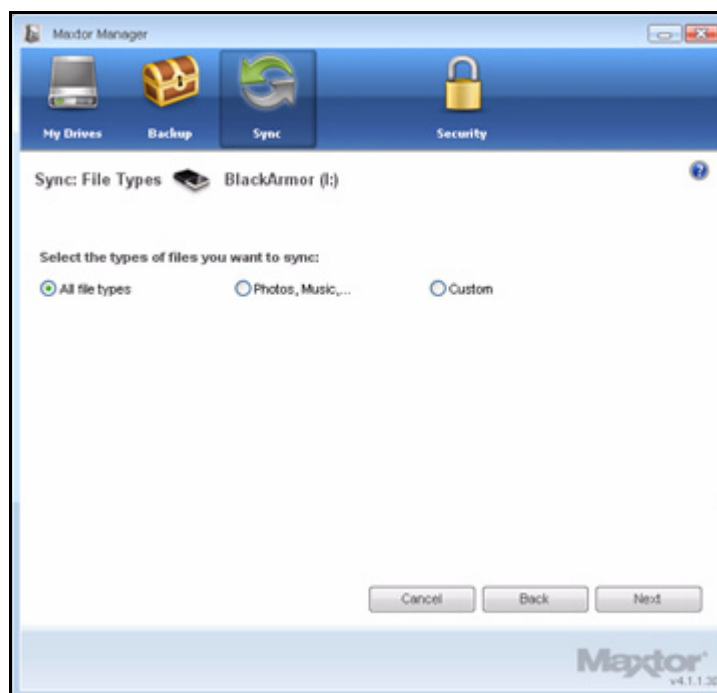


Figure 56: Sync All File Types

Step 5: Select the types of files you want to sync:

- All File Types
- Photos, Music, Videos, Documents
 - You can choose to sync any or all of these:

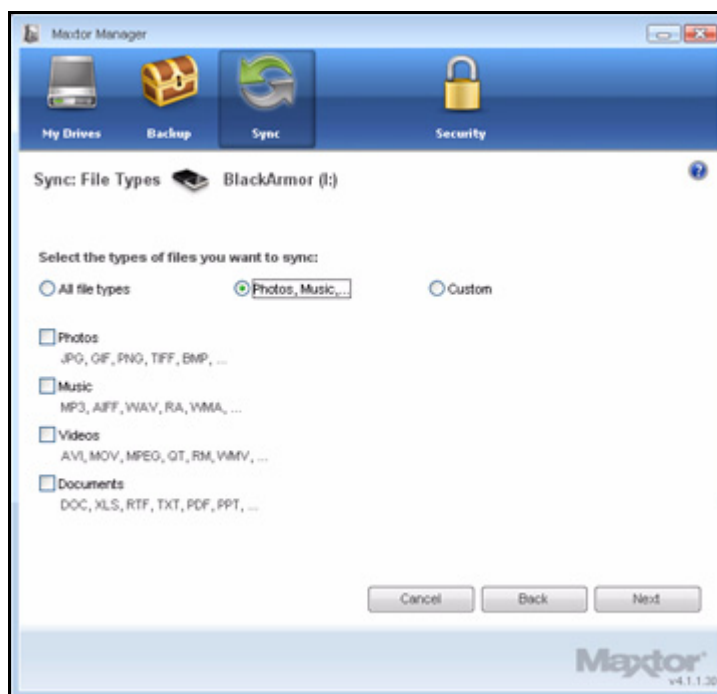


Figure 57: Sync File Types: Photo, Music, Video, Documents

- Custom

Select specific file types to include or exclude for sync:

— To sync only a few of the available file types,

1. Select **Include these file types**.

2. Select each file type you *do* want to sync and click **Add** to move it to the **Include** window.

— To sync most of the available file types,

1. Select **Exclude these file types**.

2. Select each file type you *don't* want to sync and click **Add** to move it to the **Exclude** window.

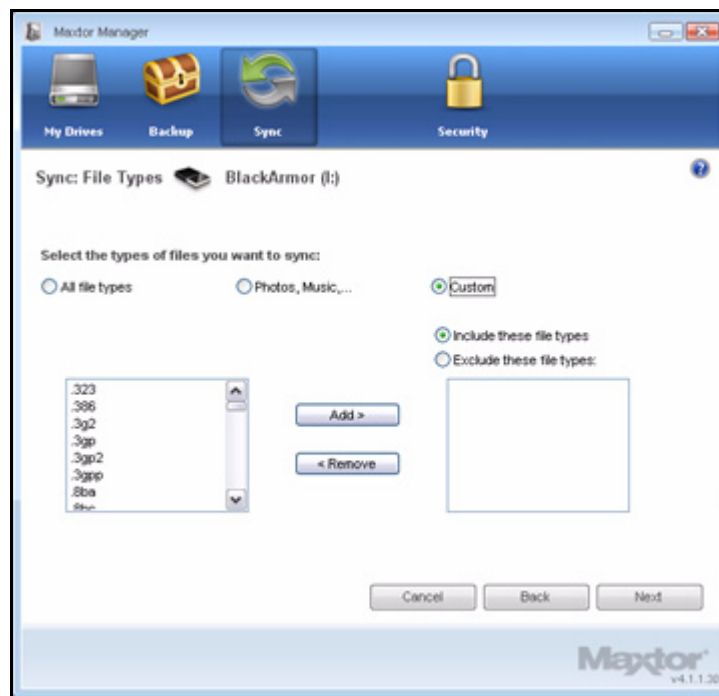


Figure 58: Sync File Types: Custom

Step 6: After you've selected the types of files to sync, click **Next**.

The **Sync Rules** window opens:

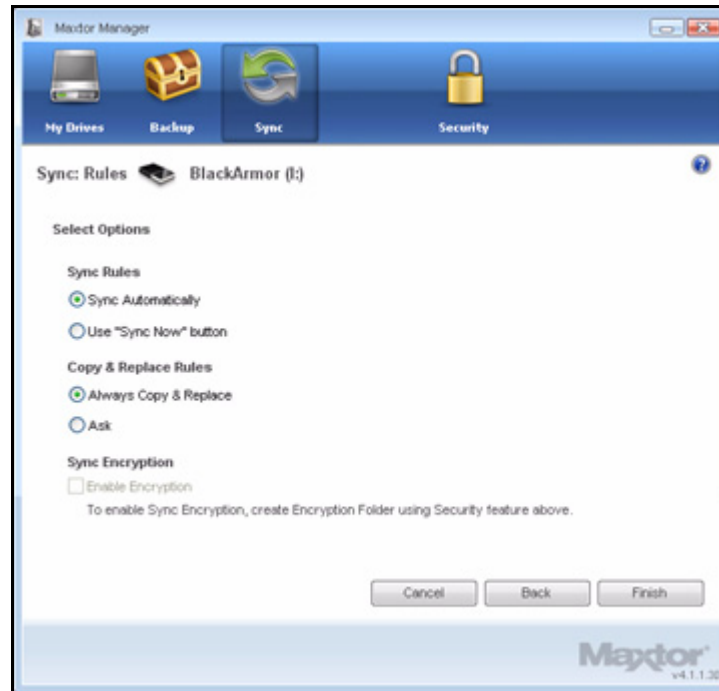


Figure 59: Sync Rules

Step 7: Select your Sync rules:

- Sync Rules:
 - Sync automatically each time a file changes
 - Sync manually using the **Sync Now** button in the **Sync** window
- Copy & Replace Rules
 - Always overwrite older file versions with newer versions
 - Ask before overwriting a file

Step 8: After you've set your Sync rules, click **Finish** to return to the **Sync** window.

Completing the Sync

To complete the sync, you must remove your BlackArmor drive from the computer on which the original sync occurred and connect it to another computer on which you want to sync the selected folders. You can connect the BlackArmor drive to as many computers as you wish to include in the sync.

The first time you connect your BlackArmor to a second computer to complete a Sync, you're asked where to put the synchronized folders on this computer.

To complete the Sync,

Step 1: Safely remove the BlackArmor drive from your computer.

Step 2: Connect the BlackArmor drive to another computer.

(a) If you've synchronized folders *other than* XP **My Documents** (or Vista **Personal Folder**), the **Sync Folders** window opens:

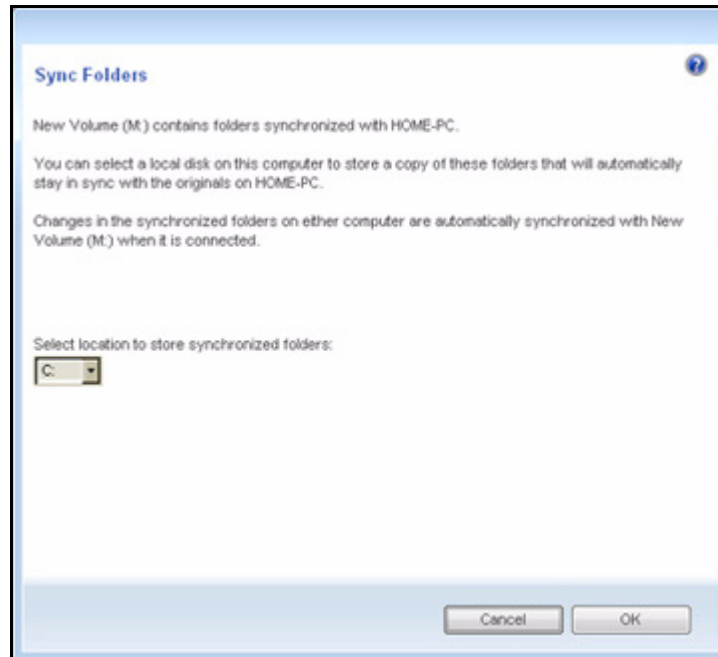


Figure 60: Sync Folders

- (b) If you've synchronized your XP **My Documents** (or Vista **Personal Folder**), the **Sync "My Documents"** (or **Sync "Personal Folder"**) window opens:

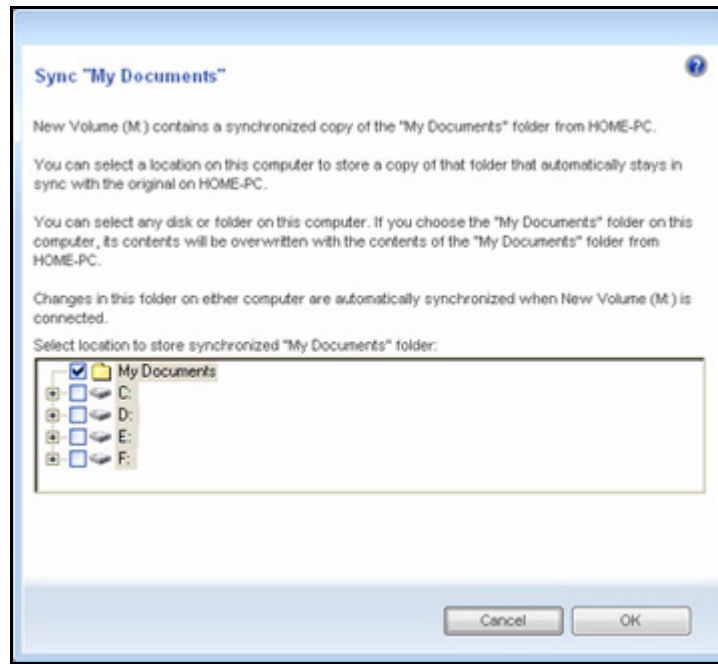


Figure 61: Sync My Documents or Personal Folder

- (c) If you've synchronized both XP **My Documents** (or Vista **Personal Folder**) and other folders, both windows open.

Step 3: In each window, select the location at which to store the synchronized folders on this computer and click **OK**.

From now on, the selected folders will automatically sync with the versions on your BlackArmor drive each time you connect the drive to the computer.

Editing Sync Settings

To change any of your Sync settings,

Step 1: Click the **Sync** icon in the Maxtor Manager window.

The **Sync** window opens:

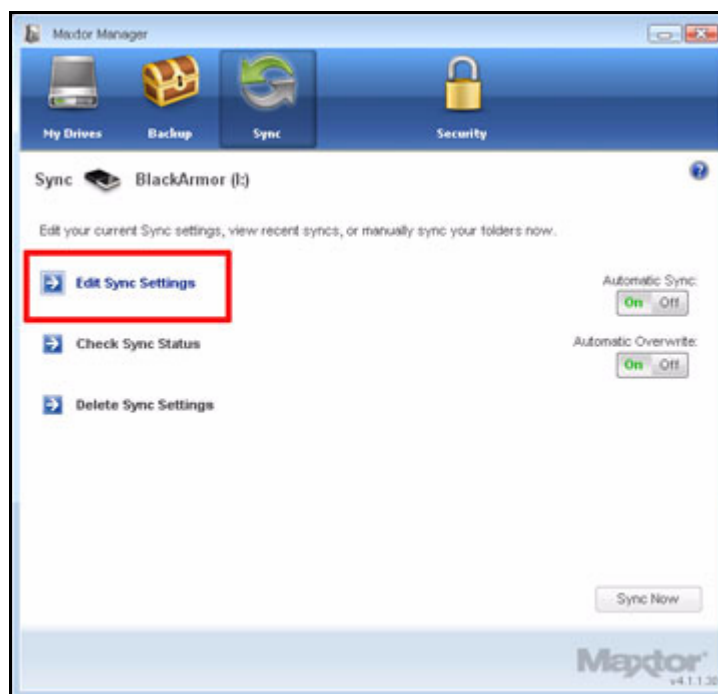


Figure 62: Sync

Step 2: Click **Edit Sync Settings**.

The **Folder Selection** window displays your current folder settings:

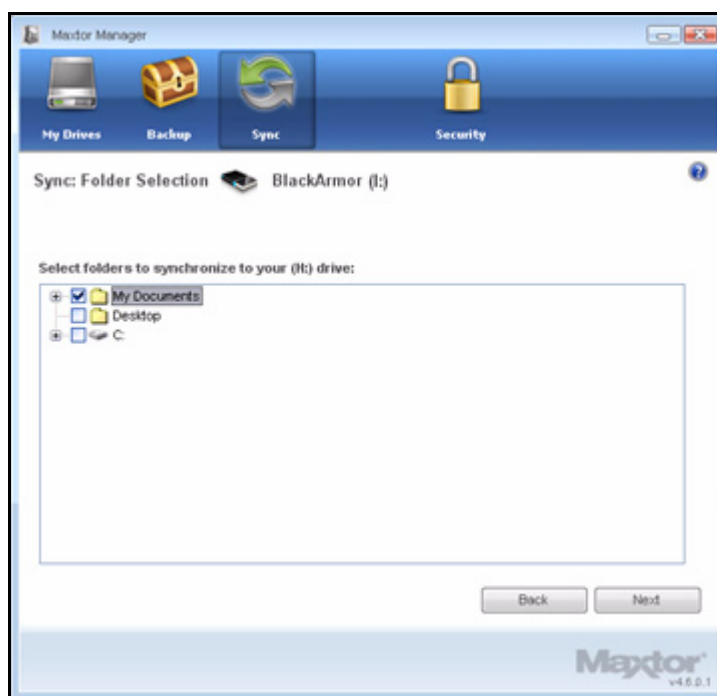


Figure 63: Edit Sync Folder Selection

Step 3: Add and/or remove folders from Sync and click **Next**.

Note: Folders removed from Sync are deleted from your BlackArmor drive.

The **File Types** window displays your current file type settings:

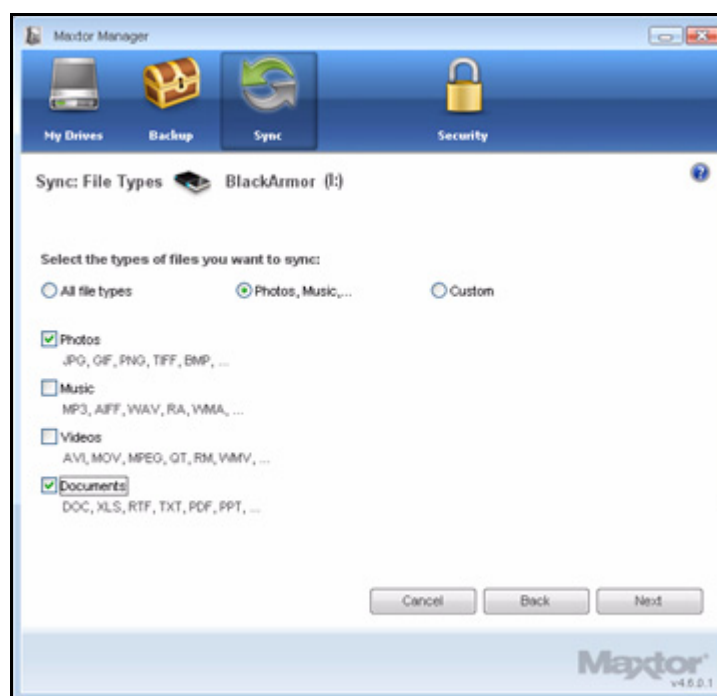


Figure 64: Edit Sync File Types

Step 4: Make the desired changes and click **Next**.

Note: If you sync a type of file and then remove that file type from your sync selections, all files of that type previously synchronized will be removed from your drive during the next sync.

The **Sync Rules** window displays your current settings:

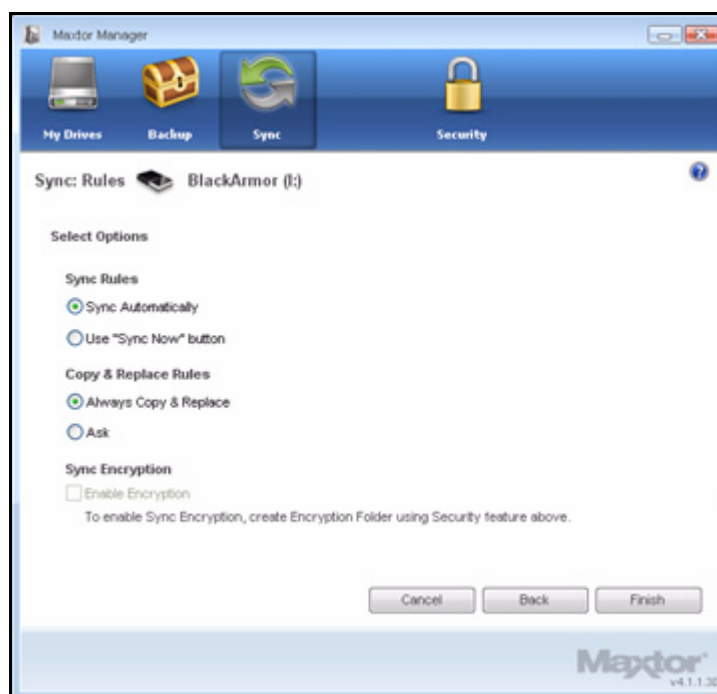


Figure 65: Edit Sync Rules

Step 5: Make the desired changes and click **Finish** to return to the **Sync** window.

Checking Sync Status

To check the status of a Sync,

Step 1: Click the **Sync** icon in the Maxtor Manager window.

The **Sync** window opens:

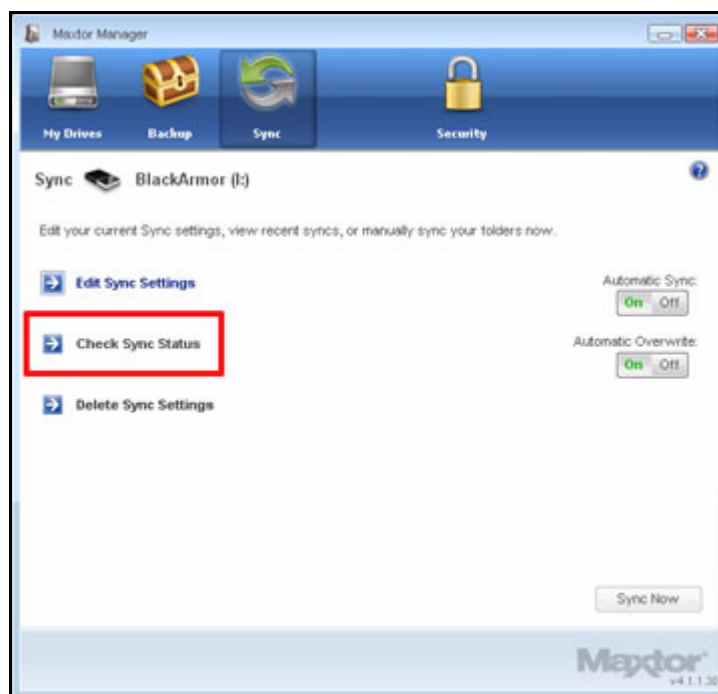


Figure 66: Sync

Step 2: Click **Check Sync Status**.

The **Sync Status** window opens:

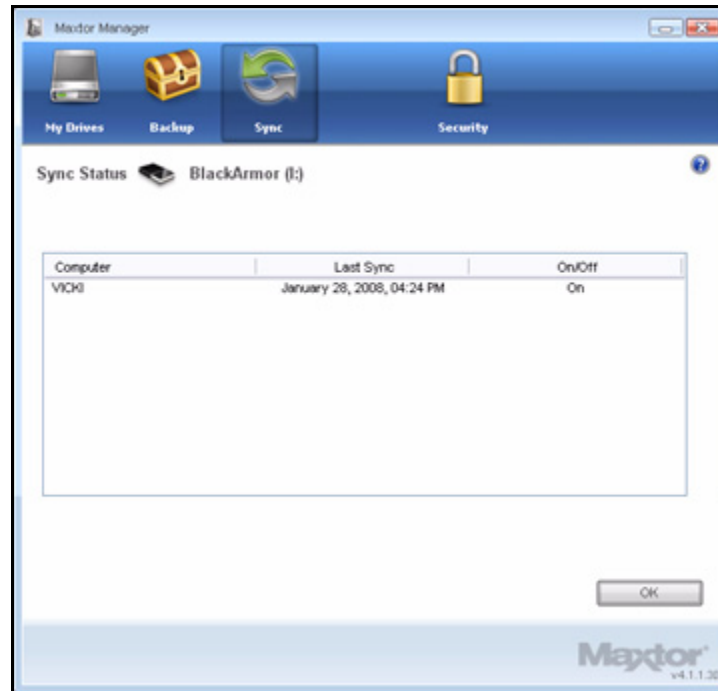


Figure 67: Sync Status

Listed are the names of the computers on which Sync was set up, the date of the last Sync, and the Automatic Sync setting (**On** or **Off**).

Step 3: Click **OK** to return to the **Sync** window.

Deleting Sync Settings

To delete all your Sync settings and create a new set,

Step 1: Click the **Sync** icon in the Maxtor Manager window.

The **Sync** window opens:

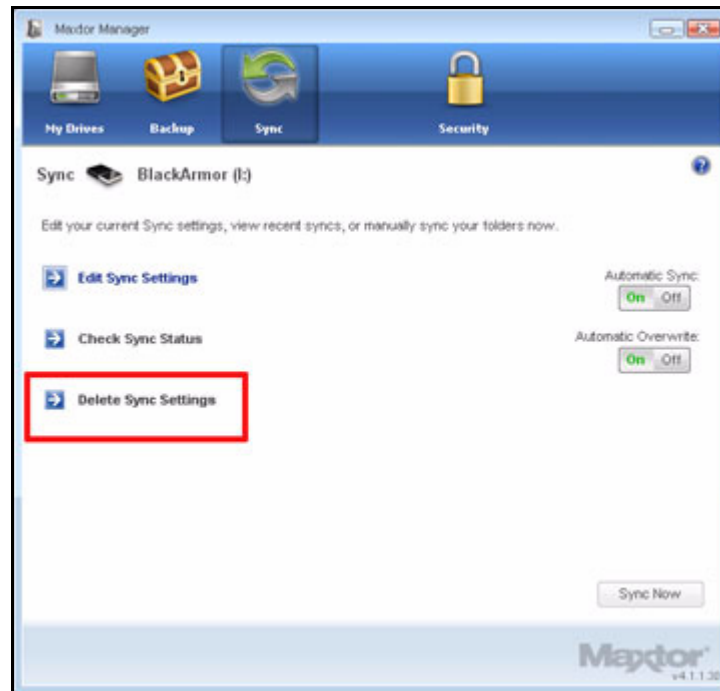


Figure 68: Sync

Step 2: Click **Delete Sync Settings**.

The **Delete Sync Settings Confirmation** window opens:

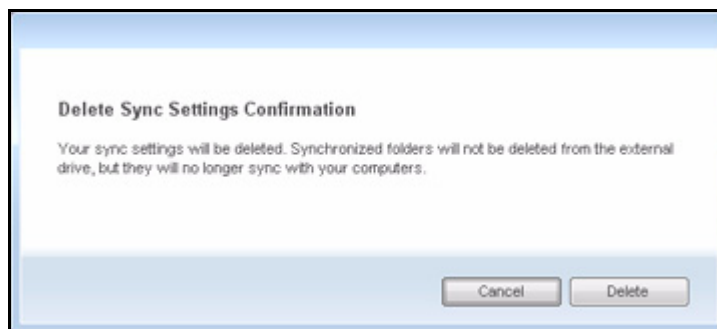


Figure 69: Delete Sync Settings Confirmation

Step 3: Click **Delete**.

The original **Sync** window opens:

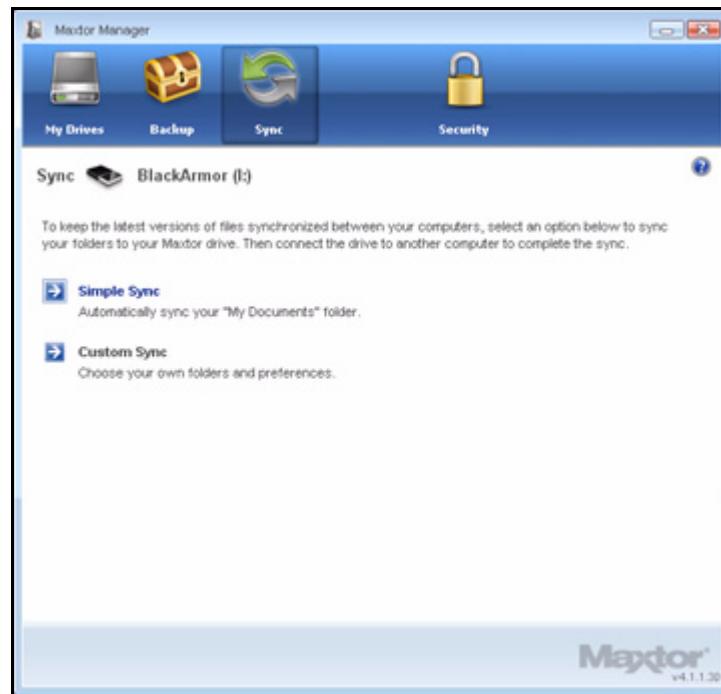


Figure 70: Sync

Step 4: To create new Sync settings, select **Simple Sync** or **Custom Sync**.

Using Automatic Sync

The Automatic Sync feature continuously tracks file changes in synchronized folders and automatically synchronizes revised versions. Your BlackArmor drive must be connected during Automatic Sync.

By default, Automatic Sync is turned on. You can turn it off and control when files are synchronized rather than synchronizing files automatically.

To turn off Automatic Sync,

Step 1: Click the **Sync** icon in the Maxtor Manager window.

The **Sync** window opens:

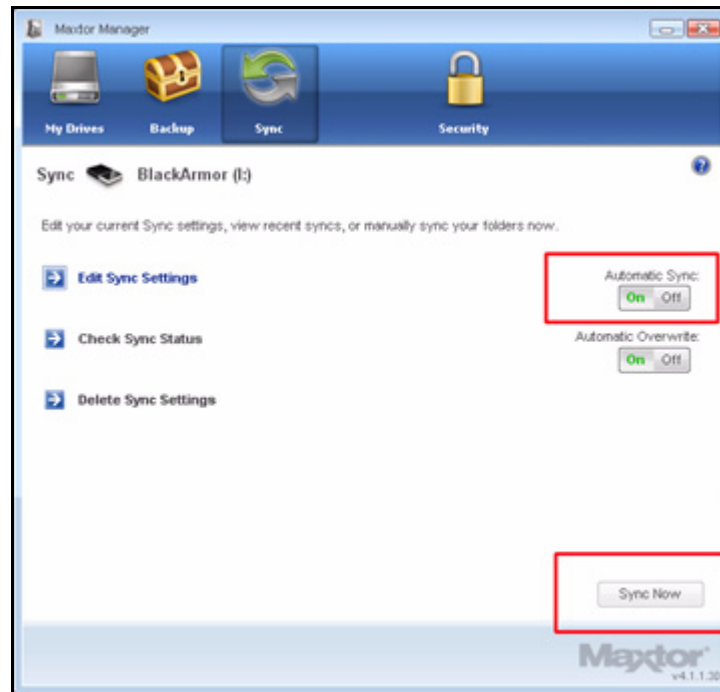
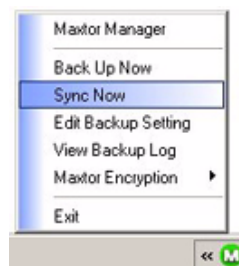


Figure 71: Automatic Sync

Step 2: In the **Sync** window, click the **Automatic Sync Off** button.

Step 3: To sync manually when Automatic Sync is off,

- Click **Sync Now** in the lower right corner of the **Sync** window.
- OR —
- Select **Sync Now** from the System Tray menu to Sync on ALL connected drives:



A **Sync Progress** window informs you of the progress of the sync.

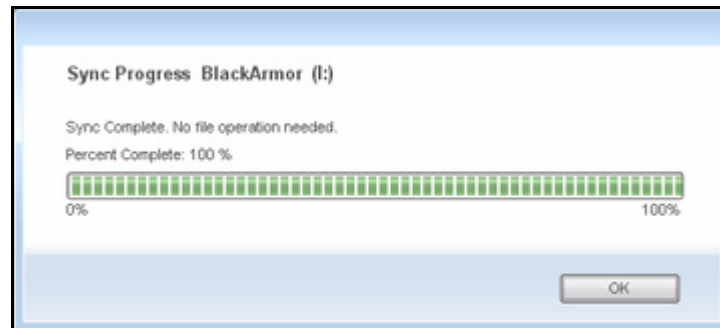


Figure 72: *Sync Progress*

Step 4: When the sync is complete, click **OK** to close the window.

Using Automatic Overwrite

The Automatic Overwrite feature instructs Maxtor Manager to replace old file versions with new versions each time a sync occurs. Your BlackArmor drive must be connected to use Automatic Overwrite.

- When Automatic Overwrite is on, older file versions are always replaced with newer versions.
- When Automatic Overwrite is off, the Maxtor Manager displays the **Sync Preview** window to allow you to decide whether to overwrite, add, or delete files on an individual basis

By default, Automatic Overwrite is turned on.

To turn off Automatic Overwrite,

Step 1: Click the **Sync** icon in the Maxtor Manager window.

The **Sync** window opens:

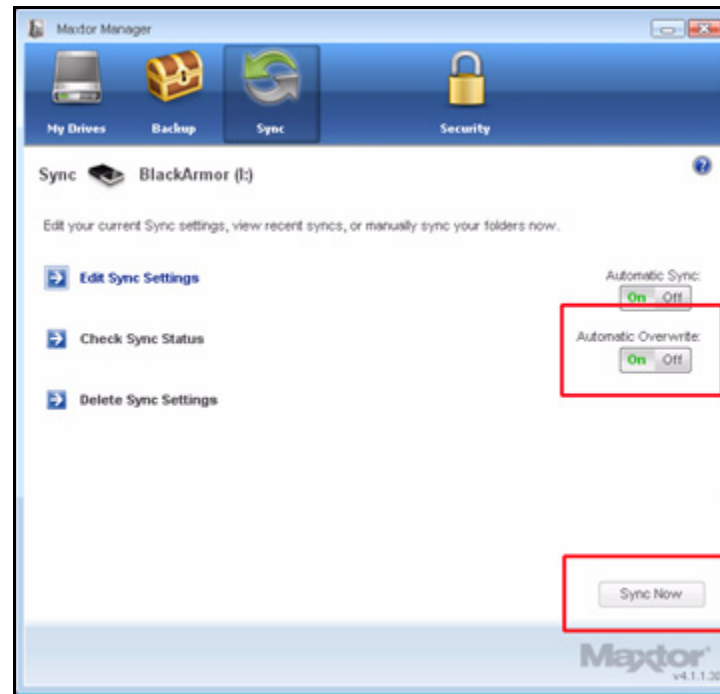
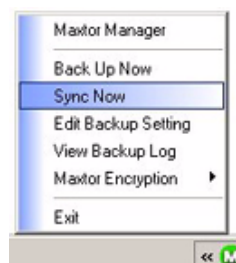


Figure 73: Automatic Overwrite

Step 2: In the **Sync** window, click the **Automatic Overwrite Off** button.

Step 3: To sync manually and make individual decisions about which files to add, overwrite, or delete,

- Click **Sync Now** in the lower right corner of the **Sync** window.
- OR —
- Select **Sync Now** from the System Tray menu to Sync on ALL connected drives:



The **Sync Preview** window opens:

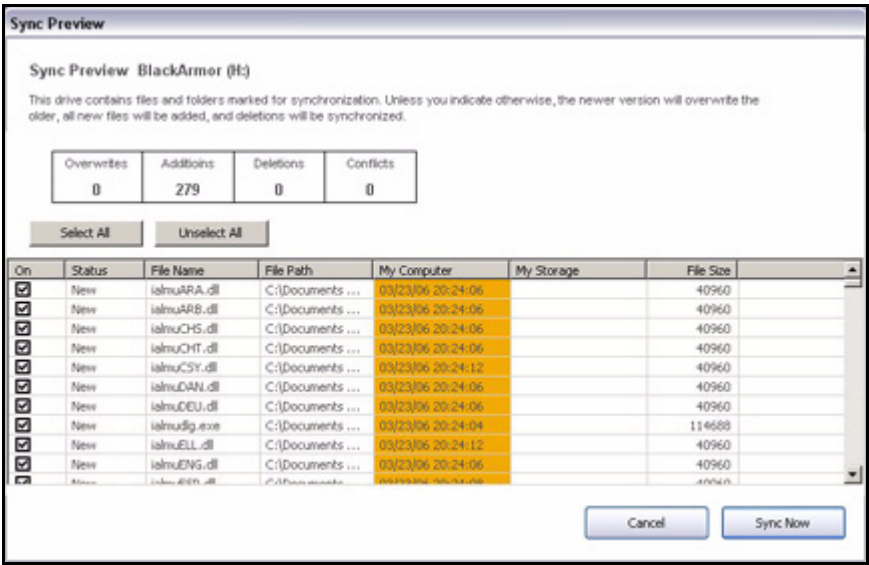


Figure 74: Sync Preview

Listed are the files scheduled to be overwritten.

- Step 4:** If you do NOT want to overwrite an older file version with a newly-synchronized version, add a file, or delete a file, uncheck the file in the **On** column.
- Step 5:** Click **Sync Now** to sync your files according to the settings you've made in the **Sync Preview** window.

A **Sync Progress** window informs you of the progress of the sync.

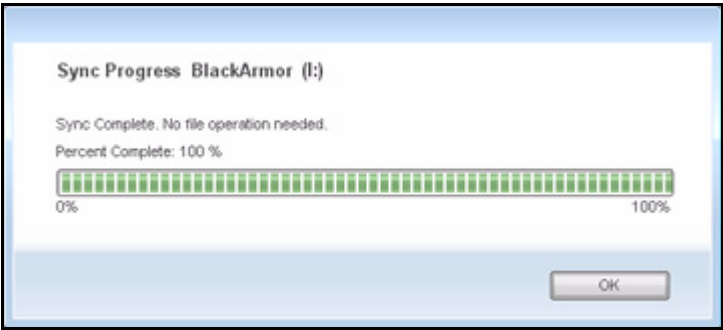


Figure 75: Sync Progress

- Step 6:** When the sync is complete, click **OK** to close the window.

Using the Sync Preview Window

Use the **Sync Preview** window to manage your synchronized files:

- Add or delete files.
- Decide whether to overwrite existing file versions.
- Resolve conflicts over which version of a synchronized file to save.

If the same file is edited on different computers at the same time, a conflict occurs over which version of the file to save. When the BlackArmor drive containing a changed version of a file is connected to a computer containing another changed version of the same file, the **Sync Preview** window opens:

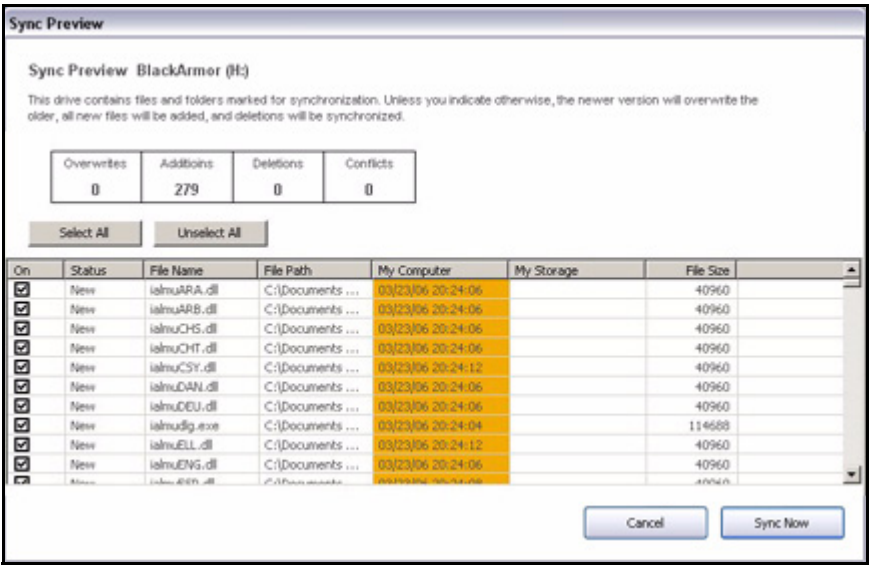


Figure 76: Sync Preview

To use the **Sync Preview** window,

- Step 1:** Use the **On** checkbox to tell Maxtor Manager which file versions to overwrite, add, or delete.

Step 2: Click **Sync Now** to complete the sync.

A **Sync Progress** window informs you of the progress of the sync.

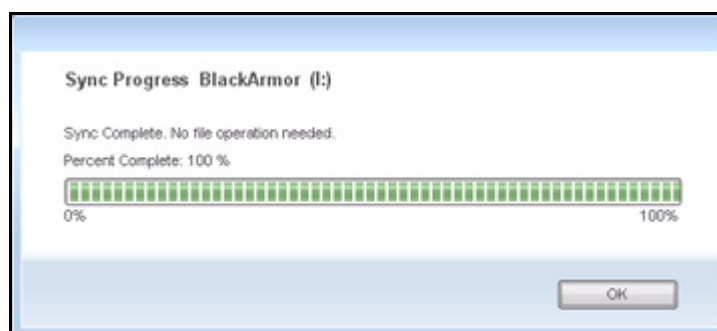


Figure 77: *Sync Progress*

Step 3: When the sync is complete, click **OK** to close the window.

Managing BlackArmor™ Security

BlackArmor™ security uses Government-grade AES encryption technology certified by the National Institute of Standards and Technology (NIST) to provide the strongest hardware-based, full disk encryption available for an external storage device. Your entire drive and all the data stored on it are protected by a drive encryption key from unauthorized access.

Unlocking the BlackArmor Drive

Your BlackArmor drive locks automatically each time you disconnect it from a computer. You can unlock it in either the Maxtor Manager application or the BlackArmor Manager application when your drive is connected to a computer on which the Maxtor Manager software is not installed.

Note: For information on unlocking your drive in the BlackArmor Manager application, see *Using BlackArmor Manager*.

To unlock your drive in the Maxtor Manager application,

Step 1: Click the **Security** icon in the Maxtor Manager window.

The **Security** window opens:

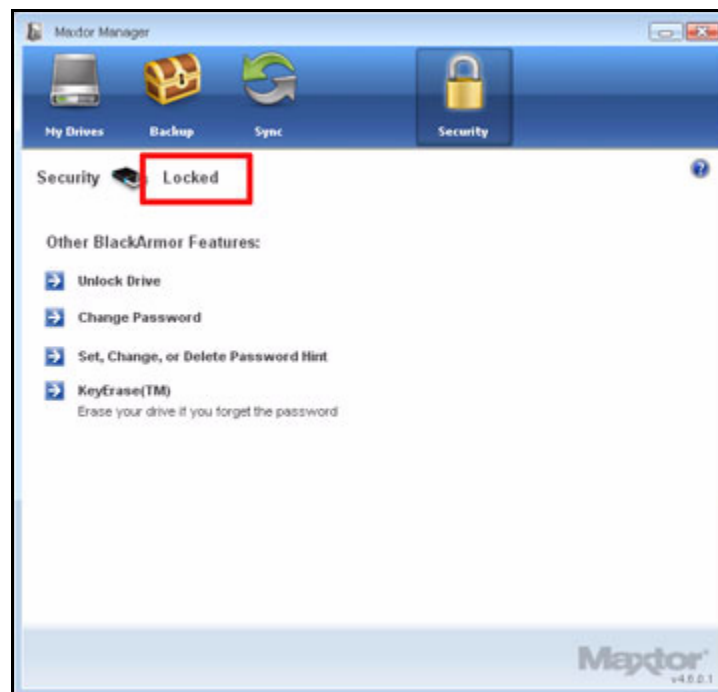


Figure 78: Security - Drive Locked

The window displays **Locked** instead of a drive letter.

Step 2: Click **Unlock Drive**.

The **Unlock** window opens:

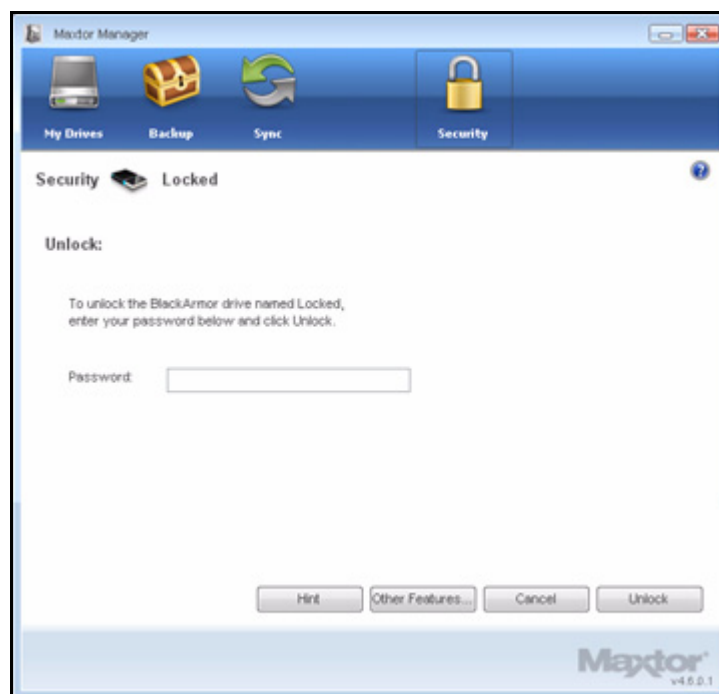


Figure 79: Unlock

Step 3: Enter your password and click **Unlock**.

The window refreshes to display the drive letter. The **Unlock Drive** option is now grayed out:



Figure 80: Other Features

Changing your Password

Your password must initially be set in the BlackArmor Manager application. Once you've set a password, you can change it in either the Maxtor Manager application or the BlackArmor Manager application when your drive is connected to a computer on which the Maxtor Manager software is not installed.

Note: For information on initially setting your password in the BlackArmor Manager application, see **Using BlackArmor Manager**.

To change your password in the Maxtor Manager application,

Step 1: Click the **Security** icon in the Maxtor Manager window.

The **Security** window opens:

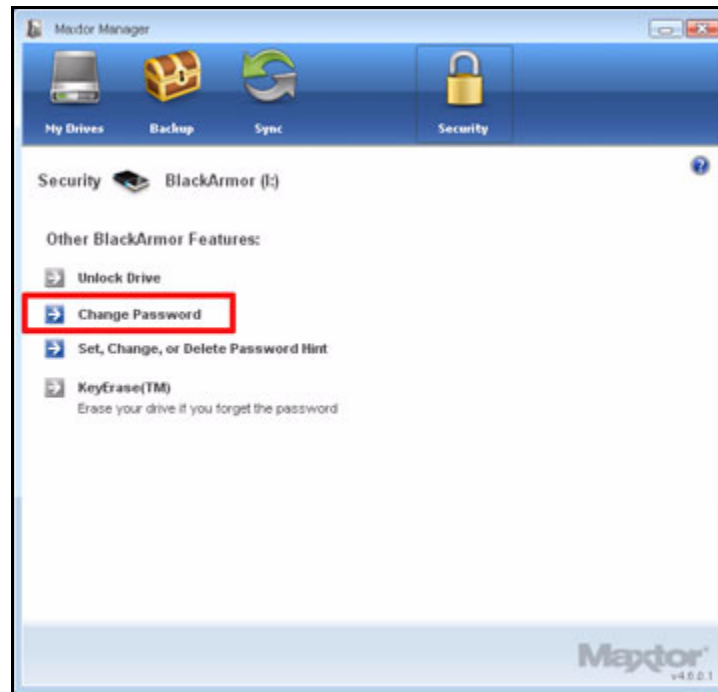


Figure 81: Security

Step 2: Click **Change Password**.

The **Change Password** window opens:

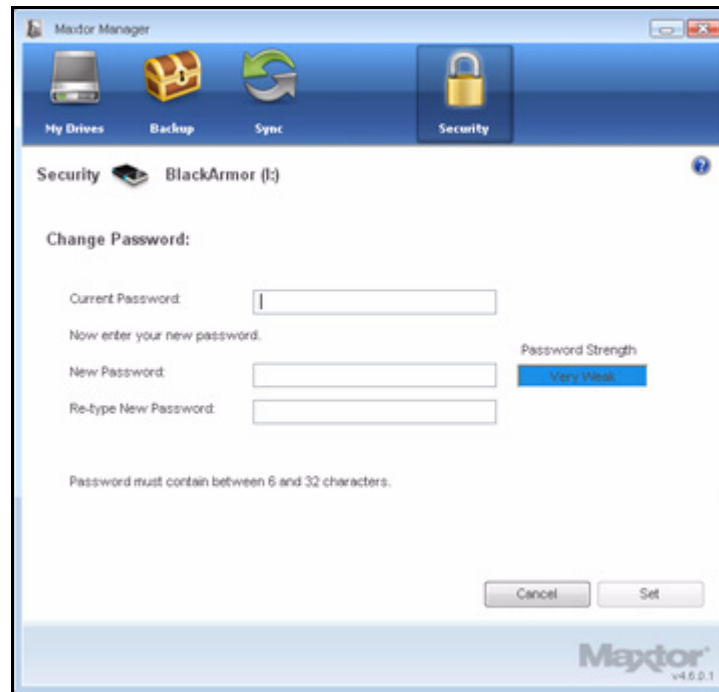


Figure 82: Change Password

Step 3: Enter your current password, then enter and re-enter a new password.

Step 4: Click **Set**.

A message confirms that a new password has been set successfully:

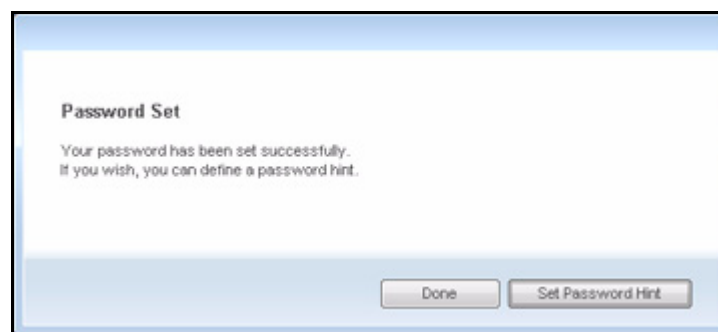


Figure 83: Password Set Successfully

Step 5: Click **Done** to return to the **Security** window or click **Set Password Hint** to set a hint that will provide a reminder to your password.

Using the Password Hint

BlackArmor not only allows you to set a hint to help you remember your password, but also protects that password hint with a security question you must answer in order to retrieve the password hint. You can delete or change your password hint any time.

Note: To set, change, or delete a password hint, you must enter the 25-character identification code printed on your BlackArmor drive label:

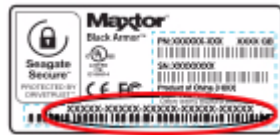


Figure 84: Drive Label Identification Code

Opening the Set Password Hint Window

The **Set Password Hint** window can be opened from any of three windows:

- The **Unlock Drive** window:

(a) Click **Hint** in the **Unlock Drive** window.

If no password hint has been set, the **Password Hint Not Set** window opens.

(b) Click **Set Password Hint**.

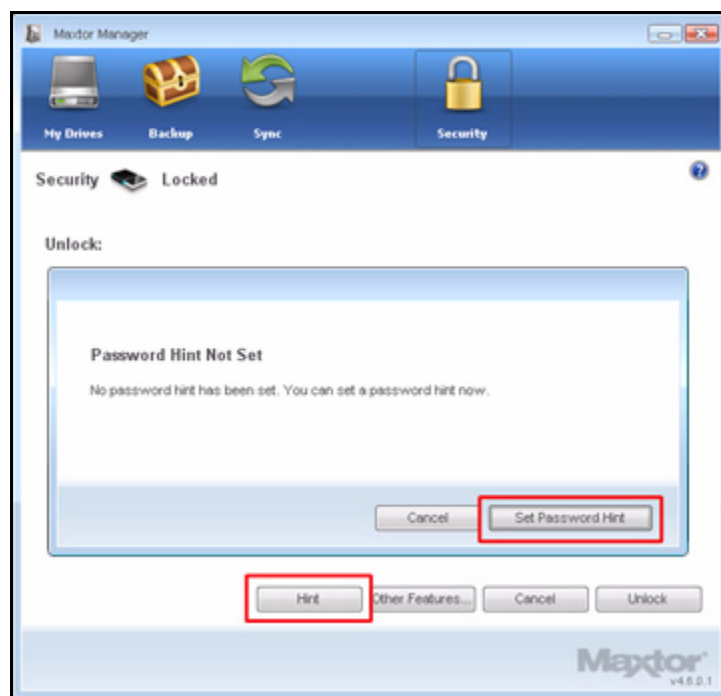


Figure 85: Set Password Hint from the Unlock Drive Window

- The **Change Password** window:
 - (a) Set a new password in the **Change Password** window.
 - (b) Click **Set Password Hint** in the **Password Set** window.



Figure 86: Set Password Hint from the Change Password Window

- The **Other Features** window:

Click **Set, Change, or Delete Password Hint** in the **Other Features** window:

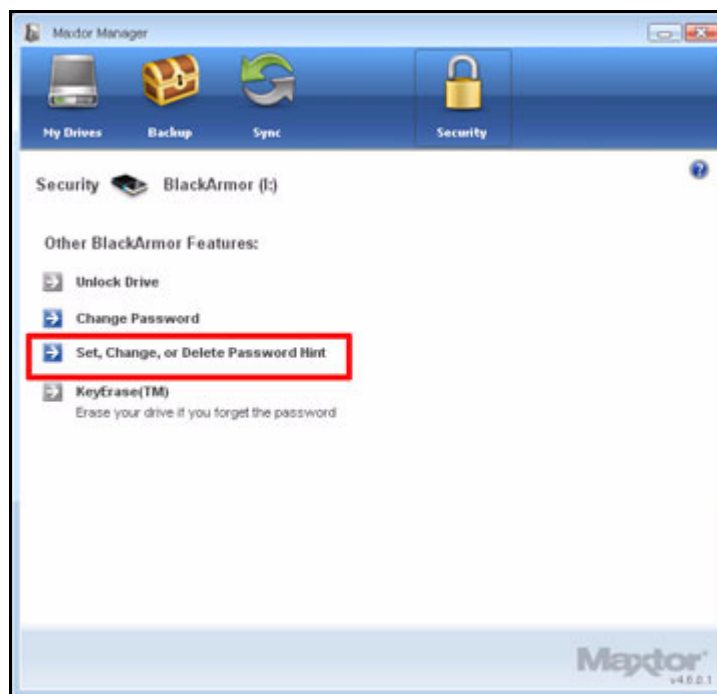


Figure 87: Set Password Hint from the Other Features Window

Setting a Password Hint

To set a password hint,

Step 1: Open the **Set Password Hint** window:

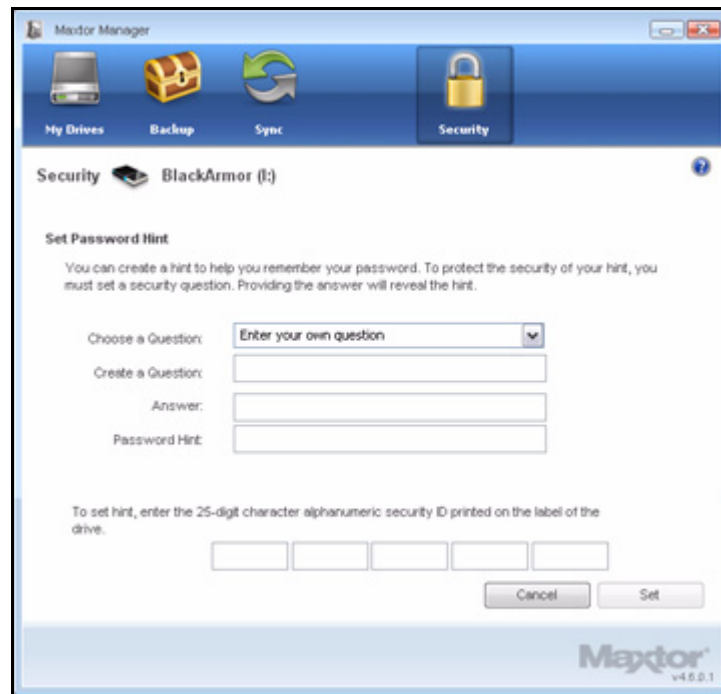


Figure 88: Set Password Hint

Step 2: Select a security question from the dropdown list or create a question of your own.

Step 3: Enter the answer to the security question.

Step 4: Enter a hint to help you recall your password if you forget it.

Step 5: Enter the 25-character identification code printed on the drive label.

Step 6: Click **Set**.

A message confirms that your password hint has been set successfully:

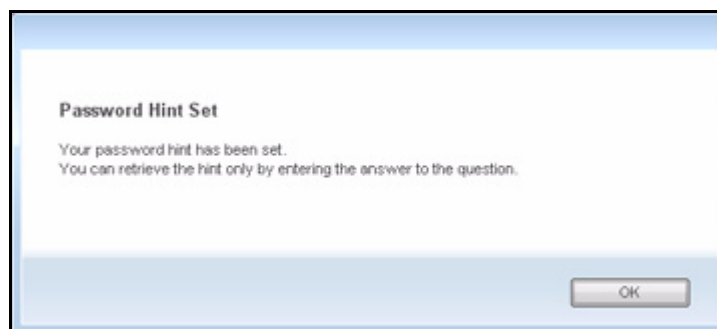


Figure 89: Password Hint Set Successfully

Step 7: Click **OK** to return to the **Security** window.

Changing a Password Hint

To change a password hint,

Step 1: Click the **Security** icon in the Maxtor Manager window.

The **Security** window opens:

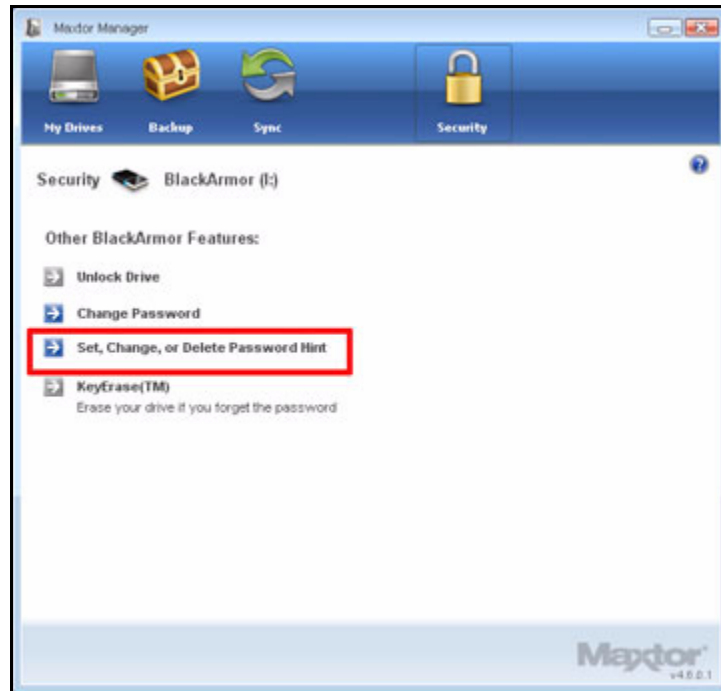


Figure 90: Security

Step 2: Click **Set, Change, or Delete Password Hint**.

A message informs you that a password hint has already been set and asks if you want to delete it or overwrite it with a new password hint.

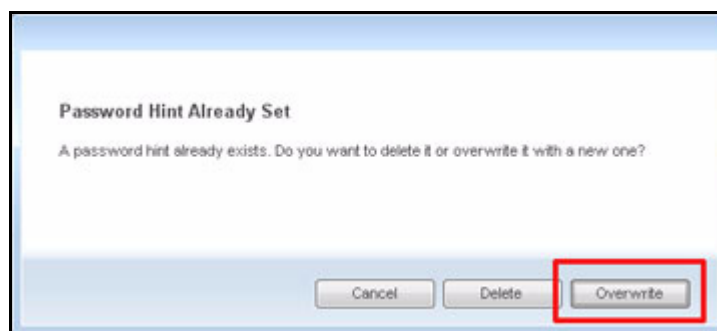


Figure 91: Password Hint Already Set

Step 3: Click **Overwrite**.

The **Set Password Hint** window opens:

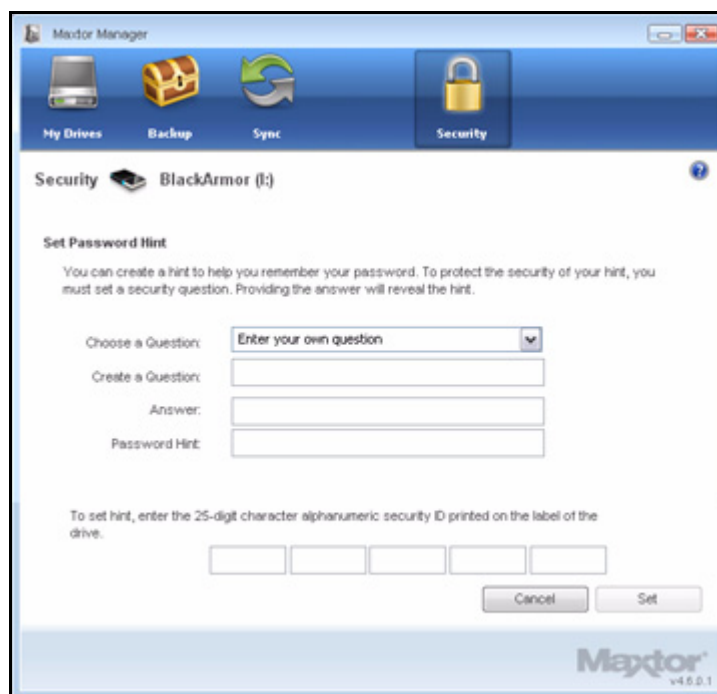


Figure 92: Set Password Hint

Step 4: Select a security question from the dropdown list or create a question of your own.

Step 5: Enter the answer to the security question.

Step 6: Enter a hint to help you recall your password if you forget it.

Step 7: Enter the 25-character identification code printed on the drive label.

Step 8: Click **Set**.

A message confirms that your password hint has been set successfully:

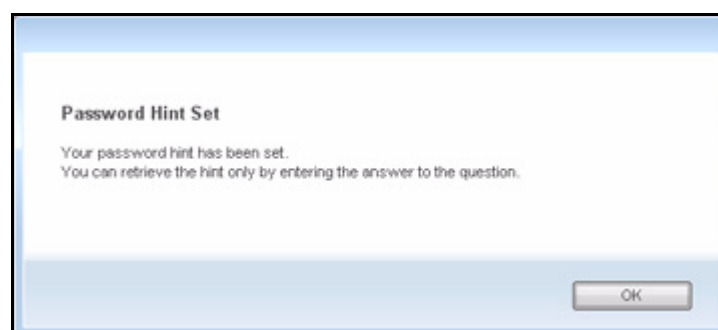


Figure 93: Password Hint Set Successfully

Step 9: Click **OK** to return to the **Security** window.

Deleting a Password Hint

To delete a password hint,

Step 1: Click the **Security** icon in the Maxtor Manager window.

The **Security** window opens:

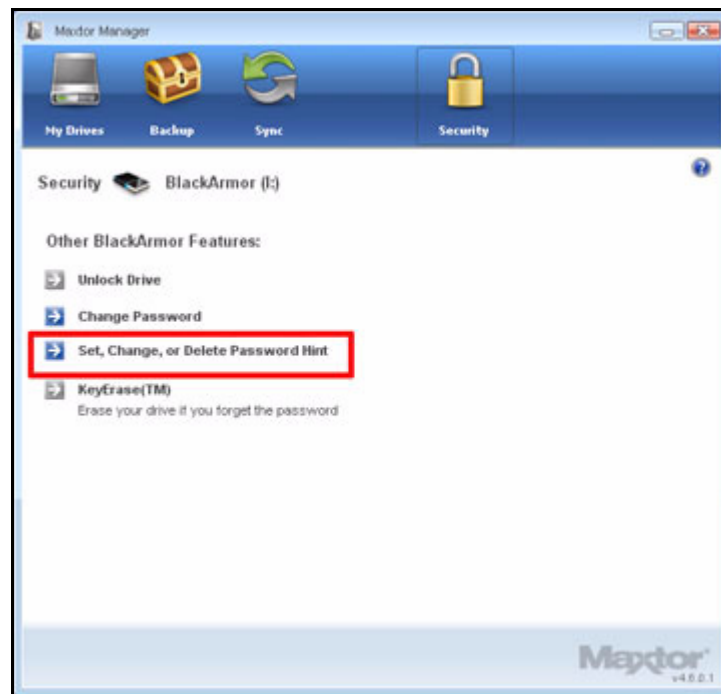


Figure 94: Security

Step 2: Click **Set, Change, or Delete Password Hint**.

A message informs you that a password hint has already been set and asks if you want to delete it or overwrite it with a new password hint.

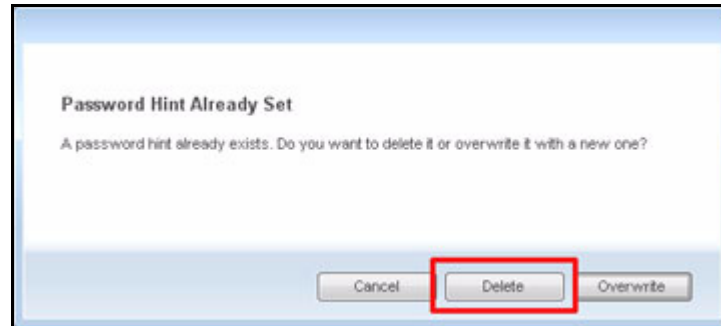


Figure 95: Password Hint Already Set

Step 3: Click **Delete**.

The **Delete Password Hint** window opens:

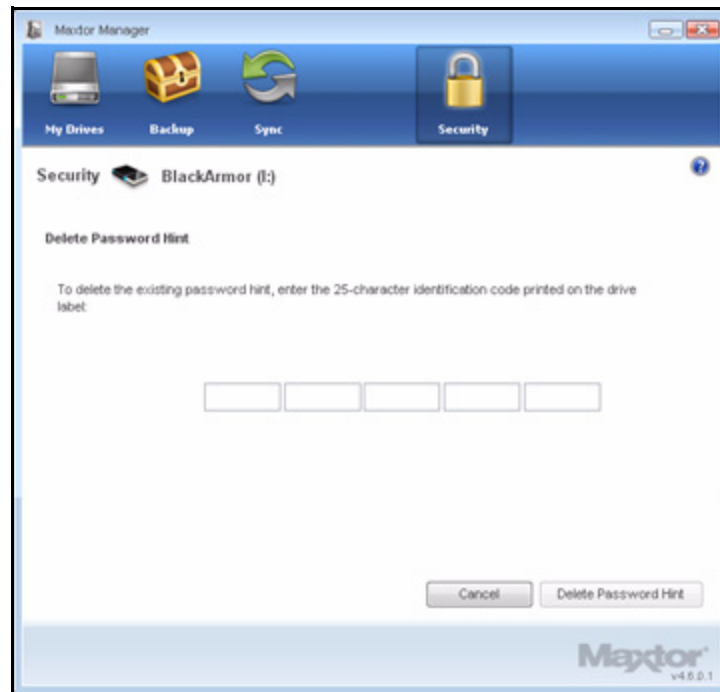


Figure 96: Delete Password Hint

Step 4: Enter the 25-character identification code printed on the drive label.

Step 5: Click **Delete Password Hint**.

A message confirms that your password hint has been deleted:

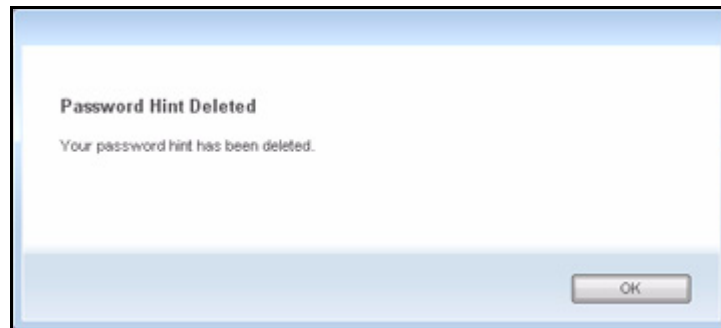


Figure 97: Password Hint Deleted

Step 6: Click **OK** to return to the **Security** window.

You can set a new password hint by following the original steps at any time.

Retrieving a Password Hint

If you've forgotten your password, you can retrieve the password hint you set to help you remember the password.

To retrieve your password hint,

Step 1: Click the **Security** icon in the Maxtor Manager window.

The **Security** window for the locked drive opens:

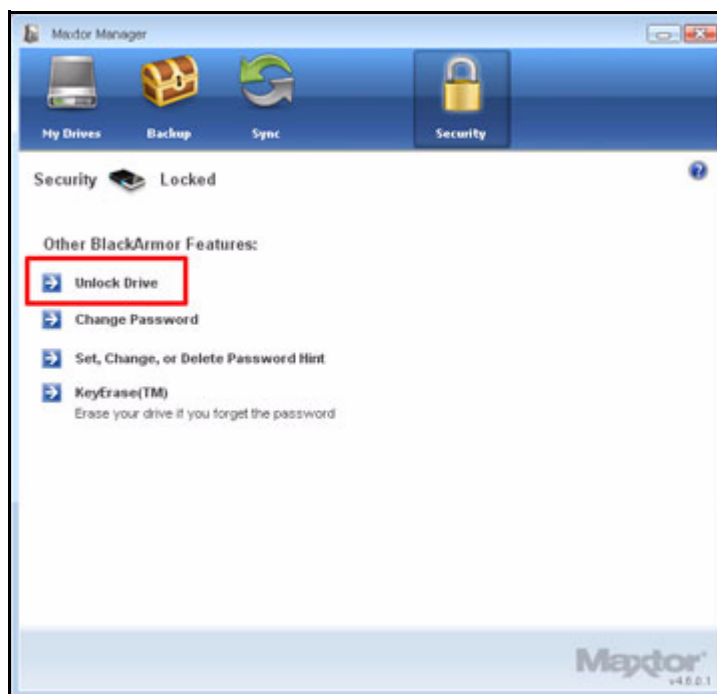


Figure 98: Security - Drive Locked

Step 2: Click **Unlock Drive**.

The **Unlock** window opens:

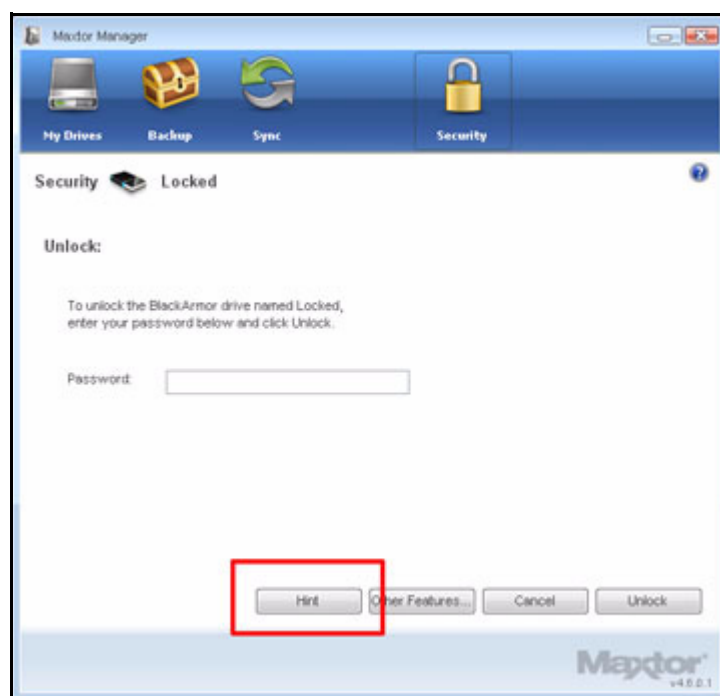


Figure 99: Unlock

Step 3: Click **Hint**.

The **Retrieve Password Hint** window opens:

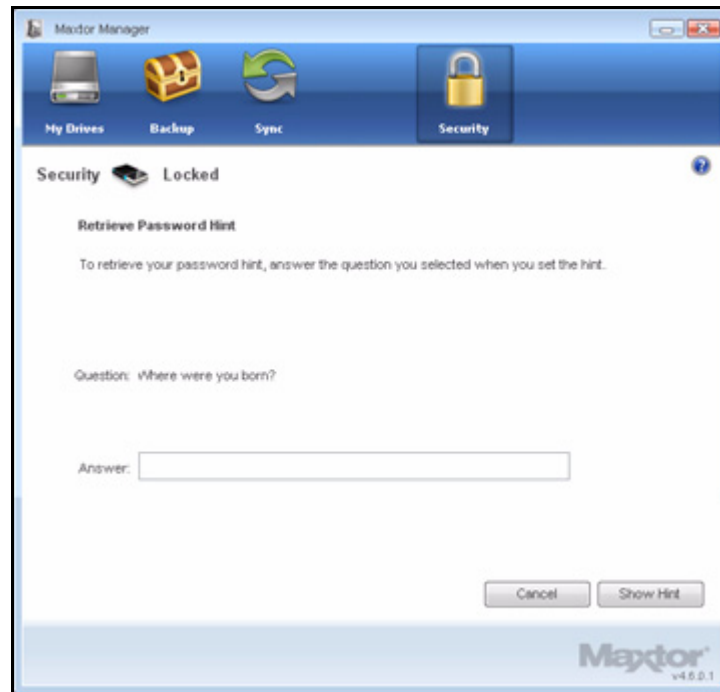


Figure 100: Retrieve Password Hint

Step 4: Enter the answer to the security question you selected when you set the password hint and click **Show Hint**.

The **Password Hint** window displays the password hint:

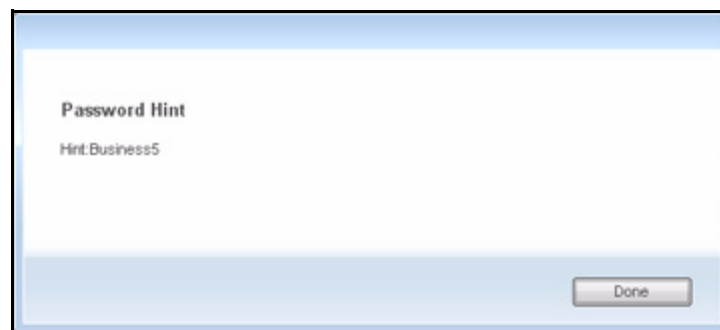


Figure 101: Retrieve Password Hint

Step 5: Click **Done** to return to the **Unlock** window and enter your password.

If you still cannot remember your password after retrieving your password hint, you must erase your BlackArmor drive in order to continue to use the drive. You can erase your drive only in the Maxtor Manager application on your desktop.

Note: For information on erasing your BlackArmor drive, see **Erasing the BlackArmor Drive**.

Erasing a BlackArmor Drive

If you've forgotten your password and cannot unlock the BlackArmor drive, the only way you can continue to use it is to securely erase it using KeyErase™. KeyErase regenerates the drive encryption key, during which process all the drive has been erased.

To erase your BlackArmor drive,

Step 1: Click the **Security** icon in the Maxtor Manager window.

The locked **Security** window opens:

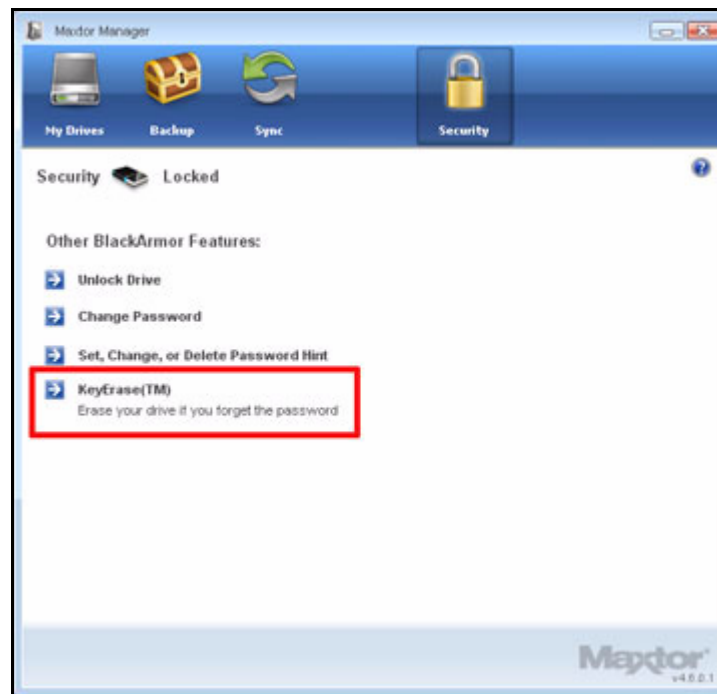


Figure 102: Security - Drive Locked

Step 2: Click **KeyErase™**.

The **KeyErase** window opens:



Figure 103: KeyErase 1

Step 3: Read the warning information and click **Next Step**.

A second **KeyErase** window opens:

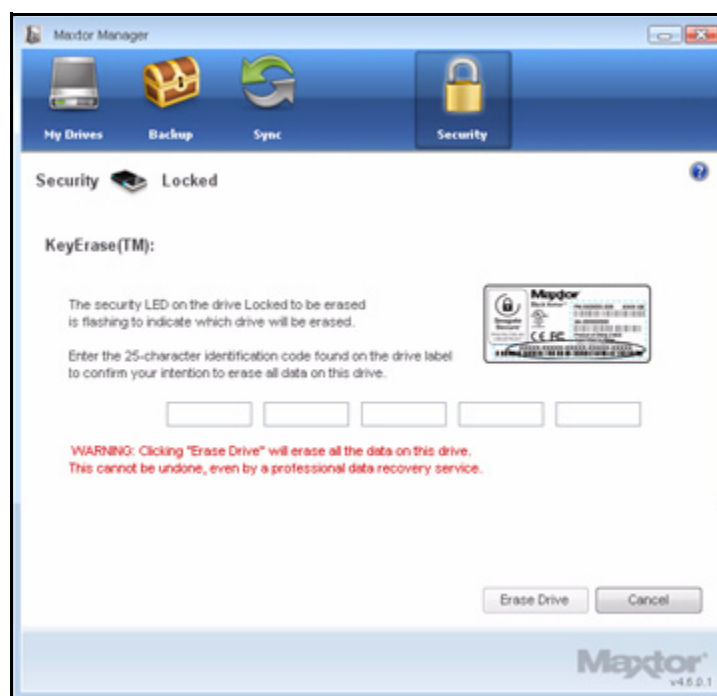


Figure 104: KeyErase 2

Step 4: Verify that the security LED is flashing on the drive you want to erase.

Step 5: Enter the 25-character identification code printed on the drive label.

Step 6: Click **Erase Drive**.

When the drive has been erased (this takes only a few moments), the **Configure BlackArmor** window opens:

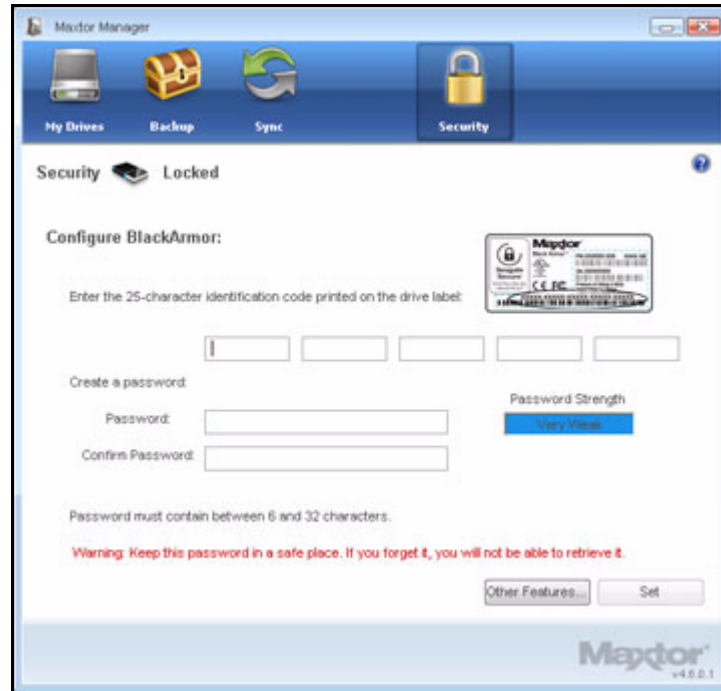


Figure 105: Configure BlackArmor

Configuring an Erased Drive

After you've erased a BlackArmor drive, you must configure the drive and set a drive password.

To configure the drive,

Step 1: Enter the 25-character identification code printed on the drive label.

Step 2: Enter and confirm a drive password.

The password must contain between 6 and 32 characters.

Step 3: Click **Set**.

A message confirms that a password has been set successfully and offers the option of setting a password hint:



Figure 106: Password Set Successfully

Step 4: Click **Done** to close the **Password Set** window or **Set Password Hint** to create a password hint.

Note: For information on setting a password hint, see **Setting a Password Hint**.

The **Unlock Drive** window opens:

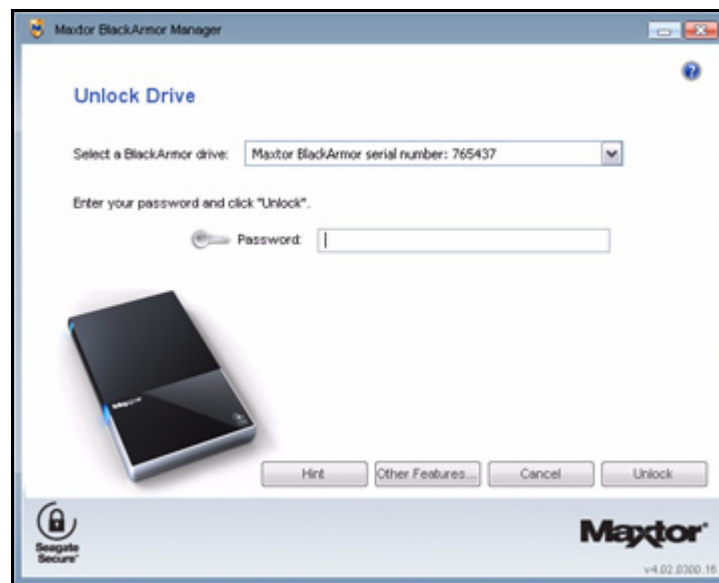


Figure 107: KeyErase 2

Step 5: Enter your password and click **Unlock**.

The **Unlock** window closes. After a short wait, the **Format Maxtor Drive** window opens:

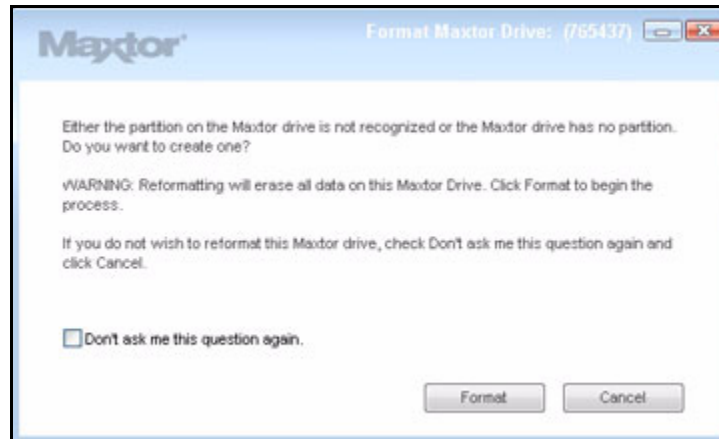


Figure 108: Format Maxtor Drive

Note: It can take up to a full minute for the Format Maxtor Drive window to open.

Step 6: Click **Format** to reformat your drive for use.

A **Format** confirmation window opens. Since you've just erased everything on your BlackArmor drive, you don't have to worry about erasing data.

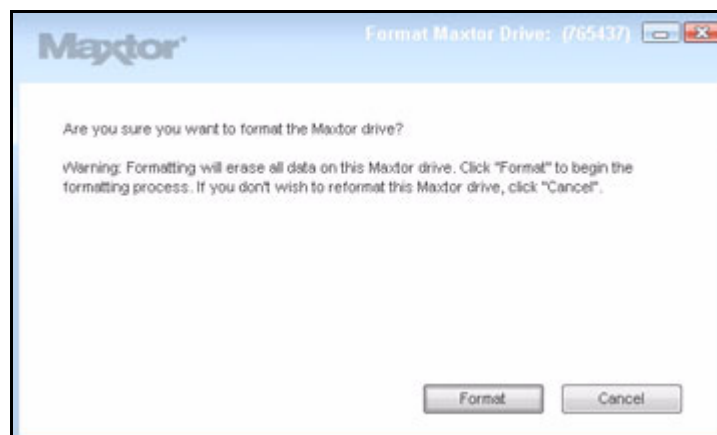


Figure 109: Format Maxtor Drive Confirmation

Step 7: Click **Format**.

You're informed of the progress of the format.

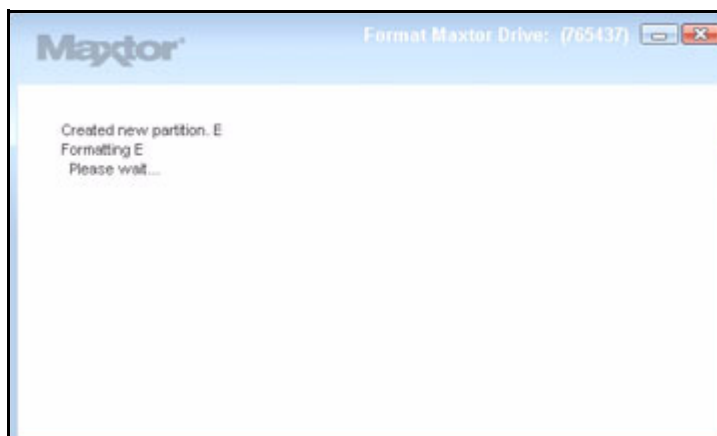


Figure 110: Format Maxtor Drive Confirmation

A message confirms a successful format.

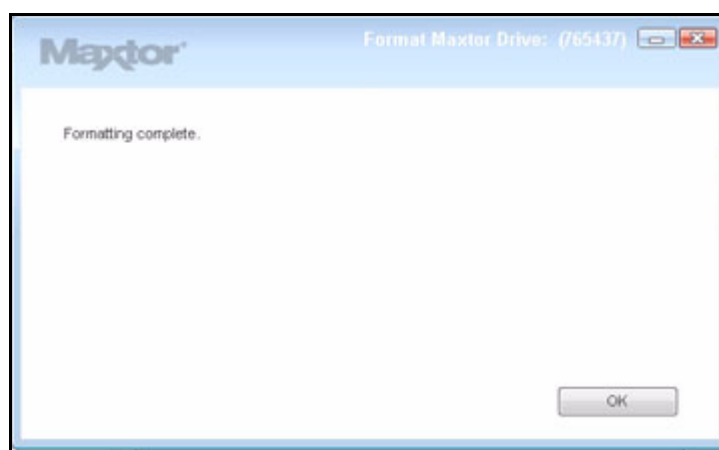


Figure 111: Format Completed

If the formatting fails, a message informs you that a partition could not be created.

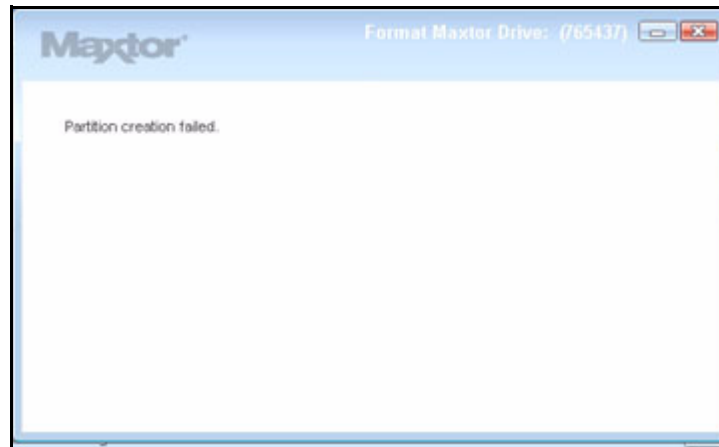


Figure 112: Format Failed

Step 8: Close the **Partition creation failed** window.

You must use Administrative Tools to create a partition so you can continue to use the BlackArmor drive.

Using Administrative Tools to Format an Erased BlackArmor

If your BlackArmor drive cannot be formatted automatically using the **Format Maxtor Drive** window, you must use Administrative Tools to manually create a partition so you can continue to use the BlackArmor drive.

To use Administrative Tools to manually create a partition,

Step 1: Go to **Start > Run** and open the **Run** window:

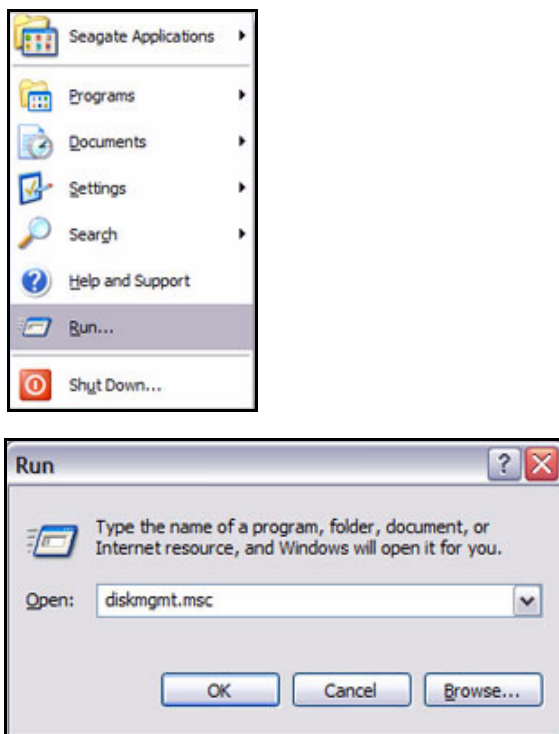


Figure 113: *Run*

Step 2: Type **diskmgmt.msc** and click **OK**.

The **Disk Management** window opens:

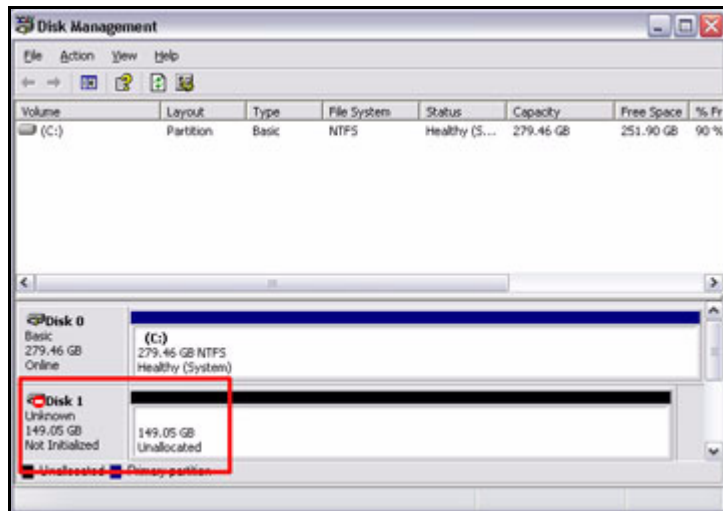


Figure 114: Disk Management

The BlackArmor drive (**Disk 1** in the image above) is labeled **Unallocated** because it's not properly formatted.

The **New Partition Wizard** opens automatically.

Step 3: Follow the steps in the **New Partition Wizard** to format your BlackArmor drive and prepare it for use again.

Installing the Maxtor Manager Software after Erasing the Drive

When you erase a BlackArmor drive, the software installation package that was originally used to install the Maxtor Manager application on your computer is also erased. A copy of the software installation package is stored in the protected section of the drive. If you need to reinstall the software in the future, you can explore the drive while it's locked and install the software from the **Maxtor Manager** folder.

To find and install the Maxtor Manager software,

Step 1: While the drive is still locked, open **My Computer** (**Computer** in Vista).

Step 2: Find and right-click on the BlackArmor drive.

Step 3: Choose the **Explore** option

Step 4: Double-click the **Maxtor Manager** folder

Step 5: Double-click the **Launcher.exe** file

This starts the installation of the Maxtor Manager software.

Step 6: Follow the steps in the installation wizard to complete the install.

Note: For information on installing the Maxtor Manager software, see **Getting Started**.

Step 7: Launch the Maxtor Manager application.

After you've configured and unlocked your BlackArmor and opened Maxtor Manager, you'll see that the **My Drives** window now displays the partition name **New Volume** rather than **BlackArmor** as it did before you erased the drive:

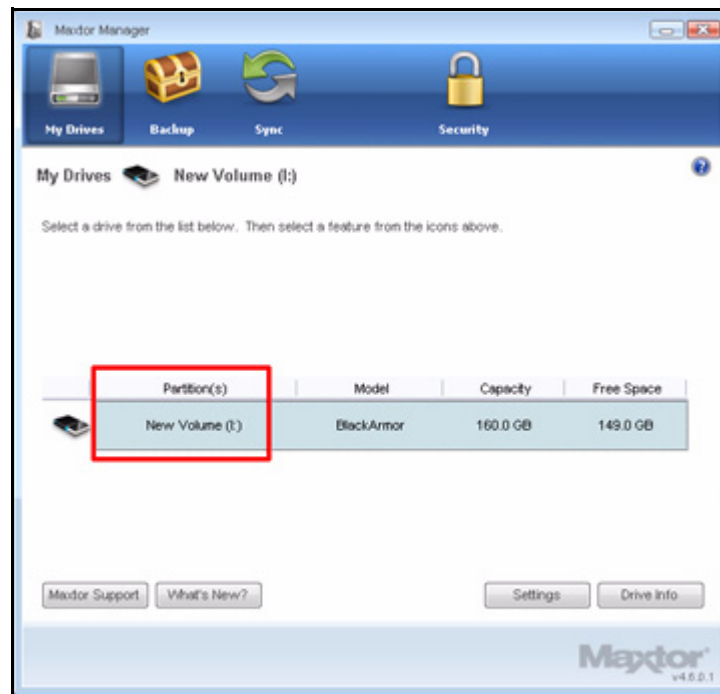


Figure 115: New Volume

If you wish, you can rename the drive **BlackArmor** in your **My Computer** window just as you would rename any other device.

Using BlackArmor™ Manager

The BlackArmor™ Manager application allows you to connect your BlackArmor drive to any computer and work with the files stored on the drive even if the Maxtor Manager software has not been installed on a computer.

The BlackArmor Manager application must be used to initially configure the BlackArmor drive and set a drive password. Once the drive has been configured and a password has been set, you can perform all security functions using the BlackArmor Manager application that you perform using the Maxtor Manager application *except* for erasing the BlackArmor drive. To make sure that no one but you can erase your drive, that action can be performed only in the desktop Maxtor Manager application.

You can perform these functions on the BlackArmor drive using the BlackArmor Manager:

- Configure the drive (set the drive password)
- Unlock the drive
- Change the drive password
- Set, change, or delete a password hint.
- Test the health of your drive

Configuring the BlackArmor Drive

Note: *You must have administrator privileges to use the BlackArmor Manager.*

The first time you connect a BlackArmor drive to your computer, you must configure the drive and set a drive password. Unless you erase your BlackArmor drive, you will not see the **Configure** window again.

To configure a BlackArmor drive,

Step 1: Connect the drive to your computer.

The **Configure** window opens:

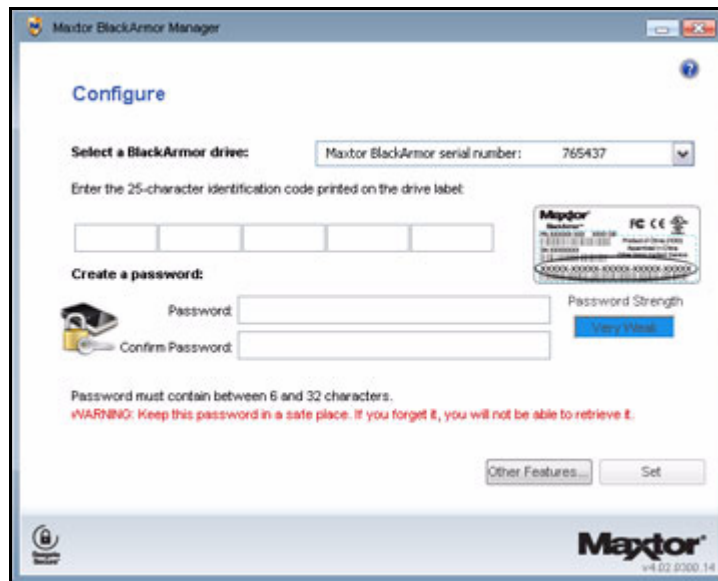


Figure 116: Configure

Step 2: Select your BlackArmor drive from the dropdown menu.

Step 3: Enter the 25-character identification code printed on the drive label.

Step 4: Enter and confirm a drive password.

Note: The password must contain between 6 and 32 characters.

Step 5: Click **Set**.

A message confirms that a password has been set successfully and offers the option of setting a password hint:

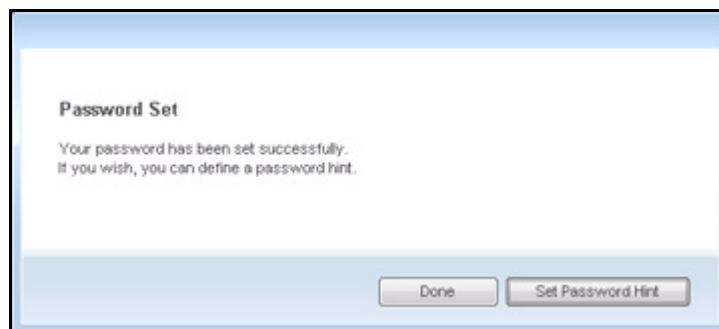


Figure 117: Password Set Successfully

Step 6: Click **Done** to close the **Password Set** window or **Set Password Hint** to create a password hint.

Note: For information on setting a password hint, see **Setting a Password Hint**.

The **Unlock Drive** window opens:

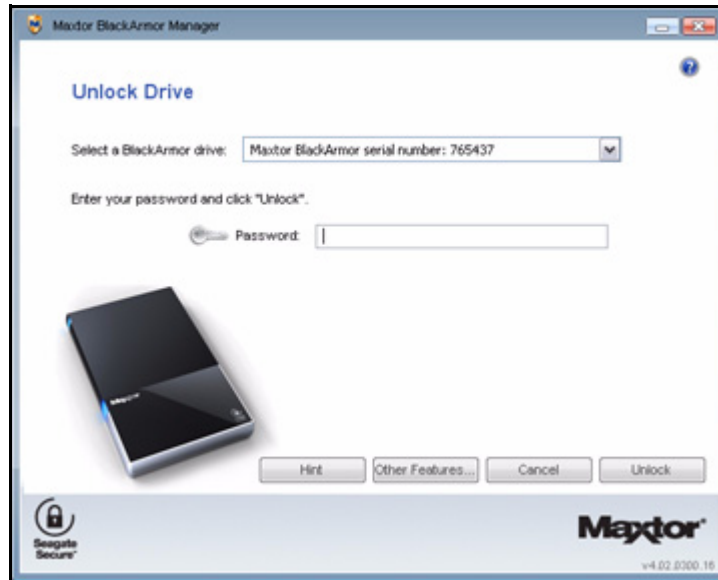


Figure 118: Unlock Drive

Step 7: Select your BlackArmor drive from the dropdown list, enter your password, and click **Unlock**.

The **Unlock Drive** window closes and the BlackArmor autostart window opens:

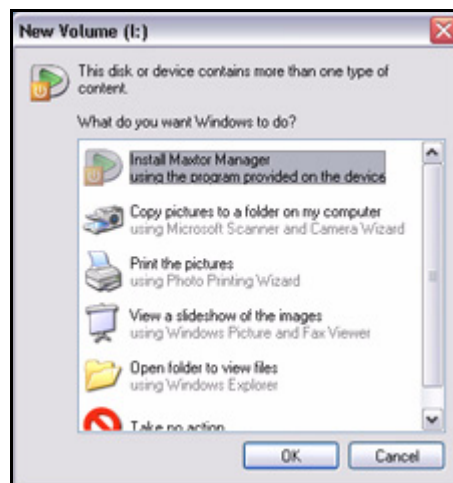


Figure 119: BlackArmor Autostart Window

Step 8: Select **Install Maxtor Manager using the program provided on the device** and click **OK**.

The Maxtor Manager Install window opens:



Figure 120: BlackArmor Autostart Window

Step 9: Click **Install Maxtor Manager** and follow the instructions in the Install wizard to install the Maxtor Manager software.

Note: For information about installing the Maxtor Manager software, see **Getting Started**.

Unlocking the BlackArmor Drive

Your BlackArmor drive locks automatically each time you disconnect it from a computer. You can unlock it in either the Maxtor Manager application or the BlackArmor Manager application when your drive is connected to a computer on which the Maxtor Manager software is not installed.

Note: For information on unlocking your drive in the Maxtor Manager application, see **Managing BlackArmor Security**.

To unlock your drive in the BlackArmor Manager application,

Step 1: Connect the drive to a computer

The **Unlock Drive** window opens:

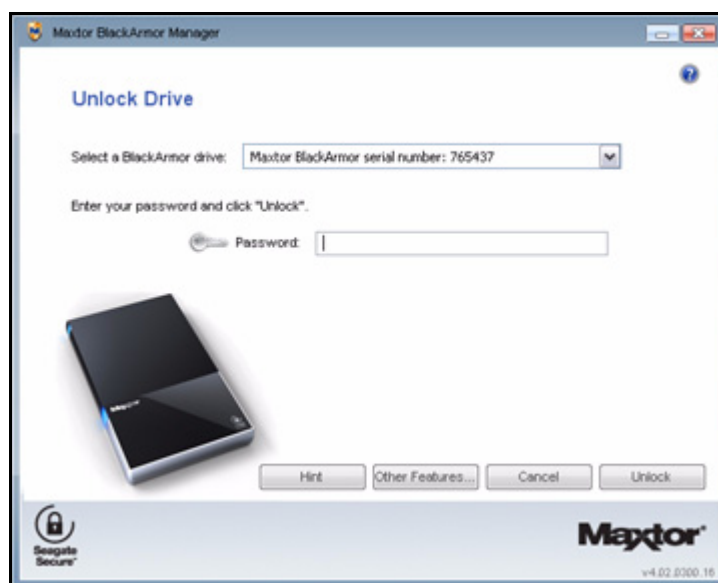
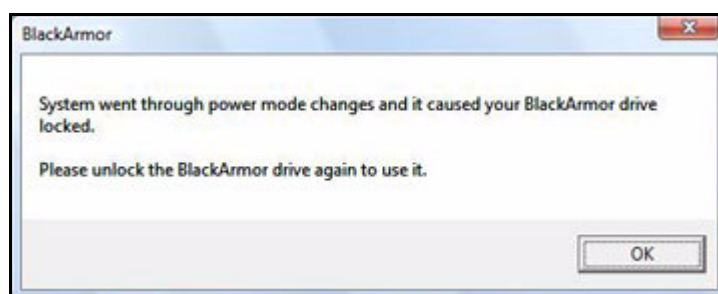


Figure 121: Unlock Drive

Step 2: Select your BlackArmor drive from the dropdown list, enter your password, and click **Unlock**.

The **Unlock Drive** window closes. The BlackArmor drive is now unlocked and the files stored on it can be accessed.

During the power change that occurs when your Maxtor drive wakes up from Sleep, Hibernate, or Standby mode, the drive may occasionally lock itself. If this happens, you see this window:



If the **Unlock** window does not automatically open, disconnect and reconnect your drive to display the **Unlock** window so you can unlock your drive.

Using the BlackArmor Manager Features

To use the BlackArmor Manager features, you must select the **Other Features** option in the **Unlock** window *BEFORE* you unlock your drive. Once the drive is unlocked, the BlackArmor Manager window closes and does not reappear until you have disconnected and re-connected your drive.

Changing your Password

Your password must initially be set in the BlackArmor Manager application. Once you've set a password, you can change it in either the Maxtor Manager application or the BlackArmor Manager application when your drive is connected to a computer on which the Maxtor Manager software is not installed.

Note: For information on changing your password in the Maxtor Manager application, see **Managing BlackArmor Security**.

To change your password in the BlackArmor Manager application,

Step 1: Connect the drive to a computer

The **Unlock Drive** window opens:

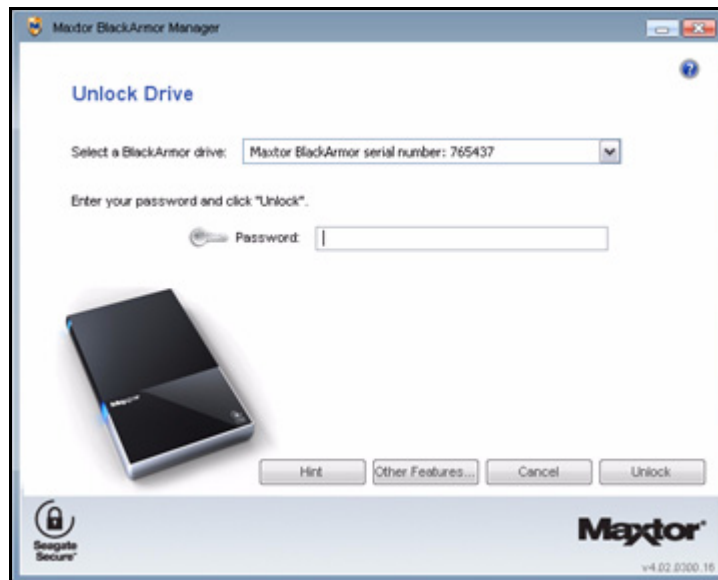


Figure 122: *Unlock Drive*

Step 2: Click **Other Features**.

The **Other Features** window opens:

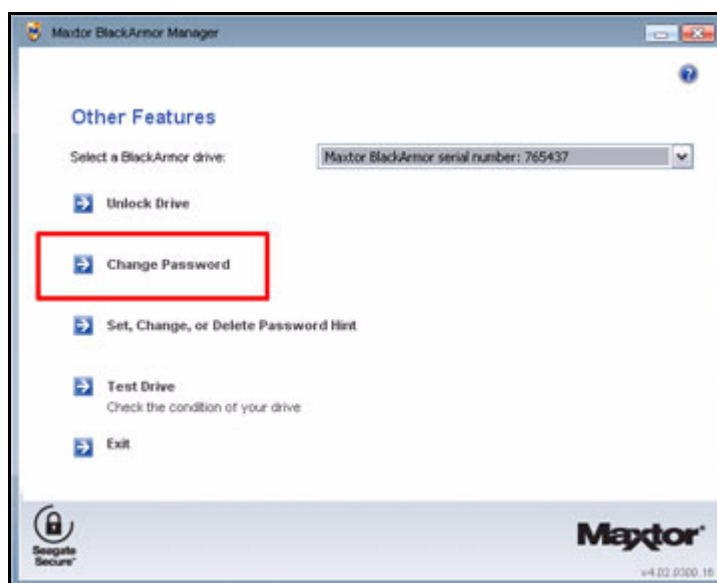


Figure 123: Other Features

Step 3: Click **Change Password**.

The **Change Password** window opens:



Figure 124: Change Password

Step 4: Enter your current password, then enter and re-enter a new password.

Step 5: Click **Set**.

A message confirms that a new password has been set successfully:

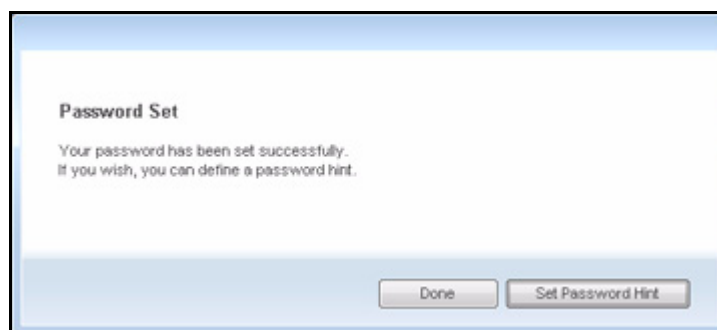


Figure 125: Password Set Successfully

Step 6: Click **Done** to return to the **Other Features** window or **Set Password Hint** to set a hint that will open a reminder to your password.

Using the Password Hint

BlackArmor not only allows you to set a hint to help you remember your password, but also protects that password hint with a security question you must answer in order to retrieve the password hint. You can delete or change your password hint any time.

Note: To set, change, or delete a password hint, you must enter the 25-character identification code printed on your BlackArmor drive label:

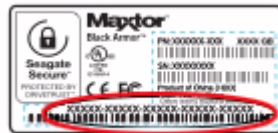


Figure 126: Drive Label Identification Code

Opening the Set Password Hint Window

The **Set Password Hint** window can be opened from any of four windows:

- The **Configure** window:
 - (a) Set a password in the **Configure** window.
 - (b) Click **Set Password Hint** in the **Password Set** window.

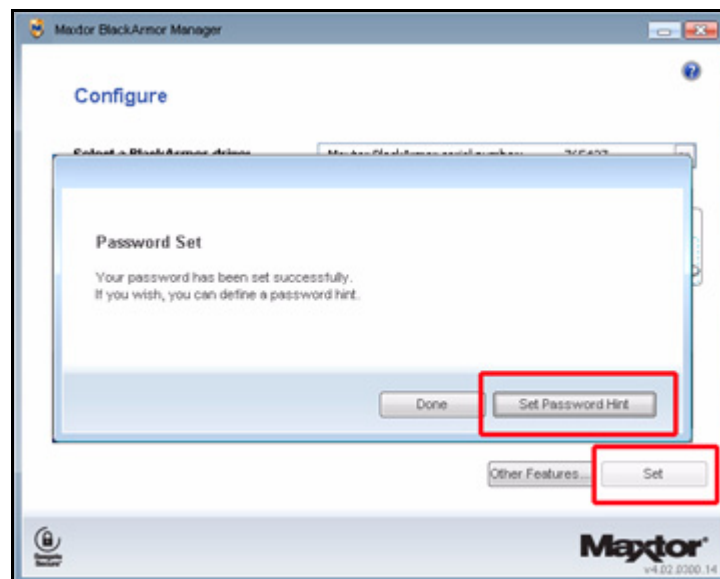


Figure 127: Set Password Hint from the Configure Window

- The **Unlock Drive** window:
 - (a) Click **Hint** in the **Unlock Drive** window.
If no password hint has been set, the **Password Hint Not Set** window opens.
 - (b) Click **Set Password Hint**.

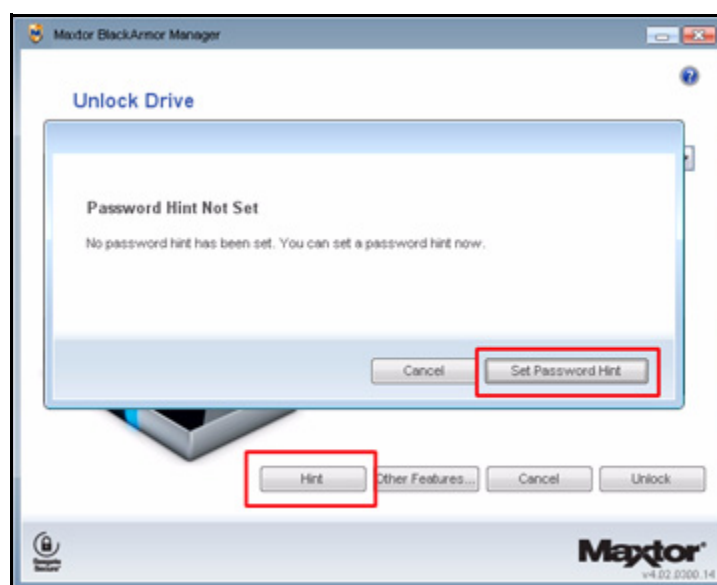


Figure 128: Set Password Hint from the Unlock Drive Window

- The **Change Password** window:
 - (a) Set a new password in the **Change Password** window.
 - (b) Click **Set Password Hint** in the **Password Set** window.

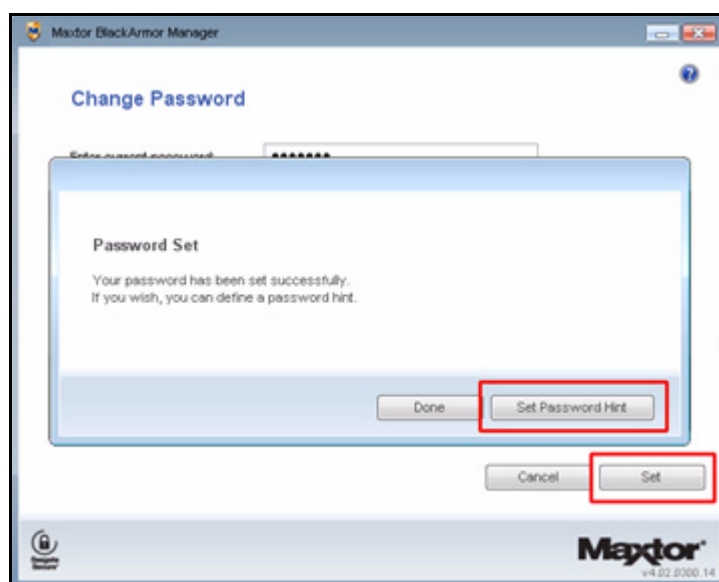


Figure 129: Set Password Hint from the Change Password Window

- The **Other Features** window:
Click **Set, Change, or Delete Password Hint** in the **Other Features** window:

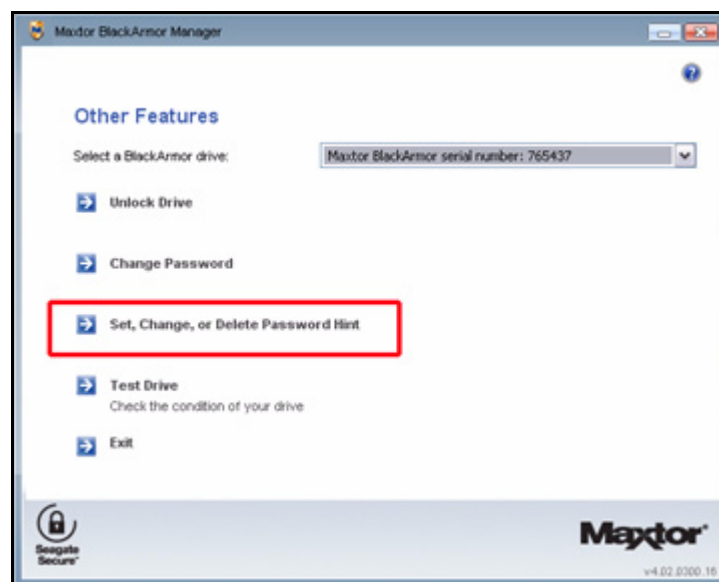


Figure 130: Set Password Hint from the Other Features Window

Setting a Password Hint

To set a password hint,

Step 1: Open the **Set Password Hint** window:



Figure 131: Set Password Hint

Step 2: Select a security question from the dropdown list or create a question of your own.

Step 3: Enter the answer to the security question.

Step 4: Enter a hint to help you recall your password if you forget it.

Step 5: Enter the 25-character identification code printed on the drive label.

Step 6: Click **Set**.

A message confirms that your password hint has been set successfully:

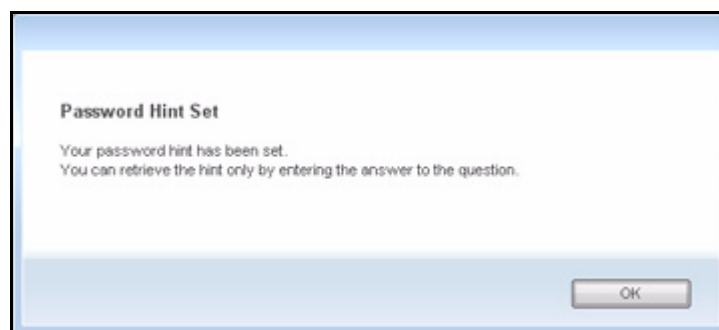


Figure 132: Password Hint Set Successfully

Step 7: Click **OK** to return to the **Other Features** window.

Changing a Password Hint

To change a password hint,

Step 1: Connect the drive to a computer

The **Unlock Drive** window opens:

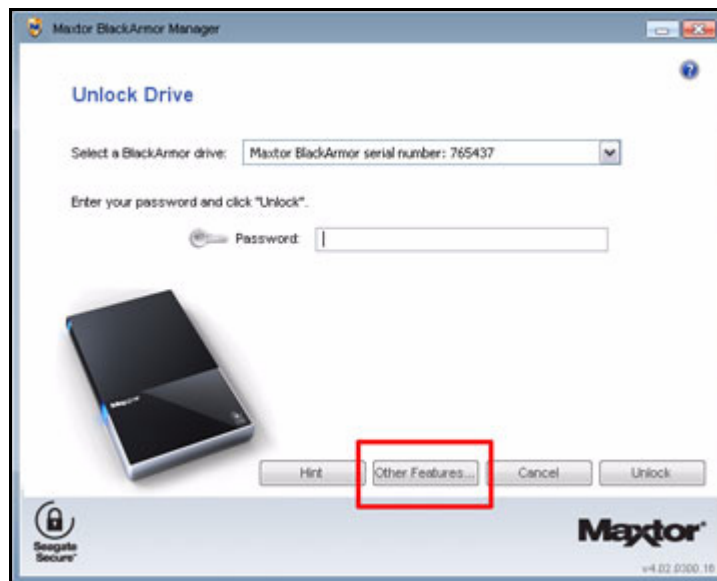


Figure 133: *Unlock Drive*

Step 2: Click **Other Features**.

The **Other Features** window opens:

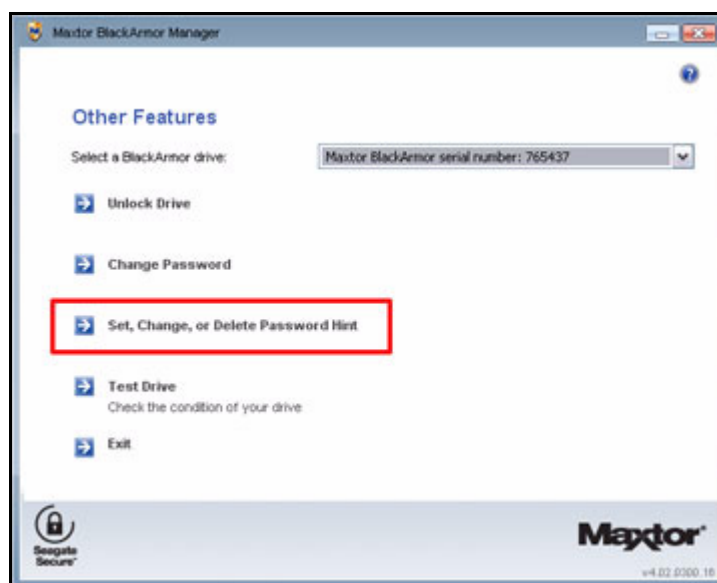


Figure 134: Other Features

Step 3: Click **Set, Change, or Delete Password Hint**.

A message informs you that a password hint has already been set and asks if you want to delete it or overwrite it with a new password hint.

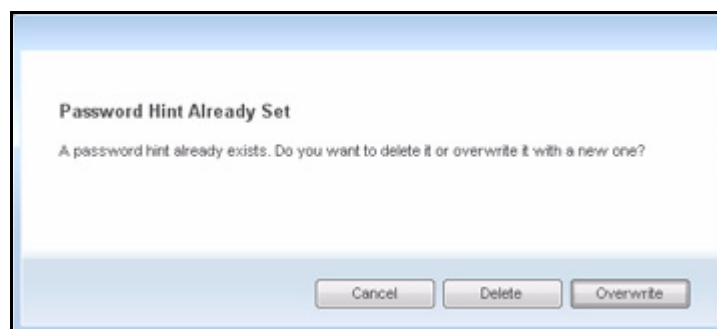


Figure 135: Password Hint Already Set

Step 4: Click **Overwrite**.

The **Set Password Hint** window opens:



Figure 136: Set Password Hint

Step 5: Select a security question from the dropdown list or create a question of your own.

Step 6: Enter the answer to the security question.

Step 7: Enter a hint to help you recall your password if you forget it.

Step 8: Enter the 25-character identification code printed on the drive label.

Step 9: Click **Set**.

A message confirms that your password hint has been set successfully:

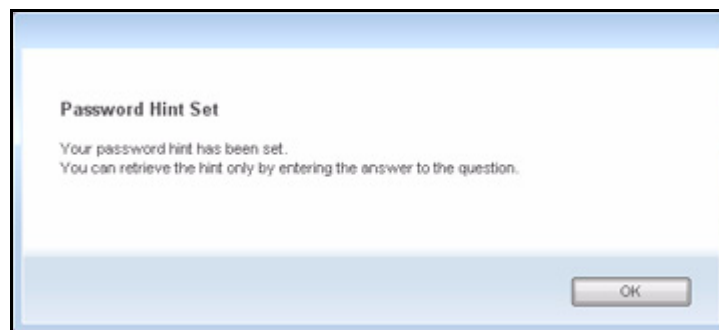


Figure 137: Password Hint Set Successfully

Step 10: Click **OK** to return to the **Security** window.

Deleting a Password Hint

To delete a password hint,

Step 1: Connect the drive to a computer

The **Unlock Drive** window opens:

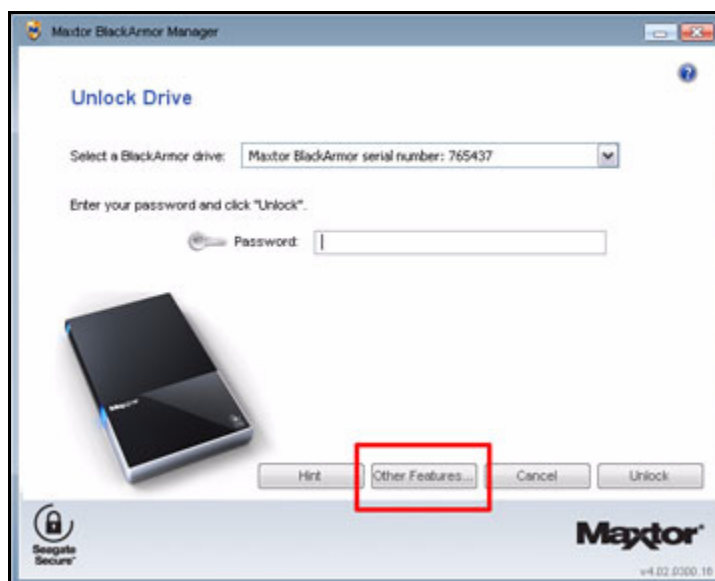


Figure 138: *Unlock Drive*

Step 2: Click **Other Features**.

The **Other Features** window opens:

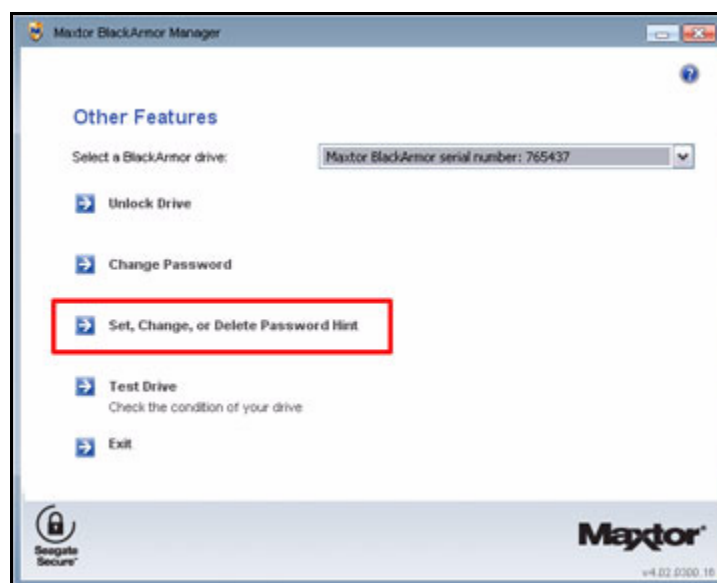


Figure 139: Other Features

Step 3: Click **Set, Change, or Delete Password Hint**.

A message informs you that a password hint has already been set and asks if you want to delete it or overwrite it with a new password hint.

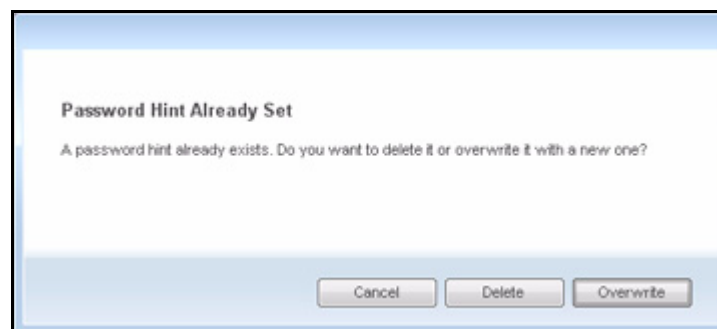


Figure 140: Password Hint Already Set

Step 4: Click **Delete**.

The **Delete Password Hint** window opens:

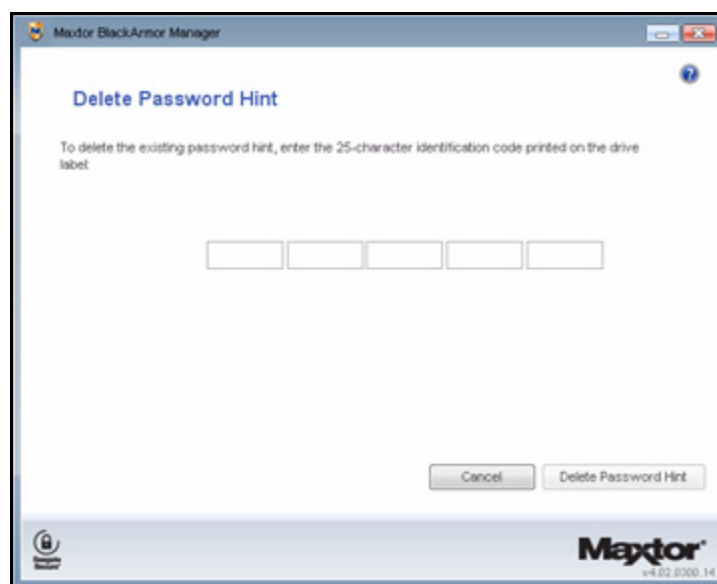


Figure 141: Delete Password Hint

Step 5: Enter the 25-character identification code printed on the drive label.

Step 6: Click **Delete Password Hint**.

A message confirms that your password hint has been deleted:

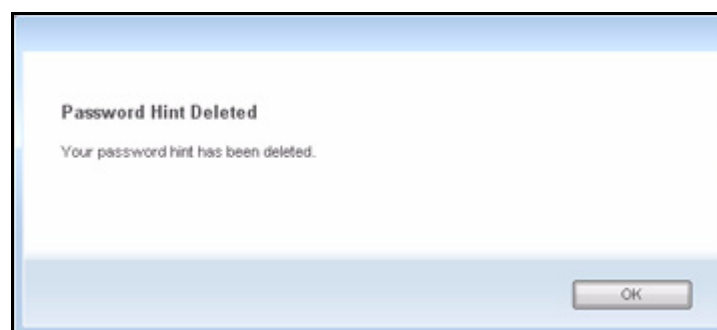


Figure 142: Password Hint Deleted

Step 7: Click **OK** to return to the **Other Features** window.

You can set a new password hint by following the original steps.

Retrieving a Password Hint

If you've forgotten your password, you can retrieve the password hint you set to help you remember the password.

To retrieve your password hint,

Step 1: Connect the drive to a computer

The **Unlock Drive** window opens:

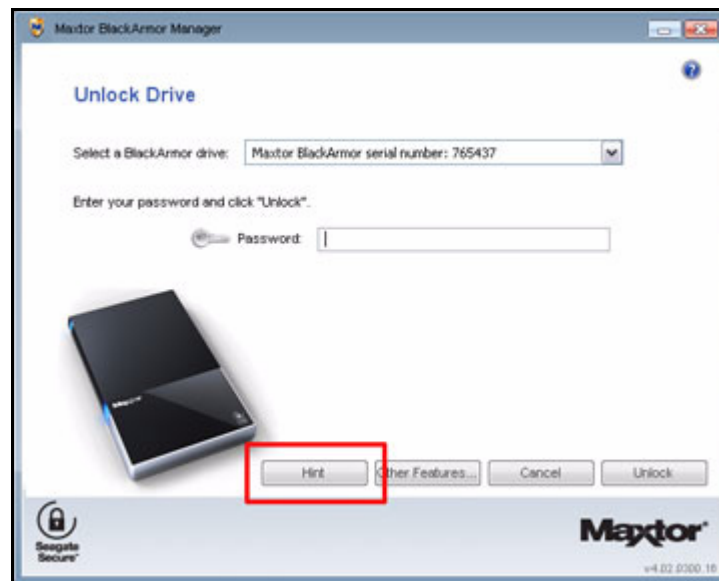


Figure 143: *Unlock Drive*

Step 2: Click **Hint**.

The **Retrieve Password Hint** window opens:



Figure 144: Retrieve Password Hint

Step 3: Enter the answer to the security question you selected when you set the password hint and click **Show Hint**.

The **Password Hint** window displays the password hint:

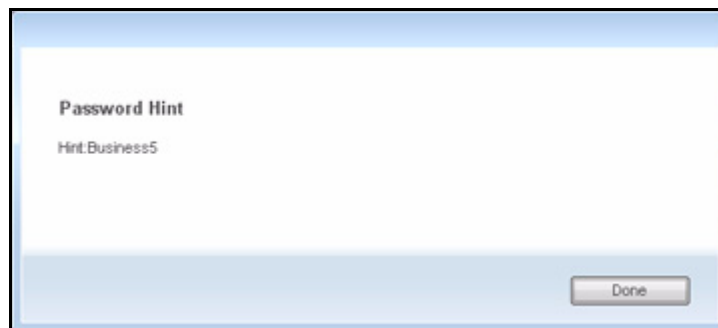


Figure 145: Password Hint

Step 4: Click **Done** to return to the **Unlock** window and enter your password.

If you still cannot remember your password after retrieving your password hint, you must erase your BlackArmor drive in order to continue to use the drive. You can erase your drive only in the Maxtor Manager application.

Note: For information on erasing your BlackArmor drive, see **Erasing the BlackArmor Drive**.

Testing your Drive

To test the health of your drive,

Step 1: Connect the drive to a computer

The **Unlock Drive** window opens:

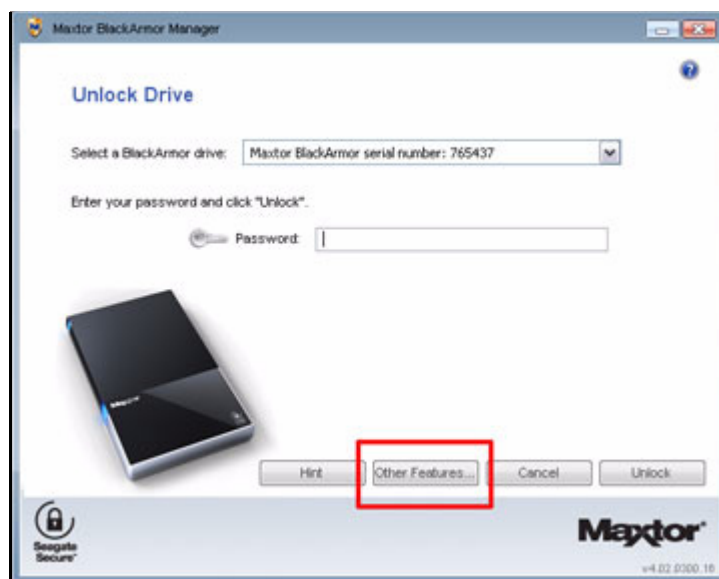


Figure 146: *Unlock Drive*

Step 2: Click **Other Features**.

The **Other Features** window opens:

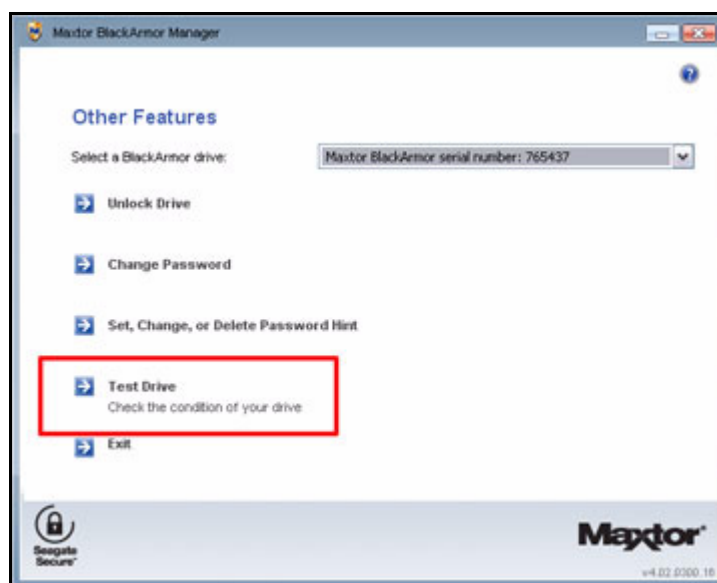


Figure 147: Other Features

Step 3: Click **Test Drive**.

The **Test Drive** window opens:

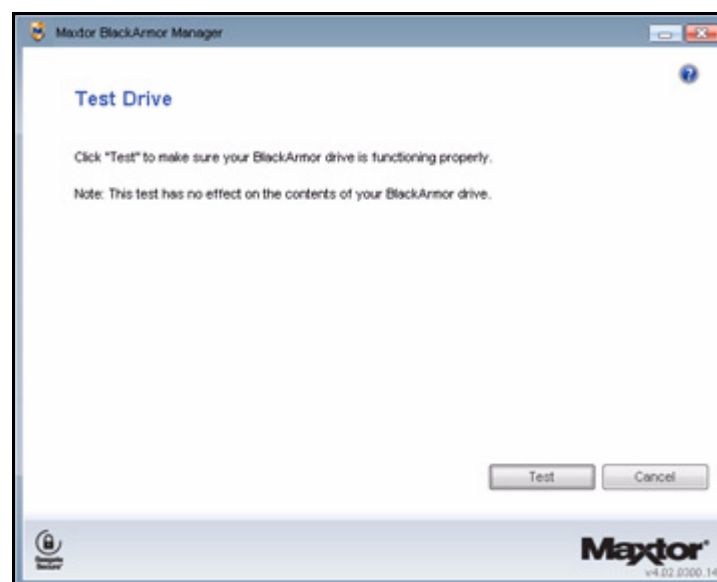


Figure 148: Test Drive

Step 4: Click **Test**.

A window informs you of the progress of the drive test. When the test is complete, the result is displayed:

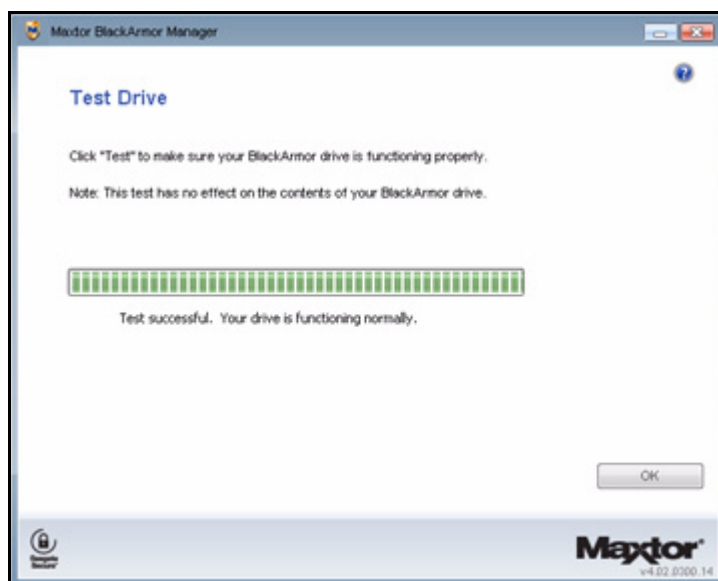


Figure 149: Drive Test Complete

If the drive test is not successful, contact Seagate Technical Support for assistance.

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